



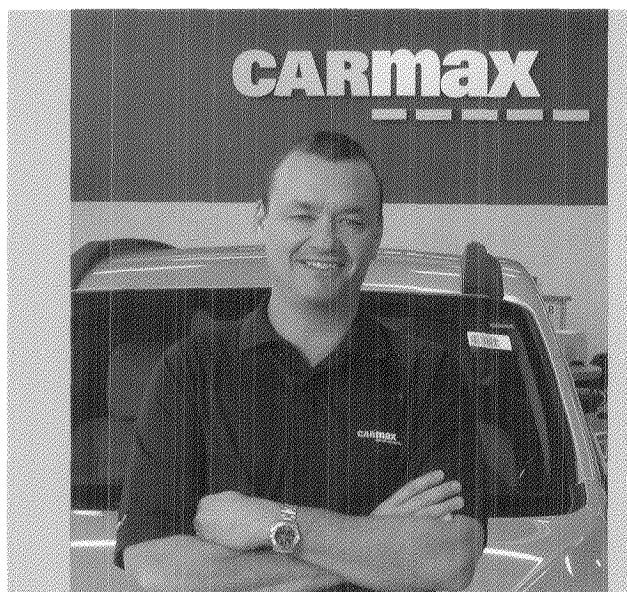
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CARmax[®]

ANNUAL REPORT FISCAL YEAR 2012



LETTER TO SHAREHOLDERS



TOM FOLLIARD PRESIDENT AND CHIEF EXECUTIVE OFFICER

Fiscal 2012 was a year of preparing and investing for growth, while maintaining an intense focus on building a better CarMax. We reached some major milestones, including achieving over \$10 billion in revenues, selling more than 400,000 used vehicles at retail and posting record earnings. Our diversified business model enabled us to produce a 10% increase in net earnings despite challenging market conditions that contributed to soft comparable store used unit sales.

Both our wholesale and finance operations delivered exceptional performance. Our wholesale auctions sold a record 316,000 vehicles, representing a 20% increase in unit sales, and achieved a 26% increase in gross profit. CarMax Auto Finance (CAF) delivered income growth of 19% and ended the year with total managed receivables of just under \$5 billion.

We are excited to be growing again. After suspending store growth during fiscal 2009, and opening only 8 stores in the last two fiscal years, we recently announced our plans to open 40 to 55 stores over the next four years. This includes 10 stores in fiscal 2013 and between 10 and 15 stores in each of the following three years.

We look forward to the significant opportunity ahead of us. In addition to adding stores in new and existing markets, we expect to continue to expand our market share as brand awareness and consumer loyalty grow. Despite being the largest retailer of used vehicles in the U.S., we estimate that our market share of the 0- to 6-year old vehicle market is still below 3% nationwide, and just 5% to 6% in those markets we currently serve.

We are committed to ongoing improvement in every part of our business. Our results throughout the challenging environment of the recession demonstrated the power of a focused effort to increase efficiency and continuously improve

FINANCIAL HIGHLIGHTS

(Dollars in millions except per share data)	% Change		Fiscal Years Ended February 29 or 28 ⁽¹⁾			
	'11 to '12	2012	2011	2010	2009	2008
Operating Results						
Net sales and operating revenues	11%	\$10,003.6	\$8,975.6	\$7,470.2	\$6,974.0	\$8,199.6
Net earnings	10%	\$ 413.8	\$ 377.5	\$ 277.8	\$ 55.2	\$ 177.5
Diluted net earnings per share	8%	\$ 1.79	\$ 1.65	\$ 1.24	\$ 0.25	\$ 0.80
Other Information						
Capital expenditures	125%	\$ 172.6	\$ 76.6	\$ 22.4	\$ 185.7	\$ 253.1
Used car superstores, at end of year	5%	108	103	100	100	89
Associates, at end of year	6%	16,460	15,565	13,439	13,035	15,637

(1) Fiscal 2008 through fiscal 2011 reflect revisions to correct our accounting for sale-leaseback transactions.

the customer experience. We call it Building a Better CarMax and it means developing our associates, driving execution and discovering efficiencies that allow us to reduce waste throughout our organization.

DEVELOPING ASSOCIATES

Associate development has always been a fundamental element of CarMax's success, and for the eighth consecutive year CarMax has been named by *FORTUNE* magazine as one of its "100 Best Companies to Work For." We know that a concentration on development helps us attract and retain well-qualified employees and then challenges them to continue to grow. By creating a comfortable workplace environment where associates are inspired to do their best everyday and where they enjoy what they do, we know they will support our efforts to innovate and look for new ways to enhance our customers' experience.

For the fifth consecutive year, we were pleased to be named to *TRAINING* magazine's Top 125, which recognizes companies that excel at associate development. During fiscal 2012, CarMax launched and expanded a number of important training and assessment initiatives. *Professional Selling Principles*, a key training program for CarMax, continues to mature and build throughout the organization. Based on actionable training and techniques utilized by our most successful salespeople, as well as a Culture of Daily Practice,

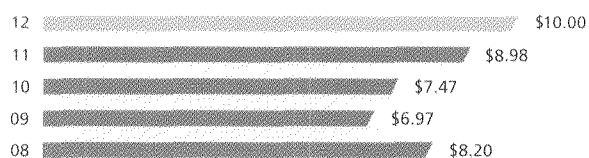
it has had a dramatic impact on the way we develop sales associates at CarMax. We have received excellent feedback from associates on how the skills they learn and practice help them connect better with customers and execute more consistently.

Associates regularly log on to KMX University, our learning management program, to, among other things, launch online courses, register for classroom training and print self-paced training workshops. We also offer classes through CarMax's College of Continuous Learning, where company leaders help facilitate classes that teach technical skills, competency development and business-specific concepts.

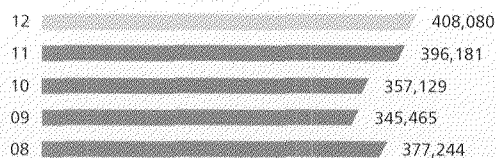
DRIVING EXECUTION

At CarMax, we are dedicated to offering world-class customer service. For our retail customers, a critical element of superior service is to provide a convenient and informed shopping experience. For most CarMax customers, this means visiting www.carmax.com. Every year we make significant steps forward in improving the usability and expanding the content on our website. As a result, we currently estimate that more than 70% of customers who buy a vehicle from us visit our website first and approximately 30% elect to transfer a vehicle from one store to a more convenient location. Traffic and leads also continue to grow rapidly on our user-friendly mobile application, launched in 2010.

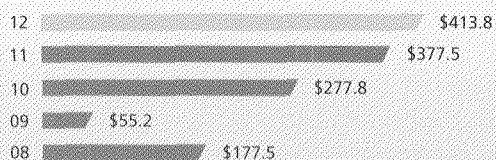
Total Revenues (in billions)



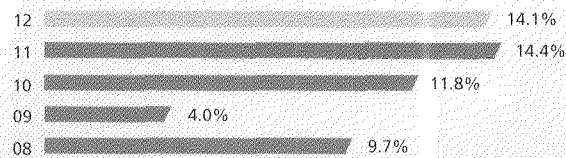
Used Vehicles Sold



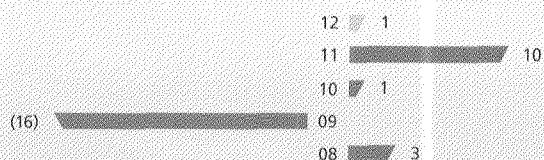
Net Earnings (in millions)



Return on Invested Capital (unleveraged, excluding non-recourse debt)



Comparable Store Used Unit Sales (percentage change)



We developed CarMax EasyShop to allow customers to complete more of the car-buying process online, before coming to the store. This includes holding or transferring a vehicle, making an appointment, filling out necessary paperwork and applying for credit. We have already received positive feedback from customers in the test stores who have used some or all of the CarMax EasyShop options, and during fiscal 2012, we expanded our test from two to eight stores in North Carolina and Tennessee. This initiative should not only enhance the experience of our customers and save them time in the stores, but it carries positive broader implications for store efficiency and associate engagement.

At our wholesale auctions, exceptional service means maintaining a 95% to 100% vehicle sales rate and making vehicle condition announcements. Dealers also appreciate our new and upgraded auction website, in place for the full fiscal year. The site offers enhanced functionality, greater transparency and ease of use, as well as more vehicle photos and inventory alerts.

In customer financing, great service starts with access to credit, and between CAF and our third-party lending providers, we were at record levels in fiscal 2012. More than 85% of customers who applied for financing in our stores received at least one approval. If a customer chooses to finance through CAF, they can take advantage of our recently upgraded website, www.carmaxautofinance.com, where, among other things, we make it easy to view and update account information and set up automatic payments.



Listening to our customers and responding to their needs is a driving force at CarMax and is behind the development of all our enhancements. Besides reaching out to customers and potential customers to build awareness and loyalty through Facebook, Twitter and other social media, we also track customer feedback from social media outlets as well as through traditional methods.

Our Customer Response Tracking System (CRTS) was designed to warehouse all forms of activity and feedback in a centralized location so associates can easily learn about a customer's complete history with CarMax. During fiscal 2012, CRTS improvements added a variety of new features that reduces the time necessary for the customer relations team and store management to research customer questions and issues and respond in a timely manner to their needs.

DISCOVERING EFFICIENCIES

Eliminating waste from our reconditioning processes has contributed to a year-over-year improvement in our gross profit per used vehicle sold in 12 of the last 13 quarters, while still preserving the competitiveness of our pricing. At the end of last year, we noted that our targeted efforts allowed us to achieve a cumulative reduction in average reconditioning costs of approximately \$250 per vehicle, while still maintaining our high quality standards. While actual reconditioning costs will vary based on sales mix, these sustainable savings are now embedded in our cost structure.

Our operational excellence team is a driving force behind our commitment to reduce waste and make ongoing process improvements. Since 2008, the team has led more than 850 associates in approximately 140 kaizen problem-solving events, which we expect will continue to generate significant savings. In addition, these events power our initiatives to strengthen our competitive position, enhance the customer experience and improve the daily work experience for our associates.

CARMAX CARES

The CarMax Foundation also achieved several milestones this year, enabling it to support our communities more than ever before. During fiscal 2012, the Foundation's annual grants totaled more than \$2.4 million and grants since inception grew to \$11.7 million. We created The CarMax Foundation in 2003 to enrich the communities where our associates live and work through grants funded from a portion of CarMax's profits. The Foundation's historic mission has been to support non-profit organizations that promote youth leadership, children, and family education and other organizations of importance to our associates.



CARMAX USED CAR SUPERSTORES

ALABAMA
Birmingham
Huntsville

ARIZONA
Tucson
Phoenix (2)

CALIFORNIA
Bakersfield*
Fresno
Los Angeles* (10)
Sacramento (2)
San Diego (2)

COLORADO
Colorado Springs
Denver* (2)

CONNECTICUT
Hartford/New Haven (2)

FLORIDA
Jacksonville* (2)
Miami (5)
Ft. Myers* (2)
Orlando (2)
Tampa (2)

GEORGIA
Atlanta (5)
Augusta

ILLINOIS
Chicago (8)

INDIANA
Indianapolis

IOWA
Des Moines*

KANSAS
Kansas City (2)
Wichita

KENTUCKY
Lexington
Louisville

LOUISIANA
Baton Rouge

MASSACHUSETTS
North Attleborough

MISSISSIPPI
Jackson

NEBRASKA
Omaha

NEVADA
Las Vegas (2)

NEW MEXICO
Albuquerque

NORTH CAROLINA
Charlotte (4)
Greensboro (2)
Raleigh (2)

OHIO
Cincinnati
Columbus (2)
Dayton

OKLAHOMA
Oklahoma City
Tulsa

PENNSYLVANIA
Lancaster*

SOUTH CAROLINA
Charleston
Columbia
Greenville

TENNESSEE
Chattanooga
Knoxville
Memphis
Nashville* (3)

TEXAS
Austin (2)
Dallas/Fort Worth (4)
Houston (4)
San Antonio (2)

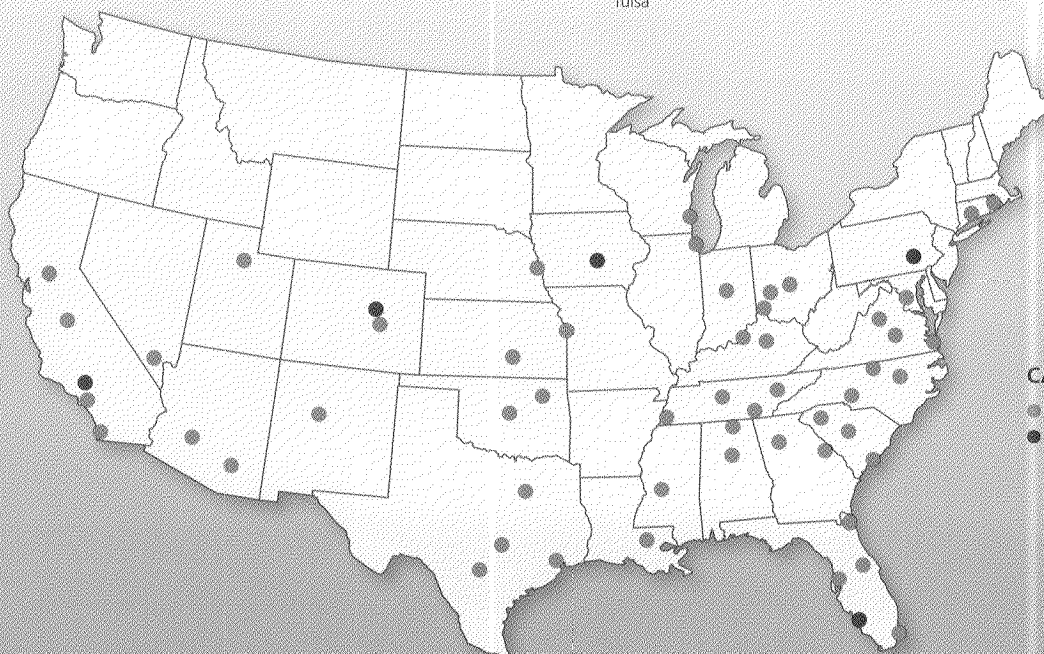
UTAH
Salt Lake City

VIRGINIA
Charlottesville
Norfolk/Virginia Beach (2)
Richmond (2)

**WASHINGTON, D.C. /
BALTIMORE (7)**

WISCONSIN
Milwaukee (2)

*Opening in fiscal 2013
(including one store each in
Los Angeles, CA, Jacksonville,
FL, and Nashville, TN)



CARMAX MARKETS

- Existing Markets
- Opening in Fiscal 2013

In fiscal 2012, the Foundation added a new charitable focus area: non-profits devoted to wellness, nutrition and health awareness. CarMax offers a variety of wellness programs that encourage associates to make healthy choices and beneficial lifestyle changes; the Foundation is now expanding this focus on health to our communities.

Grants are awarded in a variety of ways, most significantly through CarMax's Regional Giving Program, where each of our eight regions and CarMax Auto Finance choose where to allocate funds in their local communities. This year the Foundation authorized additional funds under a new Community Enrichment Program, which allowed the regions to recommend grants to highly visible non-profit organizations focused on cultural enrichment, including museums, libraries, gardens and others.

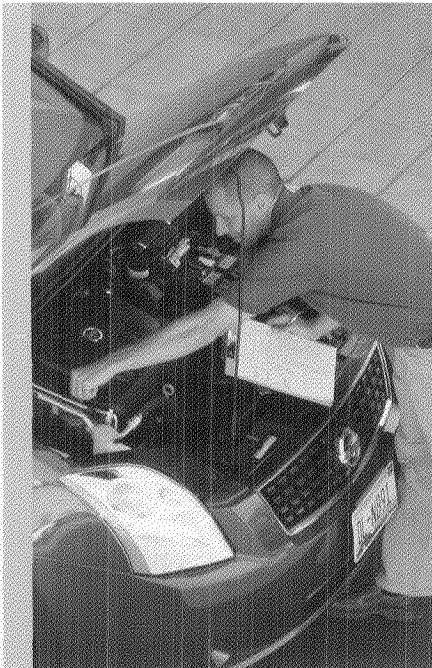
Associate giving programs include the Matching Gifts Program, which this year made two important enhancements: it was expanded to family members who volunteer time or make monetary donations, and it increased the per-associate matching gifts total. At 355 discrete events and an estimated 13,000 volunteer hours, fiscal 2012 was another record year for volunteer "team-builders" where associates join their colleagues in giving their time to charitable causes.

For CarMax, fiscal 2012 was a year of milestones and record accomplishments, as demonstrated in our overall financial results, our retail and wholesale vehicle sales, and at CAF and The CarMax Foundation. We again ended the year with a healthy balance sheet and are well positioned for growth, in terms of liquidity, our real estate pipeline and our people. We look forward to doubling our store openings in fiscal 2013 to a total of ten, opening in some exciting new markets for CarMax, such as Denver, Colorado, and adding stores in some of our strong existing markets, such as Nashville, Tennessee. At the same time, we are committed to our ongoing priority of Building a Better CarMax.

Our associates are the key to our future. One of the primary reasons I am so proud to work at CarMax is because I believe we have the most dedicated and hard-working associates. They are the reason we can offer the best customer service and the highest quality vehicles. The success of our important initiatives is due entirely to their focus, creativity and skill. I am very grateful to them for the work they do everyday. I also remain grateful for the confidence and loyalty of our customers and shareholders. We have committed ourselves at CarMax to continually meeting your highest expectations.



Tom Folliard
President and Chief Executive Officer
April 25, 2012



UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

SEC
Mail Processing
Section

MAY 11 2012

FORM 10-K

- ☒ ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934

Washington DC
431

For the fiscal year ended February 29, 2012

OR

- ☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 1-31420

CARMAX, INC.

(Exact name of registrant as specified in its charter)

VIRGINIA

(State or other jurisdiction of
incorporation or organization)

54-1821055

(I.R.S. Employer
Identification No.)

12800 TUCKAHOE CREEK PARKWAY, RICHMOND, VIRGINIA

(Address of principal executive offices)

23238

(Zip Code)

Registrant's telephone number, including area code: (804) 747-0422

Securities registered pursuant to Section 12(b) of the Act:

<u>Title of each class</u>	<u>Name of each exchange on which registered</u>
Common Stock, par value \$0.50	New York Stock Exchange
Rights to Purchase Series A Preferred Stock, par value \$20.00	New York Stock Exchange

Securities registered pursuant to Section 12(g) of the Act:

None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.

Yes ☒ No ☐

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act.

Yes ☐ No ☒

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes ☒ No ☐

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of the registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. ☒

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer or a non-accelerated filer or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer ☒

Accelerated filer ☐

Non-accelerated filer ☐ (do not check if a smaller reporting company)

Smaller reporting company ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act).

Yes ☐ No ☒

The aggregate market value of the registrant's common stock held by non-affiliates as of August 31, 2011, computed by reference to the closing price of the registrant's common stock on the New York Stock Exchange on that date, was \$6.36 billion.

On March 31, 2012, there were 227,160,637 outstanding shares of CarMax, Inc. common stock.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the CarMax, Inc. Notice of 2012 Annual Meeting of Shareholders and Proxy Statement are incorporated by reference in Part III of this Form 10-K.

CARMAX, INC.
FORM 10-K
FOR FISCAL YEAR ENDED FEBRUARY 29, 2012
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PART I

In this document, “we,” “our,” “us,” “CarMax” and “the company” refer to CarMax, Inc. and its wholly owned subsidiaries, unless the context requires otherwise.

FORWARD-LOOKING AND CAUTIONARY STATEMENTS

This Annual Report on Form 10-K and, in particular, the description of our business set forth in Item 1 and our Management’s Discussion and Analysis of Financial Condition and Results of Operations set forth in Item 7 contain a number of forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934, including statements regarding:

- Our projected future sales growth, comparable store unit sales growth, margins, earnings, CarMax Auto Finance income and earnings per share.
- Our expectations of factors that could affect CarMax Auto Finance income.
- Our expected future expenditures, cash needs and financing sources.
- The projected number, timing and cost of new store openings.
- Our sales and marketing plans.
- Our assessment of the potential outcome and financial impact of litigation and the potential impact of unasserted claims.
- Our assessment of competitors and potential competitors.
- Our assessment of the effect of recent legislation and accounting pronouncements.

In addition, any statements contained in or incorporated by reference into this report that are not statements of historical fact should be considered forward-looking statements. You can identify these forward-looking statements by use of words such as “anticipate,” “believe,” “could,” “estimate,” “expect,” “intend,” “may,” “outlook,” “plan,” “predict,” “should,” “will” and other similar expressions, whether in the negative or affirmative. We cannot guarantee that we will achieve the plans, intentions or expectations disclosed in the forward-looking statements. There are a number of important risks and uncertainties that could cause actual results to differ materially from those indicated by our forward-looking statements. These risks and uncertainties include, without limitation, those set forth in Item 1A under the heading “Risk Factors.” We caution investors not to place undue reliance on any forward-looking statements as these statements speak only as of the date when made. We undertake no obligation to update any forward-looking statements made in this report.

Item 1. Business.

BUSINESS OVERVIEW

CarMax Background. CarMax, Inc. was incorporated under the laws of the Commonwealth of Virginia in 1996. CarMax, Inc. is a holding company and our operations are conducted through our subsidiaries. Our home office is located at 12800 Tuckahoe Creek Parkway, Richmond, Virginia.

Under the ownership of Circuit City Stores, Inc. (“Circuit City”), we began operations in 1993 with the opening of our first CarMax superstore in Richmond, Virginia. In 1997, Circuit City completed the initial public offering of a tracking stock that was intended to track separately the performance of the CarMax operations. On October 1, 2002, the CarMax business was separated from Circuit City through a tax-free transaction, becoming an independent, publicly traded company.

CarMax Business. We are the nation’s largest retailer of used cars, based on the 408,080 used vehicles we retailed during the fiscal year ended February 29, 2012. As of the end of fiscal 2012, we operated 108 used car superstores in 53 metropolitan markets. In addition, we are one of the nation’s largest wholesale vehicle auction operators, based on the 316,649 wholesale vehicles we sold through our on-site auctions in fiscal 2012.

We were the first used vehicle retailer to offer a large selection of high quality used vehicles at competitively low, “no-haggle” prices using a customer-friendly sales process in an attractive, modern sales facility. The CarMax consumer offer provides customers the opportunity to shop for vehicles the same way they shop for items at other “big-box” retailers, and it is structured around four customer benefits: low, no-haggle prices; a broad selection; high

quality vehicles; and a customer-friendly sales process. Our strategy is to revolutionize the auto retailing market by addressing the major sources of customer dissatisfaction with traditional auto retailers and to maximize operating efficiencies through the use of standardized operating procedures and store formats enhanced by sophisticated, proprietary management information systems.

The CarMax consumer offer enables customers to evaluate separately each component of the sales process and to make informed decisions based on comprehensive information about the options, terms and associated prices of each component. The customer can accept or decline any individual element of the offer without affecting the price or terms of any other component of the offer. Our no-haggle pricing and our commission structure, which is generally based on a fixed dollars-per-unit standard, allow sales consultants to focus solely on meeting customer needs.

All of the used vehicles we retail are thoroughly reconditioned to meet our high standards, and each vehicle must pass a comprehensive inspection before being offered for sale. In fiscal 2012, 90% of the used vehicles we retailed were 0 to 6 years old.

We also wholesale used vehicles. Vehicles purchased through our in-store appraisal process that do not meet our retail standards are sold to licensed dealers through our on-site wholesale auctions. Unlike many other auto auctions, we own all the vehicles that we sell in our auctions, which allows us to maintain a high auction sales rate. This high sales rate, combined with dealer-friendly practices, makes our auctions an attractive source of vehicles for independent used car dealers. As of February 29, 2012, we conducted weekly or bi-weekly auctions at 52 of our 108 used car superstores.

In addition, we sell new vehicles at four locations under franchise agreements with three new car manufacturers. In fiscal 2012, new vehicles comprised only 2% of our total retail vehicle unit sales.

Our finance program provides customers financing alternatives through CarMax Auto Finance ("CAF"), our own finance operation, and third-party financing providers. This program provides access to credit for customers throughout the credit spectrum. We believe that our processes and systems, the transparency of our pricing and our vehicle quality provide a unique and ideal environment in which to originate and procure high quality auto loans. CAF focuses solely on originating loans through CarMax stores, customizing its offers to meet the customer's risk profile and ensuring credit availability to support CarMax retail vehicle unit sales.

We provide customers with a full range of other related products and services, including the appraisal and purchase of vehicles directly from consumers; the sale of extended service plans ("ESP"), guaranteed asset protection ("GAP") and accessories; and vehicle repair service.

We have separated the practice of trading in a used vehicle in conjunction with the purchase of another vehicle into two distinct and independent transactions. We will appraise a consumer's vehicle and make an offer to buy that vehicle regardless of whether the owner is purchasing a vehicle from us. We acquire a significant percentage of our retail used vehicle inventory through this unique in-store appraisal process. We also acquire a large portion of our used vehicle inventory through wholesale auctions and, to a lesser extent, directly from other sources, including wholesalers, dealers and fleet owners.

Our proprietary inventory management and pricing system tracks each vehicle throughout the sales process. Using the information provided by this system and applying statistical modeling techniques, we are able to optimize our inventory mix, anticipate future inventory needs at each store, evaluate sales consultant and buyer performance and refine our vehicle pricing strategy. Because of the pricing discipline afforded by the inventory management and pricing system, generally more than 99% of the entire used car inventory offered at retail is sold at retail.

Industry and Competition. The U.S. used car marketplace is highly fragmented and competitive. According to industry sources, as of December 31, 2011, there were approximately 17,900 franchised automotive dealerships, which sell both new and used vehicles. In addition, used vehicles were sold by approximately 37,500 independent used vehicle dealers, as well as millions of private individuals. Our primary retail competitors are the franchised auto dealers, who sell the majority of late-model used vehicles. Independent used car dealers predominantly sell older, higher mileage cars than we do. The number of franchised and independent auto dealers has gradually declined over the last decade due to a variety of factors, including franchise terminations resulting from the bankruptcy reorganizations of General Motors and Chrysler and the discontinuation of several brands by the major auto manufacturers. Despite the recent acceleration in dealership closures, the automotive retail environment remains highly fragmented.

Based on industry data, there were approximately 39 million used cars sold in the U.S. in calendar year 2011, of which between 15 million and 16 million were estimated to be late-model, 0- to 6-year old vehicles. While we are the largest retailer of used vehicles in the U.S., selling more than two times as many used vehicles as the next largest retailer in calendar 2011, we still represented less than 3% of the total late-model used units sold. Over the last several years, competition has been affected by the increasing use of Internet-based marketing for both used vehicles and vehicle financing. In both the used and new vehicle markets, we seek to distinguish ourselves from traditional dealerships through our consumer offer, sales approach and other innovative operating strategies.

We believe that our principal competitive advantages in used vehicle retailing include our ability to provide a high degree of customer satisfaction with the car-buying experience by virtue of our competitively low, no-haggle prices and our customer-friendly sales process; our breadth of selection of the most popular makes and models available both on site and via our website, carmax.com; the quality of our vehicles; our proprietary information systems; CAF; and the locations of our retail stores. In addition, we believe our willingness to appraise and purchase a customer's vehicle, whether or not the customer is buying a car from us, provides us a competitive sourcing advantage for retail vehicles. Our large volume of appraisal purchases supplies not only a large portion of our retail inventory, but also provides the scale that enables us to conduct our own wholesale auctions to dispose of vehicles that don't meet our retail standards. Upon request by a customer, we will transfer virtually any used vehicle in our nationwide inventory to a local superstore. Transfer fees may apply, depending on the distance the vehicle needs to travel. In fiscal 2012, approximately 30% of our vehicles sold were transferred at customer request. Our Certified Quality Inspection assures that every vehicle we offer for sale meets our stringent standards. We back every vehicle with a 5-day, money-back guarantee and at least a 30-day limited warranty. We maintain an ability to offer or arrange customer financing with competitive terms. All of the finance offers by CAF and our third-party providers are backed by a 3-day payoff offer whereby a customer can refinance their loan within three business days at no charge. Additionally, we offer comprehensive and competitively priced ESP and GAP products. We believe that we are competitive in all of these areas and that we enjoy advantages over competitors that employ traditional high-pressure, negotiation-oriented sales techniques.

Our sales consultants play a significant role in ensuring a customer-friendly sales process. A sales consultant is paid a commission, generally based on a fixed dollars-per-unit standard, thereby earning the same dollar sales commission regardless of the gross profit on the vehicle being sold. In addition, sales consultants do not receive commissions based on the number of credit approvals or the amount a customer finances. This pay structure aligns our sales associates' interests with those of our customers, in contrast to other dealerships where sales and finance personnel may receive higher commissions for negotiating higher prices and interest rates or steering customers to vehicles with higher gross profits.

In our wholesale auctions, we compete with other automotive auction houses. In contrast with the highly fragmented used vehicle market, the automotive auction market has two primary competitors representing an estimated two-thirds of the U.S. whole car auction market. These competitors auction vehicles of all ages, while CarMax predominately sells older, higher mileage vehicles. We believe our principal competitive advantages include our high vehicle sales rate, our vehicle condition disclosures and arbitration policies, our broad geographic distribution and our dealer-friendly practices. Because we own the cars that we auction, we generally sell more than 95% of the vehicles offered, which is substantially higher than the sales rate at most other auto auctions. Our policy of making vehicle condition disclosures, noting mechanical and other issues found during our appraisal process, is also not a typical practice used at other auctions of older, higher mileage vehicles. Together, these factors make our auctions attractive to dealers, resulting in a high dealer-to-car attendance ratio.

Marketing and Advertising. Our marketing strategies are focused on developing awareness of the advantages of shopping at our stores and on attracting customers who are already considering buying or selling a vehicle. Our marketing strategies are implemented primarily through television and radio broadcasts, carmax.com, Internet search engines and online classified listings. We also reach out to customers and potential customers to build awareness and loyalty through Facebook, Twitter and other social media. Television and radio advertisements are designed to build consumer awareness of the CarMax name, carmax.com and key components of the CarMax offer. Broadcast and Internet advertisements are designed to drive customers to our stores and to carmax.com.

We continually adjust our marketing programs in response to the evolving media landscape. We have customized our marketing program based on awareness levels in each market. Beginning in fiscal 2012, we began to transition a portion of our television and radio advertising to national cable network and national radio programming. In addition to providing cost savings, this transition allows us to build awareness of CarMax prior to our entrance into new markets. We are also building awareness and driving traffic to our stores and carmax.com by listing retail vehicles on online classified sites, such as AutoTrader.com and cars.com. We believe using these online classified

services allows our vehicles to appear on sites that are visited by a majority of buyers of late-model used vehicles who use the Internet in their shopping process. Our advertising on the Internet also includes advertisements on search engines, such as Google and Yahoo!

Our website, carmax.com, is a marketing tool for communicating the CarMax consumer offer in detail, a sophisticated search engine for finding the right vehicle and a sales channel for customers who prefer to complete a part of the shopping and sales process online. The website offers complete inventory and pricing search capabilities. Information on each of the thousands of cars available in our nationwide inventory is updated several times per day. Carmax.com includes detailed information, such as vehicle photos, prices, features, specifications and store locations, as well as advanced feature-based search capabilities, and sorting and comparison tools that allow consumers to easily compare vehicles. The site also includes features such as detailed vehicle reviews, payment calculators and email alerts when new inventory arrives. Virtually any used vehicle in our nationwide inventory can be transferred at customer request to their local superstore. Customers can contact sales consultants online via carmax.com, by telephone or by fax. Customers can work with these sales consultants from the comfort of home, including applying for financing, and they need to visit the store only to complete the final steps of the transaction, such as signing the paperwork and picking up their vehicle. We also have a mobile website application that allows customers to search for and view cars on their smartphones. Our survey data indicates that during fiscal 2012, more than 70% of customers who purchased a vehicle from us had first visited our website.

We also maintain a website, carmaxauctions.com, that supports our wholesale auctions. This website, which is accessible only by authorized dealers, provides listings of all vehicles that will be available in upcoming auctions. It also has many features similar to our retail website, including vehicle photos, free vehicle history reports and vehicle search and alert capabilities.

Suppliers for Used Vehicles. We acquire used vehicle inventory directly from consumers through our in-store appraisal process and our car-buying centers, as well as, through other sources, including local, regional and online auctions, wholesalers, franchised and independent dealers and fleet owners, such as leasing companies and rental companies. The supply of used vehicles is influenced by a variety of factors, including the total number of vehicles in operation; the rate of new vehicle sales, which in turn generate used-car trade-ins; and the number of used vehicles sold or remarketed through retail channels, wholesale transactions and at automotive auctions. According to industry data, there are approximately 240 million light vehicles in operation in the U.S., including approximately 80 million vehicles that are 0 to 6 years old. In recent years, generally between 10 million and 17 million new vehicles and between 35 million and 45 million used vehicles have been retailed annually and between 8 million and 10 million vehicles have been remarketed at wholesale auctions each year.

Our used vehicle inventory acquired directly from consumers through our appraisal process at our stores and car-buying centers helps provide an inventory of makes and models that reflects the consumer preferences of each market. We have replaced the traditional “trade-in” transaction with a process in which a CarMax-trained buyer appraises a customer’s vehicle and provides the owner with a written, guaranteed offer that is good for seven days. An appraisal is available to every customer free of charge, whether or not the customer purchases a vehicle from us. Based on their age, mileage or condition, fewer than half of the vehicles acquired through this in-store appraisal process meet our high-quality retail standards. Those vehicles that do not meet our retail standards are sold to licensed dealers through our on-site wholesale auctions.

The inventory purchasing function is primarily performed at the store level and is the responsibility of the buyers, who handle both on-site appraisals and off-site auction purchases. Our buyers evaluate all used vehicles based on internal and external auction data and market sales, as well as estimated reconditioning costs and, for off-site purchases, transportation costs. Our buyers, in collaboration with our home office staff, utilize the extensive inventory and sales trend data available through the CarMax information system to decide which inventory to purchase at off-site auctions. Our inventory and pricing models help the buyers tailor inventories to the buying preferences at each superstore, recommend pricing adjustments and optimize inventory turnover to help maintain gross profit per unit.

Based on consumer acceptance of the in-store appraisal process, our experience and success to date in acquiring vehicles from auctions and other sources, and the large size of the U.S. auction market relative to our needs, we believe that sources of used vehicles will continue to be sufficient to meet our current and future needs.

Suppliers for New Vehicles. Our new car operations are governed by the terms of the sales, service and dealer agreements. Among other things, these agreements generally impose operating requirements and restrictions, including inventory levels, working capital, monthly financial reporting, signage and cooperation with marketing

strategies. A manufacturer may terminate a dealer agreement under certain circumstances. In addition to selling new vehicles using our low, no-haggle price strategy, the franchise and dealer agreements generally allow us to perform warranty work on these vehicles and sell related parts and services within a specified market area. Designation of specified market areas generally does not guarantee exclusivity within a specified territory.

Seasonality. Historically, our business has been seasonal. Typically, our superstores experience their strongest traffic and sales in the spring and summer quarters. Sales are typically slowest in the fall quarter, when used vehicles generally experience proportionately more of their annual depreciation. We believe this is partly the result of a decline in customer traffic, as well as discounts on model year closeouts that can pressure pricing for late-model used vehicles. Customer traffic generally tends to slow in the fall as the weather changes and as customers shift their spending priorities. We typically experience an increase in subprime traffic and sales in February and March, coincident with tax refund season.

Products and Services

Merchandising. We offer customers a broad selection of makes and models of used vehicles, including both domestic and imported vehicles, at competitive prices. Our used car selection covers popular brands from manufacturers such as Chrysler, Ford, General Motors, Honda, Hyundai, Kia, Mazda, Nissan, Subaru, Toyota and Volkswagen and luxury brands such as Acura, BMW, Infiniti, Lexus and Mercedes-Benz. Our primary focus is vehicles that are 0 to 6 years old and generally range in price from \$12,000 to \$32,000. For the more cost-conscious consumer, we also offer used cars that are more than 6 years old. The mix of our used vehicle inventory by make, model and age will vary from time to time, depending on consumer preferences.

We have implemented an everyday low-price strategy under which we set no-haggle prices on both our used and new vehicles. We believe that our pricing is competitive with the best-negotiated prices in the market. Prices on all vehicles are clearly displayed on each vehicle's information sticker, on carmax.com and on applicable online classified sites on which they are listed. We extend our no-haggle philosophy to every component of the vehicle transaction, including vehicle appraisal offers, financing rates, accessories, and ESP and GAP pricing.

Reconditioning and Service. An integral part of our used car consumer offer is the reconditioning process. This process includes a comprehensive Certified Quality Inspection of the engine and all major systems, including cooling, fuel, drivetrain, transmission, electronics, suspension, brakes, steering, air conditioning and other equipment, as well as the interior and exterior of the vehicle. Based on this quality inspection, we determine the reconditioning necessary to bring the vehicle up to our quality standards. Our technicians complete vehicle inspections. We perform most routine mechanical and minor body repairs in-house; however, for some reconditioning services, we engage third parties specializing in those services. Many superstores depend upon nearby, typically larger, superstores for reconditioning, which increases efficiency and reduces overhead.

All CarMax used car superstores provide vehicle repair service, including repairs of vehicles covered by our ESPs. We also provide factory-authorized service at all new car franchises. We have developed systems and procedures that are intended to ensure that our retail repair service is conducted in the same customer-friendly and efficient manner as our other operations.

We believe that the efficiency of our reconditioning and service operations is enhanced by our modern facilities, our information systems and our technician training and development process. The training and development process and our compensation programs are designed to increase the productivity of technicians, identify opportunities for waste reduction and achieve high-quality repairs. Our information systems provide the ability to track repair history and enable trend analysis, which serves as guidance for our continuous improvement efforts.

Wholesale Auctions. Vehicles purchased through our in-store appraisal process that do not meet our retail standards are sold through on-site wholesale auctions. As of February 29, 2012, wholesale auctions were conducted at 52 of our 108 superstores and were generally held on a weekly or bi-weekly basis. Auction frequency at a given superstore is determined by the number of vehicles to be auctioned, which depends on the number of stores in that market and the consumer awareness of CarMax and our in-store appraisal offer. The typical wholesale vehicle is approximately 10 years old and has more than 100,000 miles. Participation in our wholesale auctions is restricted to licensed automobile dealers, the majority of whom are independent dealers. To participate in a CarMax auction, dealers must register with our centralized auction support group, at which time we determine the purchase limit available to each dealer. We provide condition disclosures on each vehicle, including those for vehicles with major mechanical issues, possible frame or flood damage, branded titles, salvage history and unknown true mileage. Professional, licensed auctioneers conduct our auctions. The average auction sales rate was 96% in fiscal 2012. Dealers pay a fee to us based on the sales price of the vehicles they purchase.

Customer Credit. We offer financing alternatives to customers throughout the credit spectrum through CAF and our arrangements with several industry-leading financial institutions. We believe our program enables us to capture additional sales and enhances the CarMax consumer offer. Credit applications are initially reviewed by CAF. Customers who are not approved by CAF may be evaluated by the other financial institutions. Having an array of finance sources increases discrete approvals, expands finance opportunities for our customers and mitigates risk to CarMax. In fiscal 2012, 87% of our applicants received an approval from one or more of our sources. We periodically test additional third-party providers.

Customers applying for financing provide credit information that is electronically submitted by sales consultants through our proprietary information system. A majority of applicants receive a response within five minutes. Vehicles are financed using retail installment contracts secured by the vehicles. Customers are permitted to refinance or pay off their contract within three business days of a purchase without incurring any finance or related charges. Third-party providers purchasing subprime finance contracts generally purchase these contracts at a discount, while providers purchasing prime and non-prime finance contracts generally pay us a fixed, pre-negotiated fee per vehicle. We have no recourse liability on retail installment contracts arranged with third-party providers.

CarMax Auto Finance. We offer financing through CAF to qualified customers purchasing vehicles at CarMax. CAF utilizes proprietary scoring models based upon the credit history of the customer along with CAF's historical experience to predict the likelihood of customer repayment. We offer customers an array of competitive rates and terms, allowing them to choose the one that best fits their needs. We randomly test different credit offers and closely monitor acceptance rates and 3-day payoffs to assess market competitiveness. After the effect of 3-day payoffs and vehicle returns, CAF financed 37% of our retail vehicle unit sales in fiscal 2012. As of February 29, 2012, CAF serviced approximately 414,000 customers in its \$4.98 billion portfolio of managed receivables. We maintain a dedicated website for CAF (www.carmaxautofinance.com) through which customers can set up online payment plans and view and update account information.

Extended Service Plans and Guaranteed Asset Protection. At the time of the sale, we offer the customer an ESP. We sell these plans on behalf of unrelated third parties that are the primary obligors. Under the third-party service plan programs, we have no contractual liability to the customer. The ESPs we offer on all used vehicles provide coverage up to 72 months (subject to mileage limitations) and include multiple mileage and deductible options, depending on the vehicle odometer reading, make and model. We offer ESPs at competitive, fixed prices, which are based primarily on the historical repair record of the vehicle make and model, the mileage option selected and the deductible chosen. All ESPs that we sell (other than manufacturer programs) have been designed to our specifications and are administered by the third parties through private-label arrangements. We receive a commission from the administrator at the time of sale. In fiscal 2012, approximately 60% of the customers who purchased a used vehicle also purchased an ESP.

Our ESP customers have access to vehicle repair service at each CarMax store and at thousands of independent and franchised service providers. We believe that the quality of the services provided by this network, as well as the broad scope of our ESPs, helps promote customer satisfaction and loyalty, and thus increases the likelihood of repeat and referral business.

We also offer GAP at the time of the sale. GAP is a product that will pay the difference between the customer's insurance settlement and the finance contract payoff amount on their vehicle in the case of a total loss or unrecovered theft. We sell this product on behalf of an unrelated third party that is the primary obligor and we have no contractual liability to the customer. GAP has been designed to our specifications and is administered by the third party through a private-label arrangement. We receive a commission from the administrator at the time of sale.

Systems

Our stores are supported by an advanced, proprietary information system that improves the customer experience, while providing tightly integrated automation of all operating functions. Using a computer or smartphone, customers can search our entire vehicle inventory through our website, carmax.com. They can also print a detailed listing for any vehicle from a computer, which includes the vehicle's features and specifications and its location on the display lot. Our integrated inventory management system tracks every vehicle through its life from purchase through reconditioning and test-drives to ultimate sale. Using radio frequency identification ("RFID") tags, all vehicles are scanned and tracked daily as a loss prevention measure. Test-drive information is also captured on every vehicle using RFID tags, linking the specific vehicle and the sales consultant. We also capture data on vehicles we wholesale, which helps us track market pricing. A computerized finance application process and computer-assisted document preparation ensure rapid completion of the sales transaction. Behind the scenes, our proprietary store technology provides our management with real-time information about many aspects of store

operations, such as inventory management, pricing, vehicle transfers, wholesale auctions and sales consultant productivity. In addition, our store system provides a direct link to our proprietary credit processing information system to facilitate the credit review and approval process of our in-house financing and third party providers.

Our proprietary inventory management and pricing system is centralized and allows us to buy the mix of makes, models, age, mileage and price points tailored to customer buying preferences at each superstore. This system also generates recommended initial retail price points, as well as retail price markdowns for specific vehicles based on complex algorithms that take into account factors including sales history, consumer interest and seasonal patterns. We believe this systematic approach to vehicle pricing allows us to optimize inventory turns, which minimizes the depreciation risk inherent in used cars and helps us to achieve our targeted gross profit dollars per unit.

In addition to inventory management, our Electronic Repair Order system (“ERO”) is used to sequence reconditioning procedures. ERO provides information that helps increase quality and reduce costs, which further enhances our customer service and profitability.

Through our centralized systems, we are able to quickly integrate new stores into our store network. We continue to enhance and refine our information systems, which we believe to be a core competitive advantage. The design of our information systems incorporates off-site backups, redundant processing and other measures to reduce the risk of significant data loss in the event of an emergency or disaster.

Associates

On February 29, 2012, we had a total of 16,460 full- and part-time associates, including 12,394 hourly and salaried associates and 4,066 sales associates, who worked on a commission basis. We employ additional associates during peak selling seasons. As of February 29, 2012, our location general managers averaged more than nine years of CarMax experience, in addition to prior retail management experience. We staff each newly opened store with associates who have extensive CarMax training.

We believe we have created a unique corporate culture and maintain good employee relations. No associate is subject to a collective bargaining agreement. We focus on providing our associates with the information and resources they need to offer exceptional customer service. We reward associates whose behavior exemplifies our culture, and we believe that our favorable working conditions and compensation programs allow us to attract and retain highly qualified individuals. We have been recognized for the success of our efforts by a number of external organizations.

Training. To further support our emphasis on attracting, developing and retaining qualified associates, we have made a commitment to providing exceptional training programs. Store associates receive many hours of structured, self-paced training that introduces them to company policies and their specific job responsibilities through KMX University (“KMXU”) – our intranet-based, on-premises learning management system. KMXU is comprised of customized applications hosted within a learning management system that allow us to author, deliver and track training events and to measure associate competency after training. KMXU also provides a variety of learning activities and collaborative discussions delivered through an integrated virtual classroom system. Most new store associates are also assigned mentors who provide on-the-job guidance and support.

We also provide comprehensive, facilitator-led classroom training courses at the associate and manager levels. All sales consultants go through a four-phase on-boarding process in which they are partnered with a mentor, combining self-paced online training with shadowing and role-playing. Our professional selling skills training provides sales associates the opportunity to learn and practice customer-oriented selling techniques. This online training program contains modules on a variety of skill sets, including building confidence, connecting with the customer, and listening and persuasion techniques. We also have a call recording and review program to provide constructive feedback to associates on how to improve their interactions with customers. Buyers-in-training undergo a 6- to 18-month apprenticeship under the supervision of experienced buyers, and they generally will assist with the appraisal of more than 1,000 cars before making their first independent purchase. Business office associates undergo a 3- to 6-month, four-phase on-the-job certification process in order to be fully cross-trained in all functional areas of the business office. All business office associates and managers also receive regular training through facilitated competency-based training courses. We utilize a mix of internal and external technical training programs in an effort to provide a stable future supply of qualified technicians. The technicians attend in-house and vendor-sponsored training programs designed to develop their skills in performing repairs on the diverse makes and models of vehicles we sell. Technicians at our new car franchises also attend manufacturer-sponsored training programs to stay abreast of current diagnostic, repair and maintenance techniques for those manufacturers’ vehicles.

Most new managers attend an intensive week-long workshop at the home office where they meet with senior leaders and learn fundamental CarMax management skills.

Laws and Regulations

Vehicle Dealer and Other Laws and Regulations. We operate in a highly regulated industry. In every state in which we operate, we must obtain various licenses and permits in order to conduct business, including dealer, service, sales and finance licenses issued by state and local regulatory authorities. A wide range of federal, state and local laws and regulations govern the manner in which we conduct business, including advertising, sales, financing and employment practices. These laws include consumer protection laws, privacy laws and state franchise laws, as well as other laws and regulations applicable to new and used motor vehicle dealers. These laws also include federal and state wage-hour, anti-discrimination and other employment practices laws. Our financing activities with customers are subject to federal truth-in-lending, consumer leasing, equal credit opportunity and fair credit reporting laws and regulations, as well as state and local motor vehicle finance, collection, repossession and installment finance laws.

Claims arising out of actual or alleged violations of law could be asserted against us by individuals or governmental authorities and could expose us to significant damages or other penalties, including revocation or suspension of the licenses necessary to conduct business and fines.

Environmental Laws and Regulations. We are subject to a variety of federal, state and local laws and regulations that pertain to the environment. Our business involves the use, handling and disposal of hazardous materials and wastes, including motor oil, gasoline, solvents, lubricants, paints and other substances. We are subject to compliance with regulations concerning the operation of underground and above-ground gasoline storage tanks, gasoline dispensing equipment, above-ground oil tanks and automotive paint booths.

AVAILABILITY OF REPORTS AND OTHER INFORMATION

The following items are available free of charge through the “Corporate Governance” link on our investor information home page at investor.carmax.com, as soon as reasonably practicable after filing or furnishing the material to the Securities and Exchange Commission (the “SEC”): annual reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, proxy statements on Schedule 14A, and any amendments to those reports. In addition, the following documents are also available free of charge on our website: Corporate Governance Guidelines, Code of Business Conduct, and the charters of the Audit Committee, Nominating and Governance Committee, and Compensation and Personnel Committee. We publish any changes to these documents on our website. We also promptly disclose reportable waivers of the Code of Business Conduct on our website. The contents of our website are not, however, part of this report.

Printed copies of these documents are also available to any shareholder, without charge, upon written request to our corporate secretary at the address set forth on the cover page of this report.

Item 1A. Risk Factors.

We are subject to a variety of risks, the most significant of which are described below. Our business, sales, results of operations and financial condition could be materially adversely affected by any of these risks or additional risks.

Economic Conditions. We are subject to changes in general or regional U.S. economic conditions, including, but not limited to, consumer credit availability, consumer credit delinquency and loss rates, interest rates, gasoline prices, inflation, personal discretionary spending levels, unemployment levels, the state of the housing market, and consumer sentiment about the economy in general. The difficult U.S. economic environment over the past several years has adversely affected the automotive retail industry in general, including CarMax. Any significant change or further deterioration in economic conditions could adversely affect consumer demand or increase costs and have a material adverse effect on our business, sales, results of operations and financial condition.

Capital. Changes in the availability or cost of capital and working capital financing, including the long-term financing to support the origination of auto loan receivables through CAF and our geographic expansion, could adversely affect sales, operating strategies and store growth. Further, our current credit facility and certain securitization and sale-leaseback agreements contain covenants and/or performance triggers. Any failure to comply with these covenants or performance triggers could have a material adverse effect on our business, results of operations and financial condition.

We use a securitization program to fund substantially all of the auto loan receivables originated by CAF. Initially, we sell these receivables into our warehouse facilities. We periodically refinance the receivables through term securitizations. Changes in the condition of the asset-backed securitization market could lead us to incur higher costs to access funds in this market or require us to seek alternative means to finance our loan originations. In the event that this market ceased to exist and there were no immediate alternative funding sources available, we might be forced to curtail our lending practices for some period of time. The impact of reducing or curtailing CAF's loan originations could have a material adverse effect on our business, sales and results of operations.

Disruptions in the capital and credit markets could adversely affect our ability to draw on our revolving credit facility. If our ability to secure funds from the facility were significantly impaired, our access to working capital would be impacted, our ability to maintain appropriate inventory levels could be affected and these conditions could have a material adverse effect on our business, sales, results of operations and financial condition.

Third-Party Financing Providers. CarMax provides financing to qualified customers through CAF and a number of third-party financing providers. In the event that one or more of these third-party providers could no longer, or choose not to, provide financing to our customers, could only provide financing to a reduced segment of our customers or could no longer provide financing at competitive rates of interest, it could have a material adverse effect on our business, sales and results of operations. Additionally, if we were unable to replace the current third-party providers upon the occurrence of one or more of the foregoing events, it could also have a material adverse effect on our business, sales and results of operations.

Competition. Automotive retailing and wholesaling is a highly competitive business. Our competition includes publicly and privately owned new and used car dealers, as well as millions of private individuals. Competitors buy and sell the same or similar makes of vehicles that we offer in the same or similar markets at competitive prices. Further, new entrants to the market could result in increased acquisition costs for used vehicles and lower-than-expected retail and wholesale sales and margins. Competition is affected by the increasing use of the Internet to market, buy and sell used vehicles and provide vehicle financing. The increasing use of the Internet in the automotive retail and wholesale industry could have a material adverse effect on our sales and results of operations. In addition, CAF and our third-party financing providers are subject to competition from various financial institutions.

Retail Prices. Any significant changes in retail prices for used and new vehicles could have a material adverse effect on our sales and results of operations. If any of our competitors seek to gain or retain market share by reducing prices for used or new vehicles, we would likely reduce our prices in order to remain competitive, which could result in a decrease in our sales and results of operations and require a change in our operating strategies.

Inventory. A reduction in the availability of or access to sources of inventory could have a material adverse effect on our business. A failure to adjust appraisal offers to stay in line with broader market trade-in offer trends, or a failure to recognize those trends, could adversely affect our ability to acquire inventory. Should we develop excess inventory, the inability to liquidate the excess inventory at prices that allow us to meet margin targets or to recover our costs could have a material adverse effect on our results of operations.

Regulatory and Legislative Environment. We are subject to a wide range of federal, state and local laws and regulations, such as licensing requirements and laws regarding advertising, vehicle sales, financing and employment practices. Our facilities and business operations are also subject to laws and regulations relating to environmental protection and health and safety. The violation of these laws or regulations could result in administrative, civil or criminal penalties or in a cease-and-desist order against business operations. As a result, we have incurred and will continue to incur capital and operating expenses and other costs to comply with these laws and regulations. Further, private plaintiffs and federal, state and local regulatory and law enforcement authorities have increased their scrutiny of advertising, sales, financing and insurance activities in the sale and leasing of motor vehicles. If, as a result, other automotive retailers adopt more transparent, consumer-oriented business practices, our differentiation versus those retailers could be reduced.

Recent federal legislative and regulatory initiatives and reforms may result in an increase in expenses or a decrease in revenues. For example, the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 regulates, among other things, the provision of consumer financing and established a new consumer financial protection agency with broad regulatory powers. This legislation and related regulation could have a material adverse effect on our results of operations. The Patient Protection and Affordable Care Act of 2010, as it is phased in over time, significantly affects the provision of health care services and may impact the cost of providing our associates with

health coverage. Current federal labor policy could lead to increased unionization efforts, which could increase labor costs, disrupt store operations, and have a material adverse effect on our results of operations.

Confidential Customer Information. In the normal course of business, we collect, process and retain sensitive and confidential customer information and may share that information with our third-party service providers. Despite the security measures we have in place and the assurances we have from our third-party providers, our facilities and systems, and those of third-party service providers, could be vulnerable to external or internal security breaches, acts of vandalism, computer viruses, misplaced or lost data, programming or human errors or other similar events. Any security breach involving the misappropriation, loss or other unauthorized disclosure of confidential information, whether experienced by us or by our third-party service providers, and whether due to an external cyber-security incident, a programming error, or other cause, could damage our reputation, expose us to mitigation costs and the risks of private litigation and government enforcement, disrupt our business, or otherwise have a material adverse effect on our sales and results of operations.

Reputation. Our reputation as a company that is founded on the fundamental principle of integrity is critical to our success. Our reputation as a retailer offering high-quality vehicles at competitive, no-haggle prices with a customer-friendly sales process in attractive, modern facilities is also critical to our success. If we fail to maintain the high standards on which this reputation is built, or if an event occurs that damages this reputation, it could adversely affect consumer demand and have a material adverse effect on our business, sales and results of operations. Even the perception of a decrease in the quality of our brand could impact results. Accordingly, if we fail to correct or mitigate misinformation or negative information, including information spread through social media or normal media channels, about the vehicles we offer, our customer experience, or any aspect of our brand, it could have a material adverse effect on our business, sales and results of operations.

Growth. Our inability to acquire or lease suitable real estate at favorable terms could limit our expansion and could have a material adverse effect on our business and results of operations. The expansion of our store base places significant demands on our management team, our associates and our systems. If we fail to effectively or efficiently manage our growth, it could have a material adverse effect on our business, sales and results of operations.

Management and Workforce. Our success depends upon the continued contributions of our store, region and corporate management teams. Consequently, the loss of the services of key employees could have a material adverse effect on our business. In addition, an inability to build our management bench strength to support store growth could have a material adverse effect on our business. Our ability to meet our staffing needs while controlling related costs is subject to numerous external and internal factors, including unemployment levels, prevailing wage rates, changes in employment legislation, competition for qualified employees in the industry and regions in which we operate, and associate relations. An inability to retain qualified associates or a significant increase in labor costs could have a material adverse effect on our business, sales and results of operations.

Information Systems. Our business is dependent upon the integrity and efficient operation of our information systems. In particular, we rely on our information systems to effectively manage sales, inventory, carmax.com, consumer financing and customer information. The failure of these systems to perform as designed could disrupt our business operations and have a material adverse effect on our sales and results of operations. In addition, despite our ongoing efforts to maintain and enhance the integrity and security of these systems, we could be subjected to attacks by hackers, including denial-of-service attacks directed at our websites or other system breaches or malfunctions due to associate error or misconduct or other disruptions. Such incidents could disrupt our business and have a material adverse effect on sales and results of operations.

Accounting Policies and Matters. We have identified several accounting policies as being “critical” to the fair presentation of our financial condition and results of operations because they involve major aspects of our business and require management to make judgments about matters that are inherently uncertain. These policies are described in Item 7, Management’s Discussion and Analysis of Financial Condition and Results of Operations, and the notes to consolidated financial statements included in Item 8. Materially different amounts could be recorded under different conditions or using different assumptions.

Additionally, the Financial Accounting Standards Board has proposed various rule changes including, but not limited to, accounting for leases. The SEC is also currently considering adopting rules that would require U.S. issuers to prepare their financial statements contained in SEC filings in accordance with International Financial Reporting Standards (“IFRS”), as issued by the International Accounting Standards Board. The implementation of these or other new accounting requirements or other changes to U.S. generally accepted accounting principles could have a material adverse effect on our reported results of operations and financial condition.

Litigation. We are subject to various litigation matters, which could have a material adverse effect on our business and results of operations. Claims arising out of actual or alleged violations of law could be asserted against us by individuals, either individually or through class actions, or by governmental entities in civil or criminal investigations and proceedings. These actions could expose us to adverse publicity and to substantial monetary damages and legal defense costs, injunctive relief and criminal and civil fines and penalties, including suspension or revocation of licenses to conduct business.

Automotive Manufacturers. Adverse conditions affecting one or more automotive manufacturers could have a material adverse effect on our results of operations. Manufacturer recalls could also adversely affect used vehicle sales or valuations and could expose us to litigation and adverse publicity related to the sale of a recalled vehicle, which could have a material adverse effect on our business, sales and results of operations.

Weather. The occurrence of severe weather events, such as rain, snow, wind, storms, hurricanes or other natural disasters, could cause store closures, adversely affecting consumer traffic, and could have a material adverse effect on our sales and results of operations in a given period.

Seasonal Fluctuations. Our business is subject to seasonal fluctuations. We generally realize a higher proportion of revenue and operating profit during the first and second fiscal quarters. If conditions arise that impair vehicle sales during the first or second fiscal quarters, these conditions could have a disproportionately large adverse effect on our annual results of operations.

Geographic Concentration. Our performance is subject to local economic, competitive and other conditions prevailing in geographic areas where we operate. Since a large portion of our sales is generated in the Southeastern U.S., including Florida, and in Texas, Southern California and Washington, D.C./Baltimore, our results of operations depend substantially on general economic conditions and consumer spending habits in these markets. In the event that any of these geographic areas experienced a downturn in economic conditions, it could have a material adverse effect on our business, sales and results of operations.

Other Material Events. The occurrence of certain material events including acts of terrorism, the outbreak of war or other significant national or international events could have a material adverse effect on our business, sales, results of operations or financial condition.

Item 1B. Unresolved Staff Comments.

None.

Item 2. Properties.

We conduct our used vehicle operations in two basic retail formats – production and non-production superstores. Production superstores are those locations at which vehicle reconditioning is performed. In determining whether to construct a production or a non-production superstore on a given site, we take several factors into account, including the anticipated long-term regional reconditioning needs and the available acreage of the sites in that market. As a result, some superstores that are constructed to accommodate reconditioning activities may initially be operated as non-production superstores until we expand our presence in that market. As of February 29, 2012, we operated 63 production superstores and 45 non-production superstores. At that date, we also operated one new car store, which was located adjacent to our used car superstore in Laurel, Maryland. Our remaining three new car franchises are operated as part of our used car superstores.

Production superstores are generally 40,000 to 60,000 square feet on 10 to 25 acres, but a few range from 70,000 to 95,000 square feet on 20 to 35 acres. Non-production superstores are generally 10,000 to 25,000 square feet on 4 to 12 acres.

USED CAR SUPERSTORES AS OF FEBRUARY 29, 2012

	Total
Alabama	2
Arizona	3
California	14
Colorado	1
Connecticut	2
Florida	10
Georgia	6
Illinois	6
Indiana	2
Kansas	2
Kentucky	2
Louisiana	1
Maryland	4
Massachusetts	1
Mississippi	1
Missouri	1
Nebraska	1
Nevada	2
New Mexico	1
North Carolina	8
Ohio	4
Oklahoma	2
South Carolina	3
Tennessee	5
Texas	12
Utah	1
Virginia	8
Wisconsin	3
Total	108

As of February 29, 2012, we leased 58 of our 108 used car superstores, our new car store and our CAF office building in Atlanta, Georgia. We owned the remaining 50 stores currently in operation. We also owned our home office building in Richmond, Virginia, and land associated with planned future store openings.

Expansion

Since opening our first used car superstore in 1993, we have grown organically, through the construction and opening of company-operated stores. We do not franchise our operations. As of February 29, 2012, we operated 108 used car superstores in 53 U.S. markets, which represented approximately 50% of the U.S. population. We believe that further geographic expansion and additional fill-in opportunities in existing markets will provide a foundation for future sales and earnings growth.

In December 2008, we temporarily suspended store growth due to the weak economic and sales environment. We resumed store growth in fiscal 2011, opening three superstores that year and five superstores in fiscal 2012. We plan to open 10 superstores in fiscal 2013 and between 10 and 15 superstores in each of the following 3 fiscal years.

For additional details on our future expansion plans, see “Fiscal 2013 Planned Superstore Openings,” included in Part II, Item 7, of this Form 10-K.

Item 3. Legal Proceedings.

On April 2, 2008, Mr. John Fowler filed a putative class action lawsuit against CarMax Auto Superstores California, LLC and CarMax Auto Superstores West Coast, Inc. in the Superior Court of California, County of Los Angeles. Subsequently, two other lawsuits, Leena Areso et al. v. CarMax Auto Superstores California, LLC and Justin Weaver v. CarMax Auto Superstores California, LLC, were consolidated as part of the Fowler case. The allegations in the consolidated case involved: (1) failure to provide meal and rest breaks or compensation in lieu thereof; (2) failure to pay wages of terminated or resigned employees related to meal and rest breaks and overtime; (3) failure to pay overtime; (4) failure to comply with itemized employee wage statement provisions; (5) unfair competition; and (6) California’s Labor Code Private Attorney General Act. The putative class consisted of sales consultants, sales managers, and other hourly employees who worked for the company in California from April 2, 2004, to the present. On May 12, 2009, the court dismissed all of the class claims with respect to the sales manager putative class. On June 16, 2009, the court dismissed all claims related to the failure to comply with the itemized employee wage statement provisions. The court also granted CarMax’s motion for summary adjudication with regard to CarMax’s alleged failure to pay overtime to the sales consultant putative class. The plaintiffs appealed the court’s ruling regarding the sales consultant overtime claim. On May 20, 2011, the California Court of Appeal affirmed the ruling in favor of CarMax. The plaintiffs filed a Petition of Review with the California Supreme Court, which was denied. As a result, the plaintiffs’ overtime claims are no longer a part of the lawsuit.

The claims currently remaining in the lawsuit regarding the sales consultant putative class are: (1) failure to provide meal and rest breaks or compensation in lieu thereof; (2) failure to pay wages of terminated or resigned employees related to meal and rest breaks; (3) unfair competition; and (4) California’s Labor Code Private Attorney General Act. On June 16, 2009, the court entered a stay of these claims pending the outcome of a California Supreme Court case involving unrelated third parties but related legal issues. Subsequently, CarMax moved to lift the stay and compel the plaintiffs’ remaining claims into arbitration on an individual basis, which the court granted on November 21, 2011. The plaintiffs appealed the court’s ruling to the California Court of Appeal. The appeal is pending. The Fowler lawsuit seeks compensatory and special damages, wages, interest, civil and statutory penalties, restitution, injunctive relief and the recovery of attorneys’ fees. We are unable to make a reasonable estimate of the amount or range of loss that could result from an unfavorable outcome in these matters.

We are involved in various other legal proceedings in the normal course of business. Based upon our evaluation of information currently available, we believe that the ultimate resolution of any such proceedings will not have a material adverse effect, either individually or in the aggregate, on our financial condition, results of operations or cash flows.

Item 4. Mine Safety Disclosures.

None.

PART II

Item 5. Market for the Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities.

Our common stock is listed and traded on the New York Stock Exchange under the ticker symbol KMX. We are authorized to issue up to 350,000,000 shares of common stock and up to 20,000,000 shares of preferred stock. As of February 29, 2012, there were 227,118,666 shares of CarMax common stock outstanding and there were approximately 4,400 shareholders of record. As of that date, there were no preferred shares outstanding.

The following table presents the quarterly high and low sales prices per share for our common stock for each quarter during the last two fiscal years, as reported on the New York Stock Exchange composite tape.

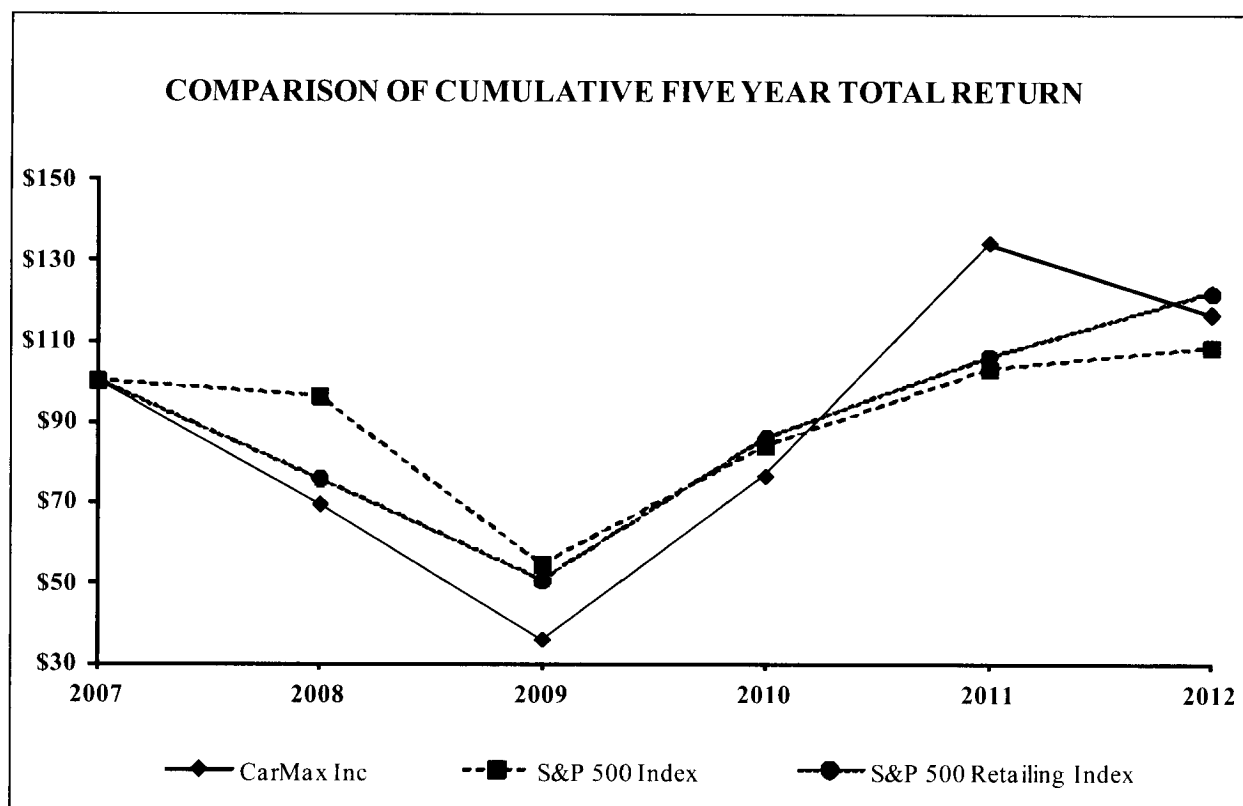
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Fiscal 2012				
High	\$ 35.98	\$ 34.81	\$ 31.73	\$ 33.48
Low	\$ 28.39	\$ 25.18	\$ 22.77	\$ 28.44
Fiscal 2011				
High	\$ 26.50	\$ 22.55	\$ 34.37	\$ 37.02
Low	\$ 20.30	\$ 18.62	\$ 20.24	\$ 31.10

To date, we have not paid a cash dividend on CarMax common stock. We believe it is prudent to retain our net earnings for use in operations and for geographic expansion, as well as to maintain maximum financial flexibility and liquidity for our business. Therefore, we do not anticipate paying any cash dividends in the foreseeable future.

During the fourth quarter of fiscal 2012, we sold no CarMax equity securities that were not registered under the Securities Act of 1933, as amended. In addition, we did not repurchase any CarMax equity securities during this period.

Performance Graph

The following graph compares the cumulative total shareholder return (stock price appreciation plus dividends, as applicable) on our common stock for the last five fiscal years with the cumulative total return of the S&P 500 Index and the S&P 500 Retailing Index. The graph assumes an original investment of \$100 in CarMax common stock and in each index on February 28, 2007, and the reinvestment of all dividends, as applicable.



	As of February 29 or 28					
	2007	2008	2009	2010	2011	2012
CarMax	\$ 100.00	\$ 69.68	\$ 35.79	\$ 76.63	\$ 134.24	\$ 116.49
S&P 500 Index	\$ 100.00	\$ 96.41	\$ 54.63	\$ 83.92	\$ 102.86	\$ 108.12
S&P 500 Retailing Index	\$ 100.00	\$ 75.93	\$ 50.54	\$ 86.01	\$ 106.02	\$ 121.71

Item 6. Selected Financial Data.

<i>(Dollars and shares in millions, except per share)</i>	FY12	FY11 ⁽¹⁾⁽²⁾	FY10 ⁽¹⁾	FY09 ⁽¹⁾	FY08 ⁽¹⁾	FY07 ⁽¹⁾
Income statement information						
Used vehicle sales	\$ 7,826.9	\$ 7,210.0	\$ 6,192.3	\$ 5,690.7	\$ 6,589.3	\$ 5,872.8
New vehicle sales	200.6	198.5	186.5	261.9	370.6	445.1
Wholesale vehicle sales	1,721.6	1,301.7	844.9	779.8	985.0	918.4
Other sales and revenues	254.5	265.3	246.6	241.6	254.6	229.3
Net sales and operating revenues	10,003.6	8,975.6	7,470.2	6,974.0	8,199.6	7,465.7
Gross profit	1,378.8	1,301.2	1,098.9	968.2	1,072.4	971.1
CarMax Auto Finance income	262.2	220.0	175.2	15.3	85.9	132.6
SG&A	940.8	878.8	792.2	856.1	832.4	750.4
Interest expense	33.7	34.7	36.0	38.6	38.0	39.0
Earnings before income taxes	666.9	608.2	446.5	90.5	289.9	315.4
Income tax provision	253.1	230.7	168.6	35.2	112.5	122.0
Net earnings	413.8	377.5	277.8	55.2	177.5	193.4
Share and per share information						
Weighted average basic shares outstanding	226.3	223.4	219.5	217.5	216.0	212.5
Weighted average diluted shares outstanding	230.7	227.6	222.2	219.4	220.0	216.6
Basic net earnings per share	\$ 1.83	\$ 1.68	\$ 1.25	\$ 0.25	\$ 0.82	\$ 0.91
Diluted net earnings per share	\$ 1.79	\$ 1.65	\$ 1.24	\$ 0.25	\$ 0.80	\$ 0.89
Balance sheet information						
Total current assets	\$ 1,853.4	\$ 1,410.1	\$ 1,556.4	\$ 1,287.8	\$ 1,356.9	\$ 1,150.5
Auto loan receivables, net	4,959.8	4,320.6	—	—	—	—
Total assets	8,331.5	7,125.5	2,856.4	2,693.6	2,646.0	2,211.5
Total current liabilities	646.3	522.7	490.5	502.7	500.7	521.4
Short-term debt and current portion:						
Non-recourse notes payable	174.3	132.5	—	—	—	—
Other	15.1	13.6	133.6	168.2	108.6	158.3
Non-current debt:						
Non-recourse notes payable	4,509.8	3,881.1	—	—	—	—
Other	353.6	367.6	378.5	539.6	581.3	395.8
Total shareholders' equity	2,673.1	2,239.2	1,884.6	1,547.9	1,447.7	1,210.7
Unit sales information						
Used vehicle units sold	408,080	396,181	357,129	345,465	377,244	337,021
Wholesale vehicle units sold	316,649	263,061	197,382	194,081	222,406	208,959
Percent changes in						
Comparable store used vehicle unit sales	1	10	1	(16)	3	9
Total used vehicle unit sales	3	11	3	(8)	12	16
Wholesale vehicle unit sales	20	33	2	(13)	6	16
Net sales and operating revenues	11	20	7	(15)	10	19
Net earnings	10	36	403	(69)	(8)	50
Diluted net earnings per share	8	33	396	(69)	(10)	46
Other year-end information						
Used car superstores	108	103	100	100	89	77
Associates	16,460	15,565	13,439	13,035	15,637	13,736

⁽¹⁾ As discussed in Note 2(K), amounts reflect the revisions to correct our accounting for sale-leaseback transactions.

⁽²⁾ As discussed in Note 2(E), fiscal 2011 reflects the adoption of ASU Nos. 2009-16 and 2009-17 effective March 1, 2010.

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&A") is provided as a supplement to, and should be read in conjunction with, our audited consolidated financial statements and the accompanying notes presented in Item 8, Consolidated Financial Statements and Supplementary Data. Note references are to the notes to consolidated financial statements included in Item 8. Certain prior year amounts have been reclassified to conform to the current year's presentation. All references to net earnings per share are to diluted net earnings per share. Amounts and percentages may not total due to rounding.

In fiscal 2012, we revised our consolidated financial statements for fiscal 2011 and fiscal 2010 to correct our accounting for sale-leaseback transactions. See Note 2(K) for additional information. As of March 1, 2010, we adopted new accounting rules related to securitizations that affected the timing of the recognition of CarMax Auto Finance ("CAF") income and resulted in the consolidation of the auto loan receivables and related non-recourse notes payable that previously were reflected as off-balance sheet items. The new rules were adopted on a prospective basis and prior year balances have not been restated. See Notes 2(E), 3, 4 and 5 for additional information.

BUSINESS OVERVIEW

General

CarMax is the nation's largest retailer of used vehicles. We pioneered the used car superstore concept, opening our first store in 1993. Our strategy is to revolutionize the auto retailing market by addressing the major sources of customer dissatisfaction with traditional auto retailers and to maximize operating efficiencies through the use of standardized operating procedures and store formats enhanced by sophisticated, proprietary management information systems. As of February 29, 2012, we operated 108 used car superstores in 53 markets, comprising 41 mid-sized markets, 11 large markets and 1 small market. We define mid-sized markets as those with television viewing populations generally between 600,000 and 2.5 million people. We also operated four new car franchises. During fiscal 2012, we sold 408,080 used cars, representing 98% of the total 415,759 vehicles we sold at retail.

We believe the CarMax consumer offer is distinctive within the auto retailing marketplace. Our offer provides customers the opportunity to shop for vehicles the same way they shop for items at other big box retailers. Our consumer offer is structured around our four customer benefits: low, no-haggle prices; a broad selection; high quality vehicles; and a customer-friendly sales process. Our website, carmax.com, is a valuable tool for communicating the CarMax consumer offer, a sophisticated search engine and an efficient channel for customers who prefer to conduct their shopping online. We generate revenues, income and cash flows primarily by retailing used vehicles and associated items including vehicle financing, extended service plans ("ESPs"), a guaranteed asset protection ("GAP") product and vehicle repair service. GAP is designed to cover the unpaid balance on an auto loan in the event of a total loss of the vehicle or unrecovered theft.

We also generate revenues, income and cash flows from the sale of vehicles purchased through our appraisal process that do not meet our retail standards. These vehicles are sold through on-site wholesale auctions. Wholesale auctions are generally held on a weekly or bi-weekly basis, and as of February 29, 2012, we conducted auctions at 52 used car superstores. During fiscal 2012, we sold 316,649 wholesale vehicles. On average, the vehicles we wholesale are approximately 10 years old and have more than 100,000 miles. Participation in our wholesale auctions is restricted to licensed automobile dealers, the majority of whom are independent dealers and licensed wholesalers.

CarMax provides financing to qualified retail customers through CAF, our finance operation, and our arrangements with several industry-leading financial institutions. As of February 29, 2012, these third parties included Capital One Auto Finance, Santander Consumer USA, Wells Fargo Dealer Services and American Credit Acceptance. Third-party providers purchasing subprime finance contracts generally purchase these contracts at a discount, while providers purchasing prime and non-prime finance contracts generally pay us a fixed, pre-negotiated fee per contract. We periodically test additional third-party providers. We have no recourse liability on retail installment contracts arranged with third-party providers.

We offer financing through CAF to qualified customers purchasing vehicles at CarMax. CAF utilizes proprietary customized scoring models based upon the credit history of the customer, along with CAF's historical experience, to predict the likelihood of customer repayment. CAF offers customers an array of competitive rates and terms,

allowing them to choose the ones that best fit their needs. In addition, customers are permitted to refinance or pay off their contract within three business days of a purchase without incurring any finance or related charges. We randomly test different credit offers and closely monitor acceptance rates and 3-day payoffs to assess market competitiveness. After the effect of 3-day payoffs and vehicle returns, CAF financed 37% of our retail vehicle unit sales in fiscal 2012. As of February 29, 2012, CAF serviced approximately 414,000 customers in its \$4.98 billion portfolio of managed receivables.

We sell ESPs and GAP on behalf of unrelated third parties who are the primary obligors. As of February 29, 2012, the used vehicle third-party ESP providers were CNA National Warranty Corporation and The Warranty Group, and the third-party GAP provider was Safe-Guard Products International, LLC. We have no contractual liability to the customer under these third-party plans. ESP revenue represents commissions received on the sale of ESPs and GAP from the unrelated third parties.

Over the long term, we believe the primary driver for earnings growth will be vehicle unit sales growth from both new stores and stores included in our comparable store base. We target a dollar range of gross profit per used unit sold. The gross profit dollar target for an individual vehicle is based on a variety of factors, including its probability of sale and its mileage relative to its age; however, it is not primarily based on the vehicle's selling price. Our ability to quickly adjust appraisal offers to be consistent with the broader market trade-in trends and our inventory management practices reduce our exposure to the inherent continual fluctuation in used vehicle values and contribute to our ability to manage gross profit dollars per unit. We employ a volume-based strategy, and we systematically mark down individual vehicle prices based on proprietary pricing algorithms in order to appropriately balance sales trends, inventory turns and gross profit achievement.

In December 2008, we temporarily suspended store growth due to the weak economic and sales environment. We resumed store growth in fiscal 2011, opening three superstores that year and five superstores in fiscal 2012. We plan to open 10 superstores in fiscal 2013 and between 10 and 15 superstores in each of the following 3 fiscal years. While we have more than 100 superstores, we are still in the midst of the national rollout of our retail concept, and as of February 29, 2012, we had used car superstores located in markets that comprised approximately 50% of the U.S. population.

The principal challenges we face in expanding our store base include our ability to build our management bench strength to support our store growth and our ability to procure suitable real estate at favorable terms. We staff each newly opened store with associates who have extensive CarMax training. Therefore, we must recruit, train and develop managers and associates to fill the pipeline necessary to support future store openings.

Fiscal 2012 Highlights

- Net sales and operating revenues increased 11% to \$10.00 billion from \$8.98 billion in fiscal 2011, while net earnings increased 10% to \$413.8 million, or \$1.79 per share, from \$377.5 million, or \$1.65 per share.
- Total used vehicle revenues increased 9% to \$7.83 billion versus \$7.21 billion in fiscal 2011. The average used vehicle selling price rose 5%, primarily reflecting increases in our acquisition costs, which were affected by a year-over-year increase in used vehicle wholesale values. Total used vehicle unit sales rose 3%, reflecting the combination of a 1% increase in comparable store used unit sales and sales from newer stores not yet included in the comparable store base. We believe the modest rate of increase in comparable store sales reflected both a challenging sales comparison with fiscal 2011, when comparable store used unit sales increased 10%, and the continuation of weak economic conditions and low consumer confidence for much of the current fiscal year.
- Total wholesale vehicle revenues increased 32% to \$1.72 billion versus \$1.30 billion in fiscal 2011. Wholesale vehicle unit sales increased 20%, reflecting a significant increase in appraisal traffic. The average wholesale vehicle selling price rose 10%, due to the year-over-year increase in industry wholesale prices.
- Total gross profit increased 6% to \$1.38 billion compared with \$1.30 billion in fiscal 2011. The increase was largely driven by improvements in our wholesale and used vehicle gross profits, partially offset by a decrease in other gross profit. Wholesale vehicle gross profits increased 26% due the combination of the 20% growth in unit sales and a 5% increase in gross profit per unit. Used vehicle gross profits improved 4%, primarily reflecting the 3% increase in unit sales. Other gross profit declined 10% due to reductions in both third-party finance fees and service department profits.
- CAF income increased 19% to \$262.2 million versus \$220.0 million in fiscal 2011. Interest and fee income increased \$29.6 million primarily due to the growth in average managed receivables, while at the same time interest expense declined \$27.7 million as a larger portion of our portfolio of managed receivables was funded

with lower-cost securitizations. The provision for loan losses increased to \$36.4 million from \$27.7 million in fiscal 2011, reflecting the combination of the growth in average managed receivables and the cumulative effect of the origination and retention of loans with higher risk, partly offset by favorable loss experience in fiscal 2012.

- Selling, general and administrative (“SG&A”) expenses rose 7% to \$940.8 million from \$878.8 million in fiscal 2011. The increase in SG&A was driven by expansion of our store base, higher growth-related costs, increases in sales commissions and other variable costs, and higher advertising expense. Growth-related costs include store pre-opening expenses, relocation expenses, and the costs of maintaining store management bench strength to support future growth. SG&A per used unit rose 4% to \$2,305 from \$2,218 in fiscal 2011. SG&A expenses as a percent of net sales and operating revenues (the “SG&A ratio”), fell to 9.4% from 9.8% in fiscal 2011 reflecting the leverage associated with the increases in used and wholesale vehicle sales, and average selling prices.
- Net cash used in operating activities totaled \$62.2 million in fiscal 2012 compared with \$6.8 million in fiscal 2011. These amounts included increases in auto loan receivables of \$675.7 million and \$304.7 million, respectively. The majority of the increases in auto loan receivables are accompanied by increases in non-recourse notes payable, which are reflected as cash provided by financing activities.

CRITICAL ACCOUNTING POLICIES

Our results of operations and financial condition as reflected in the consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles. Preparation of financial statements requires management to make estimates and assumptions affecting the reported amounts of assets, liabilities, revenues, expenses and the disclosures of contingent assets and liabilities. We use our historical experience and other relevant factors when developing our estimates and assumptions. We continually evaluate these estimates and assumptions. Note 2 includes a discussion of significant accounting policies. The accounting policies discussed below are the ones we consider critical to an understanding of our consolidated financial statements because their application places the most significant demands on our judgment. Our financial results might have been different if different assumptions had been used or other conditions had prevailed.

Financing and Securitization Transactions

We maintain a revolving securitization program comprised of two warehouse facilities (“warehouse facilities”) to fund substantially all of the auto loan receivables originated by CAF until they can be funded through a term securitization or alternative funding arrangement. As of March 1, 2010, we adopted Accounting Standards Update (“ASU”) Nos. 2009-16 and 2009-17 on a prospective basis. Pursuant to these pronouncements, we now recognize all transfers of auto loan receivables into either our warehouse facilities or term securitizations as secured borrowings, which results in recording the auto loan receivables and the related non-recourse notes payable on our consolidated balance sheets. Also pursuant to these pronouncements, beginning in fiscal 2011, CAF income included in the consolidated statements of earnings no longer includes a gain on the sale of loans through securitization transactions, but instead primarily reflects the interest and fee income associated with the auto loan receivables less the interest expense associated with the debt issued to fund these receivables, direct CAF expenses and a provision for estimated loan losses.

Auto loan receivables include amounts due from customers primarily related to used retail vehicle sales financed through CAF and are presented net of an allowance for estimated loan losses. The allowance for loan losses represents an estimate of the amount of net losses inherent in our portfolio of managed receivables as of the applicable reporting date and anticipated to occur during the following 12 months. The allowance is primarily based on the credit quality of the underlying receivables, historical loss trends and forecasted forward loss curves. We also take into account recent trends in delinquencies and losses, recovery rates and the economic environment. The provision for loan losses is the periodic expense of maintaining an adequate allowance.

See Notes 2(E), 2(H), 4 and 5 for additional information on auto loan receivables and securitizations.

Revenue Recognition

We recognize revenue when the earnings process is complete, generally either at the time of sale to a customer or upon delivery to a customer. We recognize used vehicle revenue when a sales contract has been executed and the vehicle has been delivered, net of a reserve for returns under our 5-day, money-back guarantee. A reserve for vehicle returns is recorded based on historical experience and trends, and results could be affected if future vehicle returns differ from historical averages.

We also sell ESPs and GAP on behalf of unrelated third parties to customers who purchase a vehicle. Because we are not the primary obligor under these plans, we recognize commission revenue at the time of sale, net of a reserve for returns. The reserve for cancellations is recorded based on historical experience and trends, and results could be affected if future cancellations differ from historical averages.

Income Taxes

Estimates and judgments are used in the calculation of certain tax liabilities and in the determination of the recoverability of certain deferred tax assets. In the ordinary course of business, transactions occur for which the ultimate tax outcome is uncertain at the time of the transactions. We adjust our income tax provision in the period in which we determine that it is probable that our actual results will differ from our estimates. Tax law and rate changes are reflected in the income tax provision in the period in which such changes are enacted. See Note 9 for additional information on income taxes.

We evaluate the need to record valuation allowances that would reduce deferred tax assets to the amount that will more likely than not be realized. When assessing the need for valuation allowances, we consider available carrybacks, future reversals of existing temporary differences and future taxable income. Except for a valuation allowance recorded for capital loss carryforwards that may not be utilized before their expiration, we believe that our recorded deferred tax assets as of February 29, 2012, will more likely than not be realized. However, if a change in circumstances results in a change in our ability to realize our deferred tax assets, our tax provision would be affected in the period when the change in circumstances occurs.

In addition, the calculation of our tax liabilities involves dealing with uncertainties in the application of complex tax regulations. We recognize potential liabilities for anticipated tax audit issues in the U.S. and other tax jurisdictions based on our estimate of whether, and the extent to which, additional taxes will be due. If payments of these amounts ultimately prove to be unnecessary, the reversal of the liabilities would result in tax benefits being recognized in the period when we determine the liabilities are no longer necessary. If our estimate of tax liabilities proves to be less than the ultimate assessment, a further charge to expense would result in the period of determination.

RESULTS OF OPERATIONS

NET SALES AND OPERATING REVENUES

(In millions)	Years Ended February 29 or 28					
	2012	%	2011	%	2010	%
Used vehicle sales	\$ 7,826.9	78.2	\$ 7,210.0	80.3	\$ 6,192.3	82.9
New vehicle sales	200.6	2.0	198.5	2.2	186.5	2.5
Wholesale vehicle sales	1,721.6	17.2	1,301.7	14.5	844.9	11.3
Other sales and revenues:						
Extended service plan revenues	179.6	1.8	173.8	1.9	144.5	1.9
Service department sales	98.6	1.0	100.6	1.1	101.1	1.4
Third-party finance fees, net	(23.8)	(0.2)	(9.1)	(0.1)	0.9	—
Total other sales and revenues	254.5	2.5	265.3	3.0	246.6	3.3
Total net sales and operating revenues	\$ 10,003.6	100.0	\$ 8,975.6	100.0	\$ 7,470.2	100.0

UNIT SALES

	Years Ended February 29 or 28		
	2012	2011	2010
Used vehicles	408,080	396,181	357,129
New vehicles	7,679	8,231	7,851
Wholesale vehicles	316,649	263,061	197,382

AVERAGE SELLING PRICES

	Years Ended February 29 or 28		
	2012	2011	2010
Used vehicles	\$ 18,995	\$ 18,019	\$ 17,152
New vehicles	\$ 25,986	\$ 23,989	\$ 23,617
Wholesale vehicles	\$ 5,291	\$ 4,816	\$ 4,155

RETAIL VEHICLE SALES CHANGES

	Years Ended February 29 or 28		
	2012	2011	2010
Vehicle units:			
Used vehicles	3 %	11%	3 %
New vehicles	(7)%	5%	(29)%
Total	3 %	11%	2 %
Vehicle dollars:			
Used vehicles	9 %	16%	9 %
New vehicles	1 %	6%	(29)%
Total	8 %	16%	7 %

Comparable store used unit sales growth is one of the key drivers of our profitability. A store is included in comparable store retail sales in the store's fourteenth full month of operation.

COMPARABLE STORE RETAIL VEHICLE SALES CHANGES

	Years Ended February 29 or 28		
	2012	2011	2010
Vehicle units:			
Used vehicles	1%	10%	1 %
New vehicles	1%	5%	(29)%
Total	1%	10%	0 %
Vehicle dollars:			
Used vehicles	7%	15%	6 %
New vehicles	9%	7%	(29)%
Total	7%	15%	5 %

CHANGE IN USED CAR SUPERSTORE BASE

	Years Ended February 29 or 28		
	2012	2011	2010
Used car superstores, beginning of year	103	100	100
Superstore openings	5	3	—
Used car superstores, end of year	108	103	100

Used Vehicle Sales

Fiscal 2012 Versus Fiscal 2011. The 9% increase in used vehicle revenues in fiscal 2012 resulted from a 5% increase in average retail selling price and a 3% increase in unit sales. The growth in the average retail selling price primarily reflected increases in our acquisition costs, which resulted from the year-over-year increase in used vehicle wholesale industry values. Used vehicle valuations remained strong in fiscal 2012 as the overall supply of used vehicles being remarketed continued to be constrained following three years of new car industry sales at rates significantly below pre-recession levels. A shift in our sales mix moderated the effect of higher acquisition costs on our average retail selling price. During fiscal 2012, 5- to 10-year old vehicles, which generally have lower selling prices than later-model vehicles, represented an increased portion of our sales mix. Our sales mix by make, model and vehicle age will vary from period to period, reflecting changing consumer preferences.

The 3% increase in used unit sales included a 1% increase in comparable store used unit sales, together with sales from superstores not yet included in the comparable store base. We believe the modest rate of comparable store used unit sales growth reflected both a challenging sales comparison with fiscal 2011, when comparable store used unit sales increased 10%, and the continuation of weak economic conditions and low consumer confidence for much of the current fiscal year. While customer traffic at comparable stores was higher than in the prior year, a larger portion of the current year traffic represented customers who only obtained vehicle appraisals, which contributed to a decline in sales conversion.

Our data indicated that we increased our share of the late model (0-to 6-year old) used vehicle market by approximately 3% in fiscal 2012. We achieved market share growth despite a shift within the market for 0- to 6-year old vehicles towards older used vehicles and having fewer immature stores (those less than five years

old) in our store base due to our temporary suspension of store growth. Historically, market share gains are strongest among immature stores. We remain confident that the strength of our consumer offer and the skill of our associates, combined with our resumption of store growth, will continue to drive future share gains.

Fiscal 2011 Versus Fiscal 2010. The 16% increase in used vehicle revenues in fiscal 2011 resulted from an 11% increase in unit sales and a 5% increase in average retail selling price. The 11% unit sales growth reflected a 10% increase in comparable store used unit sales combined with sales from newer superstores not yet included in the comparable store base. The increase in comparable store unit sales primarily reflected the benefit of the continuing gradual rebound in customer traffic, as well as an increase in the sales conversion rate. We believe the sales conversion rate benefited from increased customer access to credit. The increase in the average retail selling price primarily reflected increases in our vehicle acquisition costs resulting from appreciation in wholesale industry used vehicle values.

Our data indicated that we increased our share of the late-model used vehicle market by approximately 7% in fiscal 2011. We believe our ability to grow market share year after year is a reflection of the strength of our consumer offer, the skill of our associates and the preference for our brand.

New Vehicle Sales

As of February 29, 2012, we had a total of four new car franchises representing the Toyota, Nissan and Chrysler brands. In June 2011, we terminated the Chrysler franchise at one of our Los Angeles used car superstores to provide additional space for used vehicle operations. In October 2010, we ceased operations at our Chevrolet franchise in Kenosha, Wisconsin, following the termination of this franchise by General Motors. These franchise terminations did not have a material effect on sales or earnings.

Fiscal 2012 Versus Fiscal 2011. New vehicle revenues increased 1% in fiscal 2012, reflecting an 8% increase in average retail selling price, largely offset by a 7% reduction in new vehicle unit sales. Based on industry data, new light vehicle sales increased 9% to 13.0 million units from 11.9 million units in fiscal 2011, although, they remained significantly below the 16 million to 17 million unit range routinely achieved between 2000 and 2007. Compared with industry sales trends, our new vehicle unit sales were adversely affected by the Chrysler franchise termination and the effect of temporary new vehicle supply shortages following the March 2011 earthquake and tsunami in Japan. These shortages had a disproportionate effect on our new vehicles sales, given our brand mix.

Fiscal 2011 Versus Fiscal 2010. New vehicle revenues increased 6% in fiscal 2011 due to a 5% rise in unit sales and a 2% increase in average retail selling price. The growth in our unit sales was achieved against a backdrop of improving new vehicle industry sales. Based on industry data, new light vehicle industry sales increased 13% to 11.9 million units from 10.5 million units in fiscal 2010. The wind down of our Chevrolet franchise, which was one of many franchises terminated by General Motors, partially offset the growth in our new vehicle unit sales.

Wholesale Vehicle Sales

Our operating strategy is to build customer satisfaction by offering high-quality vehicles. Fewer than half of the vehicles acquired from consumers through the appraisal purchase process meet our standards for reconditioning and subsequent retail sale. Those vehicles that do not meet our standards are sold through on-site wholesale auctions. Our wholesale auction prices usually reflect the trends in the general wholesale market for the types of vehicles we sell, although they can also be affected by changes in vehicle mix or the average age, mileage or condition of the vehicles wholesaled.

Fiscal 2012 Versus Fiscal 2011. The 32% increase in wholesale vehicle revenues in fiscal 2012 resulted from a 20% increase in wholesale unit sales combined with a 10% increase in average wholesale vehicle selling price. The increase in unit sales primarily reflected a significant increase in appraisal traffic. While the appraisal buy rate remained high relative to historical averages, it declined modestly from the prior year. Our appraisal traffic benefited from the increase in customer traffic in our stores and from the lift in new car industry sales and related used vehicle trade-in activity in fiscal 2012.

Fiscal 2011 Versus Fiscal 2010. The 54% increase in wholesale vehicle revenues in fiscal 2011 resulted from a 33% increase in wholesale unit sales combined with a 16% increase in average wholesale vehicle selling price. The growth in unit sales reflected strong increases in both appraisal traffic and our appraisal buy rate. Our appraisal traffic benefited from the increase in customer traffic in our stores and from the lift in new car industry sales and related used vehicle trade-in activity in fiscal 2011. We believe the strong wholesale pricing environment and the resulting increases in our appraisal offers had a favorable effect on the appraisal buy rate.

Other Sales and Revenues

Other sales and revenues include commissions on the sale of ESPs and GAP (reported in ESP revenues), service department sales and net third-party finance fees. For providers who pay us a fixed fee per vehicle financed, this fee varies, reflecting the differing levels of credit risk exposure. The third-party providers who purchase subprime finance contracts generally purchase these contracts at a discount, which is reflected as an offset to finance fee revenues received on other third-party finance contracts.

Fiscal 2012 Versus Fiscal 2011. Other sales and revenues declined 4% in fiscal 2012, as a 3% increase in ESP revenues was more than offset by a decrease in third-party finance fees resulting from a mix change among providers. Subprime providers financed 10% of our retail vehicle unit sales in fiscal 2012 compared with 8% in fiscal 2011. The reduction in third-party finance fees also reflected the decision by CAF to retain an increased portion of the loans that third-party providers had been purchasing following CAF's tightening of lending standards beginning in fiscal 2010. As CAF retained an increased portion of these loans, the fees previously received from third parties declined. We expect that this decision will be accretive to our earnings over time.

Fiscal 2011 Versus Fiscal 2010. Other sales and revenues increased 8% in fiscal 2011, primarily fueled by an increase in ESP revenues. ESP revenues climbed 20%, reflecting the 11% growth in used unit sales and an increase in ESP penetration, due in part to refinements in the plan design implemented in fiscal 2011. ESP revenues also benefited from a slowdown in the rate of ESP cancellations and from having a full year of GAP revenues in fiscal 2011 following the roll out of this product in the first quarter of fiscal 2010. Service department sales were similar to the prior year, as service resources were used primarily in reconditioning vehicles to support the retail unit sales growth. Net third-party finance fees declined as a result of a mix shift among providers. The total percent of sales financed by the third parties increased in fiscal 2011 due, in part, to arrangements with these providers to purchase a portion of the loans that previously would have been originated by CAF. The increase in third-party penetration was more than offset, however, by the effect of an increase in the percentage of sales financed by our subprime financing providers. The subprime providers financed 8% of retail vehicle unit sales in fiscal 2011 compared with 6% in fiscal 2010.

GROSS PROFIT

(In millions)	Years Ended February 29 or 28		
	2012	2011	2010
Used vehicle gross profit	\$ 888.6	\$ 854.0	\$ 739.9
New vehicle gross profit	6.5	5.4	6.7
Wholesale vehicle gross profit	301.8	238.8	171.5
Other gross profit	181.9	203.0	180.8
Total	\$ 1,378.8	\$ 1,301.2	\$ 1,098.9

GROSS PROFIT PER UNIT

	Years Ended February 29 or 28					
	2012		2011		2010	
	\$ per unit ⁽¹⁾	% ⁽²⁾	\$ per unit ⁽¹⁾	% ⁽²⁾	\$ per unit ⁽¹⁾	% ⁽²⁾
Used vehicle gross profit	\$ 2,177	11.4	\$ 2,156	11.8	\$ 2,072	11.9
New vehicle gross profit	\$ 847	3.2	\$ 659	2.7	\$ 858	3.6
Wholesale vehicle gross profit	\$ 953	17.5	\$ 908	18.3	\$ 869	20.3
Other gross profit	\$ 438	71.5	\$ 502	76.5	\$ 495	73.3
Total gross profit	\$ 3,316	13.8	\$ 3,218	14.5	\$ 3,011	14.7

⁽¹⁾ Calculated as category gross profit divided by its respective units sold, except the other and total categories, which are divided by total retail units sold.

⁽²⁾ Calculated as a percentage of its respective sales or revenue.

Used Vehicle Gross Profit

We target a dollar range of gross profit per used unit sold. The gross profit dollar target for an individual vehicle is based on a variety of factors, including its anticipated probability of sale and its mileage relative to its age; however, it is not primarily based on the vehicle's selling price. Our ability to quickly adjust appraisal offers to be consistent with the broader market trade-in trends and our rapid inventory turns reduce our exposure to the inherent continual fluctuation in used vehicle values and contribute to our ability to manage gross profit dollars per unit. We employ a volume-based strategy, and we systematically mark down individual vehicle prices based on proprietary pricing

algorithms in order to appropriately balance sales trends, inventory turns and gross profit achievement. When customer traffic and sales are consistently strong, we generally take fewer pricing markdowns, which in turn benefits gross profit dollars per unit. When the sales pace slows, we may initially take more pricing markdowns, which could pressure gross profit dollars per unit. However, as we are successful in reducing inventories to align them with a slower sales pace, this may allow us to return to target levels of gross profit per unit. Other factors that may influence gross profit include changes in our vehicle reconditioning costs, changes in the percentage of vehicles sourced directly from consumers through our appraisal process and changes in the wholesale pricing environment. Over the past several years, we have continued to refine our car-buying strategies, which we believe has benefited used vehicle gross profit per unit.

Fiscal 2012 Versus Fiscal 2011. Used vehicle gross profit increased \$34.5 million, or 4%, to \$888.6 million from \$854.0 million in fiscal 2011, reflecting the combination of the 3% increase in used unit sales and a 1% improvement in gross profit per unit. Used vehicle gross profit per unit increased \$21 to \$2,177 per unit compared with \$2,156 per unit in fiscal 2011. Our shift to selling an increased mix of 5- to 10-year old vehicles in fiscal 2012 increased our average reconditioning cost per unit, as older vehicles typically require more reconditioning effort. However, the older vehicles we sold were generally no less profitable than newer models.

In recent years, we have worked to eliminate waste from our vehicle reconditioning process through the emphasis on the consistent application of reconditioning standards across our entire store base. Adjusting for the increase in average age of vehicles reconditioned and sold in fiscal 2012, we sustained the \$250 per unit savings achieved in prior years.

Fiscal 2011 Versus Fiscal 2010. Used vehicle gross profit increased \$114.2 million, or 15%, to \$854.0 million from \$739.9 million in fiscal 2010, reflecting the combination of the 11% increase in used unit sales and a 4% improvement in gross profit per unit. Used vehicle gross profit per unit increased \$84 to \$2,156 per unit compared with \$2,072 per unit in fiscal 2010.

The improvement in gross profit per unit resulted from a combination of factors, including benefits realized from our ongoing initiatives to improve vehicle reconditioning efficiency and reduce waste, the support provided by the strong wholesale pricing environment and a modest increase in the percentage of retail vehicles sourced directly from consumers through our appraisal process. Vehicles purchased directly from consumers typically generate more gross profit per unit compared with vehicles purchased at auction. As of the end of fiscal 2011, we estimated our efforts to eliminate waste from our reconditioning processes in recent years have allowed us to achieve a sustainable reduction in average reconditioning costs of approximately \$250 per vehicle, on a cumulative basis.

New Vehicle Gross Profit

Fiscal 2012 Versus Fiscal 2011. New vehicle gross profit increased to \$6.5 million from \$5.4 million in fiscal 2011. The improvement was the result of a \$188 increase in gross profit per unit to \$847 per unit from \$659 per unit in fiscal 2011, partially offset by the 7% reduction in new vehicle unit sales. New vehicle gross profit per unit benefited from a reduction in discounting by new car manufacturers and dealers in the months following the earthquake and tsunami in Japan.

Fiscal 2011 Versus Fiscal 2010. New vehicle gross profit declined to \$5.4 million from \$6.7 million in fiscal 2010. The reduction occurred as the benefit of the 5% increase in new vehicle unit sales was more than offset by a \$199 reduction in gross profit per unit to \$659 per unit from \$858 per unit in fiscal 2010.

Wholesale Vehicle Gross Profit

Our wholesale vehicle gross profit has steadily increased over the last several years reflecting, in part, the benefits realized from improvements and refinements in our car-buying strategies, appraisal delivery processes and in-store auction processes. We have made continuous improvements in these processes, which we believe have allowed us to become more efficient. Our in-store auctions have benefited from initiatives to increase our dealer-to-car ratio, which we believe has allowed us to achieve higher prices. In addition, the frequency of our auctions, which are generally held weekly or bi-weekly, minimizes the depreciation risk on these vehicles.

Fiscal 2012 Versus Fiscal 2011. Wholesale vehicle gross profit increased \$63.0 million, or 26%, to \$301.8 million from \$238.8 million in fiscal 2011. The improvement reflected the 20% increase in wholesale unit sales combined with a 5% rise in wholesale vehicle gross profit per unit. Wholesale vehicle gross profit per unit increased \$45 to \$953 per unit from \$908 per unit in fiscal 2011. The year-over-year increase in industry pricing and strong dealer demand contributed to the improved wholesale gross profit per unit.

Fiscal 2011 Versus Fiscal 2010. Our wholesale vehicle gross profit increased \$67.3 million, or 39%, to \$238.8 million from \$171.5 million in fiscal 2010. The improvement reflected the 33% increase in wholesale unit sales combined with a 4% rise in wholesale vehicle gross profit per unit. Wholesale vehicle gross profit per unit increased \$39 to \$908 per unit from \$869 per unit in fiscal 2010. The strength of our wholesale gross profit per unit reflected the strong demand for older, higher mileage vehicles, which are the mainstay of our auctions, as well as the continued strong dealer attendance and resulting high dealer-to-car ratios at our auctions.

Other Gross Profit

Other gross profit includes profits related to ESP and GAP revenues, net third-party finance fees and the service department. We have no cost of sales related to ESP and GAP revenues or net third-party finance fees, as these represent commissions paid to us by certain third-party providers, net of the discount associated with the loans purchased by subprime providers. Accordingly, changes in the relative mix of the other gross profit components can affect the composition of other gross profit.

Fiscal 2012 Versus Fiscal 2011. Other gross profit fell \$21.0 million, or 10%, to \$181.9 million from \$203.0 million in fiscal 2011, as the 3% growth in ESP profits was more than offset by lower third-party finance fees and service department profits. The \$14.6 million reduction in third-party finance fees reflected the mix shift among providers and the resulting increase in the share of finance contracts purchased by subprime providers, as well as CAF's retention of loans that previously had been financed by third-party providers. Service department gross profit declined \$12.2 million primarily due to the deleverage associated with increased service overhead costs, the modest retail unit sales growth and lower service retail sales.

Fiscal 2011 Versus Fiscal 2010. Other gross profit increased \$22.1 million, or 12%, to \$203.0 million from \$180.8 million in fiscal 2010. ESP and GAP gross profit increased \$29.3 million, or 20%, benefiting from the 11% increase in used unit sales, the improved ESP penetration rate and the prior year roll out of the GAP product. Service department gross profit grew \$2.9 million, or 8%. The increases in ESP and GAP and service department gross profits were partially offset by a \$10.1 million reduction in net third-party finance fees, which were adversely affected by the mix shift among providers.

Impact of Inflation

Historically, inflation has not been a significant contributor to results. Profitability is primarily affected by our ability to achieve targeted unit sales and gross profit dollars per vehicle rather than by changes in average retail prices. However, increases in average vehicle selling prices benefit the SG&A ratio and CAF income, to the extent the average amount financed also increases.

During the last three fiscal years, we experienced a period of appreciation in used vehicle wholesale pricing. We believe the appreciation resulted, in part, from the reduced supply of late-model used vehicles in the market that was caused by the dramatic decline in new car industry sales and the associated slow down in used vehicle trade-in activity, compared with pre-recession periods. The higher wholesale values increased both our vehicle acquisition costs and our average selling prices for used and wholesale vehicles. In fiscal 2012, we also experienced inflationary increases in key reconditioning cost components including tires and petroleum-based products.

CarMax Auto Finance Income

CAF provides financing for a portion of our used and new car retail sales. Because the purchase of a vehicle is generally reliant on the consumer's ability to obtain on-the-spot financing, it is important to our business that financing be available to creditworthy customers. While financing can also be obtained from third-party sources, we believe that total reliance on third parties can create unacceptable volatility and business risk. Furthermore, we believe that our processes and systems, the transparency of our pricing and our vehicle quality provide a unique and ideal environment in which to procure high quality auto loans, both for CAF and for the third-party financing providers. Generally, CAF has provided us the opportunity to capture additional profits and cash flows from auto loan receivables while managing our reliance on third-party financing sources. We also believe CAF enables us to capture additional sales.

CAF provides financing for qualified customers at competitive market rates of interest. CAF income primarily reflects the interest and fee income generated by the auto loan receivables less the interest expense associated with the debt issued to fund these receivables, direct CAF expenses and a provision for estimated loan losses.

As described in the Critical Accounting Policies section of this MD&A, as of March 1, 2010, we adopted ASU Nos. 2009-16 and 2009-17 on a prospective basis. As a result, the basis on which CAF income was recognized in

fiscal 2010 and earlier periods is not directly comparable to the accounting for CAF income in fiscal 2011 and subsequent years.

COMPONENTS OF CAF INCOME

(In millions)	Years Ended February 29 or 28					
	2012	% ⁽¹⁾	2011	% ⁽¹⁾	2010	% ⁽¹⁾
Interest margin:						
Interest and fee income	\$ 448.7	9.6	\$ 419.1	9.9	\$ —	—
Interest expense	(106.1)	(2.3)	(133.8)	(3.2)	—	—
Total interest margin	342.6	7.3	285.3	6.7	—	—
Provision for loan losses	(36.4)	(0.8)	(27.7)	(0.7)	—	—
Total interest margin after provision for loan losses	306.2	6.6	257.6	6.1	—	—
Other income:						
Servicing fee income	—	—	0.9	—	41.9	1.0
Interest income on retained interest in securitized receivables	—	—	1.6	—	68.5	1.7
Gain on sales of loans originated and sold	—	—	—	—	83.0	2.0
Other gain	1.5	—	5.0	0.1	26.7	0.7
Total other income	1.5	—	7.5	0.2	220.1	5.4
Direct expenses:						
Payroll and fringe benefit expense	(20.7)	(0.4)	(20.6)	(0.5)	(20.2)	(0.5)
Other direct expenses	(24.8)	(0.5)	(24.5)	(0.6)	(24.7)	(0.6)
Total direct expenses	(45.5)	(1.0)	(45.1)	(1.1)	(44.9)	(1.1)
CarMax Auto Finance income	\$ 262.2	5.6	\$ 220.0	5.2	\$ 175.2	4.3

Total average managed receivables	\$ 4,662.4	\$ 4,229.9	\$ 4,057.2
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⁽¹⁾ Percent of total average managed receivables.

CAF income does not include any allocation of indirect costs or income. We present this information on a direct basis to avoid making arbitrary decisions regarding the indirect benefits or costs that could be attributed to CAF. Examples of indirect costs not allocated to CAF include retail store expenses and corporate expenses such as human resources, administrative services, marketing, information systems, accounting, legal, treasury and executive payroll.

CAF ORIGINATION INFORMATION

	Years Ended February 29 or 28 ⁽¹⁾		
	2012	2011	2010
Net loans originated (in millions)	\$ 2,842.9	\$ 2,147.4	\$ 1,836.9
Vehicle units financed	152,468	120,183	109,030
Penetration rate ⁽²⁾	36.7%	29.7%	29.9%
Weighted average contract rate	8.8%	8.7%	9.5%
Weighted average term (in months)	65.3	64.5	64.2

⁽¹⁾ All information relates to loans originated net of 3-day payoffs and vehicle returns.

⁽²⁾ Vehicle units financed as a percentage of total retail units sold.

Fiscal 2012 Versus Fiscal 2011. CAF's average managed receivables increased 10%, to \$4.66 billion from \$4.23 billion in fiscal 2011. On a net basis (after the effect of 3-day payoffs and vehicle returns) CAF financed 37% of retail vehicle unit sales in fiscal 2012 versus 30% in fiscal 2011. Net loans originated increased 32% to \$2.84 billion from \$2.15 billion in fiscal 2011, reflecting our decision to retain an increased portion of the loans that third-party providers had been purchasing since CAF's tightening of lending standards in fiscal 2010, as well as our 8% growth in retail vehicle revenues. As of January 2012, CAF had transitioned back to retaining all of these loans.

Our decision to retain the loans that third parties had been purchasing primarily reflected our confidence in our ability to economically fund these loans. We expect that this decision will be accretive to our earnings over time.

CAF income increased 19% to \$262.2 million compared with \$220.0 million in fiscal 2011. The total interest margin, which reflects the spread between interest and fees charged to consumers and our funding costs, was 7.3% of average managed receivables in fiscal 2012 versus 6.7% in fiscal 2011. Interest and fee income grew \$29.6 million, largely reflecting the growth in managed receivables. As a percentage of managed receivables, interest and fee income declined modestly to 9.6% from 9.9% in fiscal 2011 primarily reflecting the effect of the amortization of older loans, partly offset by the shift in the credit quality mix in more recent loan originations. Over the last few years, the average contract rate charged on auto loans has gradually declined, and older loans with higher contract rates have become a smaller portion of total managed receivables. The weighted average contract rate on current loan originations increased slightly to 8.8% in fiscal 2012 from 8.7% in fiscal 2011, primarily reflecting our increased retention of higher risk loans during fiscal 2012. Loans with higher risk are generally charged higher rates of interest. See Note 4 for additional information on the credit quality of auto loan receivables.

Interest expense declined \$27.7 million, despite the growth in managed receivables. The decline reflected the effects of the amortization of older, higher-cost term securitizations and the increasing portion of managed receivables that have been funded with newer, lower-cost securitizations. For the past two years, CAF has benefited from historically low funding costs in the asset-backed securitization market. In a rising interest rate environment, CAF's funding costs may rise more rapidly than consumer rates. Should this occur, the compression in CAF's interest margin would be recognized over time.

The provision for loan losses increased to \$36.4 million, or 0.8% of average managed receivables, from \$27.7 million, or 0.7% of average managed receivables in fiscal 2011. The increase in the provision primarily reflected the combination of the growth in average managed receivables and the cumulative effect of the origination and retention of loans with higher risk, partly offset by favorable loss experience in fiscal 2012.

Fiscal 2011 Versus Fiscal 2010. CAF's average managed receivables increased 4% to \$4.23 billion from \$4.06 billion in fiscal 2010. On a net basis, CAF financed 30% of retail vehicle unit sales in both fiscal 2011 and fiscal 2010. Net loans originated increased 17% to \$2.15 billion from \$1.84 billion in fiscal 2010, primarily reflecting our 16% growth in total retail vehicle revenues.

CAF reported income of \$220.0 million in fiscal 2011. The total interest margin was 6.7% of total average managed receivables, reflecting the wide spreads between interest rates charged to consumers and our related funding costs. CAF's portfolio of managed receivables reflected a favorable interest rate environment in which funding costs declined more rapidly than consumer rates.

Prior to March 1, 2010, securitization transactions were accounted for as sales. A gain, recorded at the time of securitization, resulted from recording a receivable approximately equal to the present value of the expected residual cash flows generated by the securitized receivables. Other gain included the effects of changes in valuation assumptions or funding costs related to loans originated and sold during previous fiscal periods and, changes in the valuation of retained subordinated bonds, as applicable. CAF income also included servicing fee income on securitized receivables and interest income, which included the effective yield on the retained interest, as well as interest income earned on the retained subordinated bonds. Between January 2008 and April 2009, we retained some or all of the subordinated bonds associated with our term securitizations.

CAF reported income of \$175.2 million in fiscal 2010, including \$26.7 million, or \$0.07 per share, of net favorable adjustments related to loans originated in previous fiscal years. The adjustments included \$64.0 million of mark-to-market adjustments primarily on the retained subordinated bonds, partially offset by a \$56.2 million increase in funding costs related to auto loans originated in prior fiscal years. The gain on loans originated and sold in fiscal 2010 benefited from an increasing spread between consumer rates and CAF's funding cost, and the tightening of CAF lending standards in fiscal 2010, which reduced expected net loss and discount rate assumptions used to value the gain income.

ALLOWANCE FOR LOAN LOSSES

(In millions)	Years Ended February 29 or 28			
	2012	% ⁽²⁾	2011	% ⁽²⁾
Balance as of beginning of year	\$ 38.9		\$ —	
Impact of accounting change ⁽¹⁾	—		58.6	
Balance after accounting change	38.9	0.9	58.6	1.4
Charge-offs	(92.7)		(85.9)	
Recoveries	60.7		38.5	
Provision for loan losses	36.4		27.7	
Balance as of end of year	\$ 43.3	0.9	\$ 38.9	0.9

⁽¹⁾ See Note 2(E) for additional information on the effects of the accounting change.

⁽²⁾ Percent of total ending managed receivables as of the corresponding reporting date.

The allowance for loan losses represents an estimate of the amount of net losses inherent in our portfolio of managed receivables as of the applicable reporting date and anticipated to occur during the following 12 months. The allowance is primarily based on the credit quality of the underlying receivables, historical loss trends and forecasted forward loss curves. We also take into account recent trends in delinquencies and losses, recovery rates and the economic environment. The provision for loan losses is the periodic expense of maintaining an adequate allowance.

The allowance for loan losses was 0.9% of ending managed receivables as of both February 29, 2012, and February 28, 2011, as favorable loss experience in the current year largely offset the cumulative effect of originating an increased mix of loans with greater credit risk during fiscal 2012. We expect the allowance for loan losses as a percentage of managed receivables will increase in future years as the higher credit risk loans become a larger percentage of managed receivables.

PAST DUE ACCOUNT INFORMATION

(In millions)	As of February 29 or 28		
	2012	2011	2010
Accounts 31+ days past due	\$ 116.5	\$ 121.3	\$ 133.2
Ending managed receivables	\$ 4,981.8	\$ 4,334.6	\$ 4,112.7
Past due accounts as a percentage of ending managed receivables	2.34%	2.80%	3.24%

CREDIT LOSS INFORMATION

(In millions)	Years Ended February 29 or 28		
	2012	2011	2010
Net credit losses on managed receivables	\$ 32.0	\$ 47.5	\$ 70.1
Total average managed receivables	\$ 4,662.4	\$ 4,229.9	\$ 4,057.2
Net credit losses as a percentage of total average managed receivables	0.69%	1.12%	1.73%
Average recovery rate	59.7%	54.8%	49.8%

In fiscal 2012, we experienced improvements in both past due accounts as a percentage of ending managed receivables and net credit losses as a percentage of total average managed receivables. We believe the improvements were the result of several factors including our credit tightening implemented in fiscal 2010, the strong recovery rates and general industry trends for losses and delinquencies.

The average recovery rate represents the average percentage of the outstanding principal balance we receive when a vehicle is repossessed and liquidated at wholesale auction. The annual recovery rate has ranged from a low of 42% to a high of 60%, and it is primarily affected by changes in the wholesale market pricing environment.

Selling, General and Administrative Expenses

COMPONENTS OF SG&A EXPENSE

(In millions)	Years Ended February 29 or 28		
	2012	2011 ⁽¹⁾	2010 ⁽¹⁾
Compensation and benefits ⁽²⁾	\$ 521.0	\$ 487.8	\$ 451.6
Store occupancy costs	187.6	181.6	182.5
Advertising expense	99.1	95.5	74.7
Other overhead costs ⁽³⁾	133.1	113.9	83.4
Total SG&A expenses	\$ 940.8	\$ 878.8	\$ 792.2

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 and fiscal 2010 reflect the revisions to correct our accounting for sale-leaseback transactions.

⁽²⁾ Excludes compensation and benefits related to reconditioning and vehicle repair service, which is included in cost of sales.

⁽³⁾ Includes IT expenses, insurance, bad debt, travel, preopening and relocation costs, charitable contributions and other administrative expenses.

Fiscal 2012 Versus Fiscal 2011. SG&A expenses increased 7% to \$940.8 million from \$878.8 million in fiscal 2011. The increase in SG&A expense was driven by the expansion of our store base, higher growth-related costs, increases in sales commissions and other variable costs and an increase in advertising expense. Growth-related costs include store pre-opening expenses, relocation expenses, and the costs of maintaining store management bench strength to support future growth. SG&A per used unit rose 4% to \$2,305 from \$2,218 in fiscal 2011. SG&A expenses as a percent of net sales and operating revenues (the “SG&A ratio”), fell to 9.4% from 9.8% in fiscal 2011 reflecting the leverage associated with the increases in used and wholesale unit sales, and average selling prices.

Fiscal 2011 Versus Fiscal 2010. SG&A expenses increased 11% to \$878.8 million from \$792.2 million in fiscal 2010. The increase in SG&A was consistent with the increase in used unit sales, and it primarily reflected increases in sales commissions and other variable costs associated with the growth in unit sales and higher advertising costs, as well as costs associated with our resumption of store growth. The increase also reflected the absence of a favorable litigation settlement included in SG&A in the prior year, which increased fiscal 2010 net earnings by \$0.02 per diluted share. SG&A per used unit was \$2,218 in both fiscal 2011 and fiscal 2010. The SG&A ratio improved to 9.8% from 10.6% in fiscal 2010, reflecting the leverage associated with the increases in retail and wholesale unit sales and average selling prices.

Income Taxes

The effective income tax rate was 38.0% in fiscal 2012, 37.9% in fiscal 2011 and 37.8% in fiscal 2010.

FISCAL 2013 PLANNED SUPERSTORE OPENINGS

Location	Television Market	Market Status	Planned Opening Date
Lancaster, Pennsylvania ⁽¹⁾	Harrisburg	New	Q1 fiscal 2013
Bakersfield, California ⁽²⁾	Bakersfield	New	Q1 fiscal 2013
Nashville, Tennessee	Nashville	Existing	Q2 fiscal 2013
Fort Myers, Florida	Fort Myers	New	Q2 fiscal 2013
Naples, Florida	Fort Myers	New	Q2 fiscal 2013
Oxnard, California	Los Angeles	Existing	Q3 fiscal 2013
Des Moines, Iowa	Des Moines	New	Q3 fiscal 2013
Denver, Colorado (2 stores)	Denver	New	Q3 fiscal 2013
Jacksonville, Florida	Jacksonville	Existing	Q4 fiscal 2013

⁽¹⁾ Opened in March 2012.

⁽²⁾ Opened in April 2012.

We estimate capital expenditures will total approximately \$280 million in fiscal 2013. We expect to open between 10 and 15 stores in each of the 3 years following fiscal 2013.

RECENT ACCOUNTING PRONOUNCEMENTS

See Note 2(Y) for information on recent accounting pronouncements applicable to CarMax.

LEASE ACCOUNTING REVISIONS

In fiscal 2012, we revised our consolidated financial statements for fiscal 2011 and fiscal 2010 to correct our accounting for sale-leaseback transactions entered into between 1995 and 2009. As a result of the revision, we have recorded certain of the assets subject to the sale-leaseback transactions on our consolidated balance sheets in property, plant and equipment and the related sales proceeds as finance lease obligations. Depreciation is being recognized on the assets. Payments on the leases are now recognized as interest expense and a reduction of the obligations, rather than being recognized as rent expense. We have determined that our financial statements were not materially affected by the revision. As a result of the correction, reported net earnings per share were reduced by \$0.02 in each of fiscal 2012, fiscal 2011 and fiscal 2010. The corrections also increased total assets by \$285.6 million and total liabilities by \$338.0 million, and reduced total shareholders' equity by \$52.4 million as of February 28, 2011. Operating cash flows were improved by \$10.4 million in fiscal 2011 and \$9.2 million in fiscal 2010, and financing cash flows were reduced by equal amounts. See Note 2(K) for additional information.

FINANCIAL CONDITION

Liquidity and Capital Resources

The combined effects of the adoption of ASU Nos. 2009-16 and 2009-17 and the March 1, 2010, amendment to our then existing warehouse facility agreement represent non-cash transactions, and thus the reported cash flow information for fiscal 2011 takes into account the effect of these and other related reclassifications and adjustments. See Note 2(E) for additional information on the effects of the accounting change.

Operating Activities. In fiscal 2012 and fiscal 2011, net cash used in operating activities totaled \$62.2 million and \$6.8 million, respectively, while in fiscal 2010, net cash provided by operating activities totaled \$59.5 million. In fiscal 2012 and fiscal 2011, these amounts included increases in auto loan receivables of \$675.7 million and \$304.7 million, respectively. As discussed in Note 2(E), auto loan receivables and the related cash flows were not reported in the consolidated financial statements prior to fiscal 2011. The increase in auto loan receivables primarily reflected the amount by which CAF net loan originations exceeded loan repayments during the applicable year. CAF auto loan receivables are funded through securitization transactions. As a result, the majority of the increases in auto loan receivables are accompanied by increases in non-recourse notes payable, which are reflected as cash provided by financing activities.

Inventory totaled \$1.09 billion as of the end of fiscal 2012, \$1.05 billion as of the end of fiscal 2011 and \$843.1 million as of the end of fiscal 2010. The 4% increase in inventory during fiscal 2012 included a 7% increase in used vehicle inventory partially offset by a reduction in new vehicle inventory. The increase in used vehicle inventory reflected the combination of additional used units to support the five stores opened during fiscal 2012 and higher vehicle acquisition costs resulting from the rise in wholesale vehicle valuations. The reduction in new vehicle inventory was primarily due to our termination of a Chrysler franchise in June 2011. The 24% increase in inventory during fiscal 2011 was attributable to the combination of an 18% increase in used vehicle units in inventory and the rise in vehicle acquisition costs. The increase in units reflected the additional vehicles required to support strong sales trends at the end of fiscal 2011, as well as the effect of the three stores opened during that year.

We utilize derivative instruments to manage exposures that arise from business activities that result in the future known receipt or payment of uncertain cash amounts, the values of which are impacted by interest rates. Prior to March 1, 2010, no derivative instruments were designated as accounting hedges, as we believed this treatment was best aligned with our use of gain-on-sale accounting for auto loan receivable securitizations. In conjunction with the adoption of the new accounting rules related to securitizations as of the beginning of fiscal 2011, we now enter into derivative instruments designated as cash flow hedges of interest rate risk, as we believe this treatment is better aligned with our current accounting policies.

Investing Activities. Net cash used in investing activities was \$219.4 million in fiscal 2012, \$72.2 million in fiscal 2011 and \$21.3 million in fiscal 2010. Investing activities primarily consist of capital expenditures, which totaled \$172.6 million in fiscal 2012, \$76.6 million in fiscal 2011 and \$22.4 million in fiscal 2010. Capital expenditures include real estate acquisition and store construction costs for planned future store openings. We strive to maintain a multi-year pipeline of store sites to support our store growth, so portions of capital spending in one year may relate

to stores to be opened in subsequent fiscal years. The increases in capital expenditures in fiscal 2012 and fiscal 2011 primarily reflected our resumption of store growth in fiscal 2011 and the ramp in planned store openings from 3 stores in fiscal 2011, to 5 stores in fiscal 2012, and 10 stores planned for fiscal 2013, as well as the 10 to 15 stores planned for each of the following 3 fiscal years. In fiscal 2010, capital spending primarily represented expenditures required to maintain our existing structures that were capital in nature; these expenditures were fairly modest because of the relatively young average age of our store base.

Historically, capital expenditures have been funded with internally-generated funds, debt and sale-leaseback transactions. No sale-leasebacks were conducted during the last three fiscal years.

As of February 29, 2012, we owned 50 and leased 58 of our 108 used car superstores.

Restricted cash from collections on auto loan receivables increased \$43.3 million in fiscal 2012 compared with a \$1.6 million decrease in fiscal 2011. These collections vary depending on the timing of the receipt of principal and interest payments on securitized auto loan receivables, the change in average managed receivables and the funding vehicle utilized.

Financing Activities. Net cash provided by financing activities totaled \$683.1 million in fiscal 2012 and \$101.8 million in fiscal 2011. Included in these amounts were net increases in total non-recourse notes payable of \$670.4 million in fiscal 2012 and \$187.3 million in fiscal 2011, which were used to provide the financing for the majority of the increases of \$675.7 million and \$304.7 million, respectively, in auto loan receivables. As discussed in Note 2(E), non-recourse notes payable and the related cash flows were not reported in the consolidated financial statements prior to fiscal 2011. Net cash provided by financing activities in fiscal 2011 also included a \$121.5 million net reduction in borrowings under the revolving credit facility. In fiscal 2010, net cash used in financing activities totaled \$160.5 million, which included a \$186.0 million net reduction in borrowings under the revolving credit facility.

In fiscal 2011 and fiscal 2010, the reductions in borrowings under the revolving credit facility reflected the use of excess cash to pay down debt, as well as our relatively low levels of capital spending resulting from our temporary suspension of store growth.

TOTAL DEBT AND CASH AND CASH EQUIVALENTS

	As of February 29 or 28		
(In millions)	2012	2011 ⁽¹⁾	2010 ⁽¹⁾
Non-recourse notes payable	\$ 4,684.1	\$ 4,013.7	\$ —
Borrowings under revolving credit facility	0.9	1.0	122.5
Finance and capital lease obligations	367.7	380.2	389.6
Total debt	\$ 5,052.7	\$ 4,394.9	\$ 512.1
Cash and cash equivalents	\$ 442.7	\$ 41.1	\$ 18.3

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 and fiscal 2010 reflect the revisions to correct our accounting for sale-leaseback transactions.

We have a \$700 million unsecured revolving credit facility, which expires in August 2016. The credit facility contains representations and warranties, conditions and covenants. As of February 29, 2012, we were in compliance with the covenants. Borrowings under this credit facility are available for working capital and general corporate purposes, and the unused portion is fully available to us. As of February 29, 2012, \$0.9 million of short-term debt was outstanding under the credit facility.

CAF auto loan receivables are primarily funded through securitization transactions. Our securitizations are structured to legally isolate the auto loan receivables, and we would not expect to be able to access the assets of our securitization vehicles, even in insolvency, receivership or conservatorship proceedings. Similarly, the investors in the non-recourse notes payable have no recourse to our assets beyond the securitized receivables, the amounts on deposit in reserve accounts and the restricted cash from collections on auto loan receivables. We do, however, continue to have the rights associated with the interest we retain in these securitization vehicles.

During fiscal 2012, we completed four term securitizations, funding a total of \$2.92 billion of auto loan receivables. As of February 29, 2012, the combined warehouse facility limit was \$1.6 billion. At that date, \$553.0 million of

auto loan receivables were funded in the warehouse facilities and unused warehouse capacity totaled \$1.05 billion. Of the combined warehouse facility limit, \$800 million will expire in August 2012 and \$800 million will expire in February 2013. The securitization agreements related to the warehouse facilities include various financial covenants. As of February 29, 2012, we were in compliance with the financial covenants. See Notes 5 and 11 for additional information on the warehouse facilities.

Finance and capital lease obligations primarily relate to superstores subject to sale-leaseback transactions. Most of these leases had initial terms ranging from 15 to 20 years with additional optional renewal periods ranging from 5 to 20 years. Certain of the leased assets are accounted for using the financing method where the related sales proceeds are recognized as finance obligations and a portion of the periodic lease payments reduce the obligations. The remaining leased assets are accounted for as operating leases.

Cash received on equity issuances, which primarily related to employee stock option exercises, totaled \$15.6 million in fiscal 2012, \$38.3 million in fiscal 2011 and \$31.3 million in fiscal 2010. In fiscal 2011 and fiscal 2010 the receipts included exercises prompted by the increase in our stock price during those years.

We expect that cash generated by operations and proceeds from securitization transactions or other funding arrangements, sale-leaseback transactions and borrowings under existing, new or expanded credit facilities will be sufficient to fund CAF, capital expenditures and working capital for the foreseeable future. We anticipate that we will be able to enter into new, or renew or expand existing, funding arrangements to meet our future funding needs. However, based on conditions in the credit markets, the cost for these arrangements could be materially higher than historical levels and the timing and capacity of these transactions could be dictated by market availability rather than our requirements.

Fair Value Measurements. We reported money market securities, mutual fund investments, retained interest in securitized receivables and derivative instruments at fair value. See Note 7 for more information on fair value measurements.

CONTRACTUAL OBLIGATIONS

(In millions)	As of February 29, 2012					
	Total	Less Than 1 Year	1 to 3 Years	3 to 5 Years	More Than 5 Years	Other
Revolving credit agreement ⁽¹⁾	\$ 0.9	\$ 0.9	\$ —	\$ —	\$ —	\$ —
Finance and capital leases ⁽²⁾	456.2	46.7	96.0	93.1	220.3	—
Operating leases ⁽²⁾	454.0	40.9	79.6	75.1	258.4	—
Purchase obligations ⁽³⁾	97.3	85.7	11.6	—	—	—
Asset retirement obligations ⁽⁴⁾	1.1	—	—	0.2	0.9	—
Defined benefit retirement plans ⁽⁵⁾	67.6	0.4	—	—	—	67.2
Unrecognized tax benefits ⁽⁶⁾	18.2	3.1	—	—	—	15.1
Total	\$ 1,095.3	\$ 177.7	\$ 187.2	\$ 168.4	\$ 479.6	\$ 82.3

⁽¹⁾ Due to the uncertainty of forecasting expected variable interest rate payments, those amounts are not included in the table. See Note 11.

⁽²⁾ Excludes taxes, insurance and other costs payable directly by us. These costs vary from year to year and are incurred in the ordinary course of business. See Note 15.

⁽³⁾ Includes certain enforceable and legally binding obligations related to third-party outsourcing services.

⁽⁴⁾ Represents the liability to retire signage, fixtures and other assets at certain leased locations.

⁽⁵⁾ Represents the recognized funded status of our retirement plan, of which \$67.2 million has no contractual payment schedule and we expect payments to occur beyond 12 months from February 29, 2012. See Note 10.

⁽⁶⁾ Represents the net unrecognized tax benefits related to uncertain tax positions. The timing of payments associated with \$15.1 million of these tax benefits could not be estimated as of February 29, 2012. See Note 9.

Item 7A. Quantitative and Qualitative Disclosures about Market Risk.

Auto Loan Receivables

As of February 29, 2012 and February 28, 2011, all loans in our portfolio of managed receivables were fixed-rate installment contracts. Financing for these receivables was achieved through asset securitization programs that, in turn, issued both fixed- and floating-rate securities. Our derivative instruments are used to manage differences in the amount of our known or expected cash receipts and our known or expected cash payments principally related to the funding of our auto loan receivables. Disruptions in the credit markets could impact the effectiveness of our hedging strategies. Other receivables are financed with working capital. Generally, changes in interest rates associated with underlying swaps will not have a material impact on earnings; however, they could have a material impact on cash and cash flows.

Credit risk is the exposure to nonperformance of another party to an agreement. We mitigate credit risk by dealing with highly rated bank counterparties. The market and credit risks associated with derivative instruments are similar to those relating to other types of financial instruments. See Notes 6 and 7 for additional information on derivative instruments and hedging activities.

COMPOSITION OF AUTO LOAN RECEIVABLES

(In millions)	As of February 29 or 28	
	2012	2011
Principal amount of:		
Fixed-rate securitizations	\$ 4,183.8	\$ 3,083.6
Floating-rate securitizations synthetically altered to fixed ⁽¹⁾⁽²⁾	28.0	109.5
Floating-rate securitizations ⁽¹⁾	553.0	943.0
Other receivables ⁽³⁾	217.0	198.5
Total	\$ 4,981.8	\$ 4,334.6

⁽¹⁾ We have entered into derivatives designated as cash flow hedges of forecasted interest payments in anticipation of permanent funding for these receivables in the term securitization market. The current notional amount of these derivatives was \$603.0 million as of February 29, 2012, and \$972.0 million as of February 28, 2011. See Note 6.

⁽²⁾ Represents variable-rate securities issued in connection with certain term securitizations that were synthetically altered to fixed at the bankruptcy-remote special purpose entity.

⁽³⁾ Other receivables include receivables not funded through the warehouse facilities.

Interest Rate Exposure

We also have interest rate risk from changing interest rates related to borrowings under our revolving credit facility. Substantially all of these borrowing are floating-rate debt based on LIBOR. A 100-basis point increase in market interest rates would have decreased our fiscal 2012 net earnings per share by less than \$0.01.

Borrowings under our warehouse facilities are also floating rate debt, generally based on commercial paper rates, and are secured by auto loan receivables on which we collect interest at fixed rates. The receivables are funded through the warehouse facilities until they can be funded through a term securitization or alternative funding arrangement. This floating-rate risk is mitigated by funding the receivables through a term securitization or other funding arrangement, and by entering into derivative instruments.

Item 8. Consolidated Financial Statements and Supplementary Data.

MANAGEMENT'S ANNUAL REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

Management is responsible for establishing and maintaining adequate internal control over financial reporting for the company. Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Accordingly, even effective internal control over financial reporting can provide only reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles.

Management conducted an evaluation of the effectiveness of our internal control over financial reporting based on the framework and criteria established in *Internal Control—Integrated Framework*, issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on this evaluation, our management has concluded that our internal control over financial reporting was effective as of February 29, 2012.

KPMG LLP, the company's independent registered public accounting firm, has issued a report on our internal control over financial reporting. Their report is included herein.



THOMAS J. FOLLIARD
PRESIDENT AND CHIEF EXECUTIVE OFFICER



THOMAS W. REEDY
EXECUTIVE VICE PRESIDENT AND
CHIEF FINANCIAL OFFICER

REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Shareholders
CarMax, Inc.:

We have audited the accompanying consolidated balance sheets of CarMax, Inc. and subsidiaries (the Company) as of February 29, 2012 and February 28, 2011, and the related consolidated statements of earnings, shareholders' equity, and cash flows for each of the fiscal years in the three year period ended February 29, 2012. We also have audited the Company's internal control over financial reporting as of February 29, 2012, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Company's management is responsible for these consolidated financial statements, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Annual Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on these consolidated financial statements and the Company's internal control over financial reporting based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the consolidated financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of CarMax, Inc. and subsidiaries as of February 29, 2012 and February 28, 2011, and the results of their operations and their cash flows for each of the fiscal years in the three-year period ended February 29, 2012, in conformity with U.S. generally accepted accounting principles. Also in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of February 29, 2012, based on criteria established in Internal Control — Integrated Framework issued by COSO.

As discussed in Note 2 to the consolidated financial statements, the Company has changed its method of accounting for transfers of auto loan receivables due to the adoption of Financial Accounting Standards Board Accounting Standards Codification Topic 860, *Transfers and Servicing*, and Topic 810, *Consolidation*, effective March 1, 2010.

KPMG LLP

Richmond, Virginia
April 25, 2012

CONSOLIDATED STATEMENTS OF EARNINGS

<i>(In thousands except per share data)</i>	Years Ended February 29 or 28					
	2012	% ⁽³⁾	2011 ⁽¹⁾⁽²⁾	% ⁽³⁾	2010 ⁽¹⁾	% ⁽³⁾
SALES AND OPERATING REVENUES:						
Used vehicle sales	\$ 7,826,911	78.2	\$ 7,210,017	80.3	\$ 6,192,278	82.9
New vehicle sales	200,584	2.0	198,532	2.2	186,481	2.5
Wholesale vehicle sales	1,721,647	17.2	1,301,703	14.5	844,868	11.3
Other sales and revenues	254,457	2.5	265,302	3.0	246,566	3.3
NET SALES AND OPERATING REVENUES	10,003,599	100.0	8,975,554	100.0	7,470,193	100.0
Cost of sales	8,624,838	86.2	7,674,326	85.5	6,371,323	85.3
GROSS PROFIT	1,378,761	13.8	1,301,228	14.5	1,098,870	14.7
CARMAX AUTO FINANCE INCOME	262,185	2.6	219,983	2.5	175,217	2.3
Selling, general and administrative expenses	940,786	9.4	878,805	9.8	792,201	10.6
Interest expense	33,714	0.3	34,680	0.4	35,994	0.5
Other income	464	—	480	—	560	—
Earnings before income taxes	666,910	6.7	608,206	6.8	446,452	6.0
Income tax provision	253,115	2.5	230,711	2.6	168,608	2.3
NET EARNINGS	\$ 413,795	4.1	\$ 377,495	4.2	\$ 277,844	3.7
WEIGHTED AVERAGE COMMON SHARES:						
Basic	226,282		223,449		219,527	
Diluted	230,721		227,601		222,234	
NET EARNINGS PER SHARE:						
Basic	\$ 1.83		\$ 1.68		\$ 1.25	
Diluted	\$ 1.79		\$ 1.65		\$ 1.24	

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 and 2010 reflect the revisions to correct our accounting for sale-leaseback transactions.

⁽²⁾ As discussed in Note 2(E), fiscal 2011 reflects the adoption of ASU Nos. 2009-16 and 2009-17 effective March 1, 2010.

⁽³⁾ Percents are calculated as a percentage of net sales and operating revenues and may not equal totals due to rounding.

See accompanying notes to consolidated financial statements.

CONSOLIDATED BALANCE SHEETS

(In thousands except share data)	As of February 29 or 28	
	2012	2011 ⁽¹⁾
ASSETS		
CURRENT ASSETS:		
Cash and cash equivalents	\$ 442,658	\$ 41,121
Restricted cash from collections on auto loan receivables	204,314	161,052
Accounts receivable, net	86,434	119,597
Inventory	1,092,592	1,049,477
Deferred income taxes	9,938	5,191
Other current assets	17,512	33,660
TOTAL CURRENT ASSETS	1,853,448	1,410,098
Auto loan receivables, net	4,959,847	4,320,575
Property and equipment, net	1,278,722	1,175,317
Deferred income taxes	133,134	123,685
Other assets	106,392	95,874
TOTAL ASSETS	\$ 8,331,543	\$ 7,125,549
LIABILITIES AND SHAREHOLDERS' EQUITY		
CURRENT LIABILITIES:		
Accounts payable	\$ 324,827	\$ 269,763
Accrued expenses and other current liabilities	128,973	105,998
Accrued income taxes	3,125	772
Short-term debt	943	1,002
Current portion of finance and capital lease obligations	14,108	12,617
Current portion of non-recourse notes payable	174,337	132,519
TOTAL CURRENT LIABILITIES	646,313	522,671
Finance and capital lease obligations, excluding current portion	353,566	367,617
Non-recourse notes payable, excluding current portion	4,509,752	3,881,142
Other liabilities	148,800	114,870
TOTAL LIABILITIES	5,658,431	4,886,300
Commitments and contingent liabilities		
SHAREHOLDERS' EQUITY:		
Common stock, \$0.50 par value; 350,000,000 shares authorized; 227,118,666 and 225,885,693 shares issued and outstanding as of February 29, 2012 and February 28, 2011, respectively	113,559	112,943
Capital in excess of par value	877,493	820,639
Accumulated other comprehensive loss	(62,459)	(25,057)
Retained earnings	1,744,519	1,330,724
TOTAL SHAREHOLDERS' EQUITY	2,673,112	2,239,249
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	\$ 8,331,543	\$ 7,125,549

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 reflects the revisions to correct our accounting for sale-leaseback transactions.

See accompanying notes to consolidated financial statements.

CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands)	Years Ended February 29 or 28		
	2012	2011 ⁽¹⁾	2010 ⁽¹⁾
OPERATING ACTIVITIES:			
Net earnings	\$ 413,795	\$ 377,495	\$ 277,844
Adjustments to reconcile net earnings to net cash (used in) provided by operating activities:			
Depreciation and amortization	82,812	76,321	75,228
Share-based compensation expense	48,089	43,606	37,858
Provision for loan losses	36,439	27,749	—
Loss on disposition of assets	2,569	1,143	372
Deferred income tax (benefit) provision	(872)	17,493	27,541
Impairment of long-lived assets	248	—	2,055
Net decrease (increase) in:			
Accounts receivable, net	33,163	(40,538)	(23,558)
Auto loan receivables, held for sale	—	—	(20,830)
Retained interest in securitized receivables	—	43,746	(204,115)
Inventory	(43,115)	(206,344)	(139,976)
Other current assets	15,919	(27,403)	3,095
Auto loan receivables, net	(675,711)	(304,729)	—
Other assets	(6,986)	(7,173)	413
Net increase (decrease) in:			
Accounts payable, accrued expenses and other current liabilities and accrued income taxes	43,138	(8,802)	33,741
Other liabilities	(11,652)	678	(10,146)
NET CASH (USED IN) PROVIDED BY OPERATING ACTIVITIES	(62,164)	(6,758)	59,522
INVESTING ACTIVITIES:			
Capital expenditures	(172,616)	(76,580)	(22,434)
Proceeds from sales of assets	8	8	662
Insurance proceeds related to damaged property	—	—	447
(Increase) decrease in restricted cash from collections on auto loan receivables	(43,262)	1,556	—
Increase in restricted cash in reserve accounts	(12,364)	(12,631)	—
Release of restricted cash from reserve accounts	12,096	11,434	—
(Purchases) sales of money market securities, net	(678)	4,001	(2,196)
Purchases of investments available-for-sale	(2,638)	—	—
Sales of investments available-for-sale	52	—	2,200
NET CASH USED IN INVESTING ACTIVITIES	(219,402)	(72,212)	(21,321)
FINANCING ACTIVITIES:			
(Decrease) increase in short-term debt, net	(59)	119	5
Issuances of long-term debt	—	243,300	606,500
Payments on long-term debt	—	(364,900)	(792,500)
Payments on finance and capital lease obligations	(12,560)	(11,145)	(9,713)
Issuances of non-recourse notes payable	5,130,000	3,348,000	—
Payments on non-recourse notes payable	(4,459,572)	(3,160,749)	—
Equity issuances, net	15,577	38,277	31,307
Excess tax benefits from share-based payment arrangements	9,717	8,911	3,881
NET CASH PROVIDED BY (USED IN) FINANCING ACTIVITIES	683,103	101,813	(160,520)
Increase (decrease) in cash and cash equivalents	401,537	22,843	(122,319)
Cash and cash equivalents at beginning of year	41,121	18,278	140,597
CASH AND CASH EQUIVALENTS AT END OF YEAR	\$ 442,658	\$ 41,121	\$ 18,278
SUPPLEMENTAL DISCLOSURES OF CASH FLOW INFORMATION			
Cash paid for interest	\$ 33,741	\$ 35,351	\$ 40,344
Cash paid for income taxes	\$ 223,806	\$ 242,510	\$ 163,324
Non-cash investing and financing activities:			
Increase (decrease) in accrued capital expenditures	\$ 8,859	\$ 6,395	\$ (5,823)
Increase in finance and capital lease obligations	\$ —	\$ 1,739	\$ —

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 and fiscal 2010 reflect the revisions to correct our accounting for sale-leaseback transactions.

See accompanying notes to consolidated financial statements.

CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

(In thousands)	Common Shares Outstanding	Common Stock	Capital in Excess of Par Value	Retained Earnings ⁽¹⁾	Accumulated Other Comprehensive Loss	Total ⁽¹⁾
BALANCE AS OF FEBRUARY 28, 2009 (previous)	220,392	\$ 110,196	\$ 685,938	\$ 813,793	\$ (16,860)	\$ 1,593,067
Cumulative effect of revision of prior years ⁽¹⁾	—	—	—	(45,174)	—	(45,174)
BALANCE AS OF FEBRUARY 28, 2009 (revised)	220,392	110,196	685,938	768,619	(16,860)	1,547,893
Comprehensive income:						
Net earnings	—	—	—	277,844	—	277,844
Retirement benefit plans, net of taxes of \$1,556	—	—	—	—	(2,686)	(2,686)
Total comprehensive income						275,158
Share-based compensation expense	—	—	31,589	—	—	31,589
Exercise of common stock options	3,086	1,543	33,680	—	—	35,223
Shares issued under stock incentive plans	45	23	542	—	—	565
Shares cancelled upon reacquisition	(457)	(229)	(3,687)	—	—	(3,916)
Tax effect from the exercise of common stock options	—	—	(1,928)	—	—	(1,928)
BALANCE AS OF FEBRUARY 28, 2010	223,066	111,533	746,134	1,046,463	(19,546)	1,884,584
Impact of accounting change ⁽²⁾	—	—	—	(93,234)	—	(93,234)
Comprehensive income:						
Net earnings	—	—	—	377,495	—	377,495
Retirement benefit plans, net of taxes of \$1,215	—	—	—	—	2,017	2,017
Cash flow hedges, net of taxes of \$398	—	—	—	—	(7,528)	(7,528)
Total comprehensive income						371,984
Share-based compensation expense	—	—	29,214	—	—	29,214
Exercise of common stock options	3,126	1,563	44,067	—	—	45,630
Shares issued under stock incentive plans	33	17	458	—	—	475
Shares cancelled upon reacquisition	(339)	(170)	(7,183)	—	—	(7,353)
Tax effect from the exercise of common stock options	—	—	7,949	—	—	7,949
BALANCE AS OF FEBRUARY 28, 2011	225,886	112,943	820,639	1,330,724	(25,057)	2,239,249
Comprehensive income:						
Net earnings	—	—	—	413,795	—	413,795
Retirement benefit plans, net of taxes of \$13,080	—	—	—	—	(22,246)	(22,246)
Cash flow hedges, net of taxes of \$244	—	—	—	—	(15,156)	(15,156)
Total comprehensive income						376,393
Share-based compensation expense	—	—	32,105	—	—	32,105
Exercise of common stock options	1,519	759	24,494	—	—	25,253
Shares issued under stock incentive plans	20	10	540	—	—	550
Shares cancelled upon reacquisition	(306)	(153)	(9,523)	—	—	(9,676)
Tax effect from the exercise of common stock options	—	—	9,238	—	—	9,238
BALANCE AS OF FEBRUARY 29, 2012	227,119	\$ 113,559	\$ 877,493	\$ 1,744,519	\$ (62,459)	\$ 2,673,112

⁽¹⁾ As discussed in Note 2(K), this reflects the revisions to correct our accounting for sale-leaseback transactions.

⁽²⁾ As discussed in Note 2(E), this reflects the adoption of ASU Nos. 2009-16 and 2009-17 effective March 1, 2010.

See accompanying notes to consolidated financial statements.

1. BUSINESS AND BACKGROUND

CarMax, Inc. (“we”, “our”, “us”, “CarMax” and “the company”), including its wholly owned subsidiaries, is the largest retailer of used vehicles in the United States. We were the first used vehicle retailer to offer a large selection of high quality used vehicles at competitively low, no-haggle prices using a customer-friendly sales process in an attractive, modern sales facility. At select locations we also sell new vehicles under various franchise agreements. We provide customers with a full range of related products and services, including the appraisal and purchase of vehicles directly from consumers; the financing of vehicle purchases through CarMax Auto Finance (“CAF”), our own finance operation, and third-party financing providers; the sale of extended service plans (“ESP”), guaranteed asset protection (“GAP”) and accessories; and vehicle repair service. Vehicles purchased through the appraisal process that do not meet our retail standards are sold to licensed dealers through on-site wholesale auctions.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(A) Basis of Presentation and Use of Estimates

The consolidated financial statements include the accounts of CarMax and our wholly owned subsidiaries. All significant intercompany balances and transactions have been eliminated in consolidation. The preparation of financial statements in conformity with U.S. generally accepted accounting principles (“GAAP”) requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses and the disclosure of contingent assets and liabilities. Actual results could differ from those estimates. Amounts and percentages may not total due to rounding.

(B) Cash and Cash Equivalents

Cash equivalents of \$429.3 million as of February 29, 2012, and \$23.9 million as of February 28, 2011, consisted of highly liquid investments with original maturities of three months or less.

(C) Restricted Cash from Collections on Auto Loan Receivables

Cash accounts totaling \$204.3 million as of February 29, 2012, and \$161.1 million as of February 28, 2011, consisted of collections of principal and interest payments on securitized auto loan receivables that are restricted for payment to the securitization investors pursuant to the applicable securitization agreements.

(D) Accounts Receivable, Net

Accounts receivable, net of an allowance for doubtful accounts, includes certain amounts due from third-party finance companies and customers and other miscellaneous receivables. The allowance for doubtful accounts is estimated based on historical experience and trends.

(E) Securitizations

As of March 1, 2010, we adopted Financial Accounting Standards Board (“FASB”) Accounting Standards Update (“ASU”) Nos. 2009-16 and 2009-17 (formerly Statements of Financial Accounting Standards Nos. 166 and 167, respectively) on a prospective basis. Pursuant to these pronouncements, we recognize transfers of auto loan receivables into term securitizations as secured borrowings, which results in recording the auto loan receivables and the related non-recourse notes payable to the investors on our consolidated balance sheets. All transfers of receivables into our warehouse facilities on or after March 1, 2010, are also accounted for as secured borrowings. As of March 1, 2010, we amended our warehouse facility agreement in effect as of that date. As a result, auto loan receivables previously securitized through that warehouse facility no longer qualify for sale treatment because, under the amendment, CarMax now has effective control over the receivables. The receivables that were funded in the warehouse facility at that date were consolidated, at their fair value, along with the related non-recourse notes payable to the investors.

Beginning in fiscal 2011, CAF income no longer includes a gain on the sale of loans through securitization transactions, but instead primarily reflects the interest and certain other income associated with the auto loan receivables less the interest expense associated with the debt issued to fund these receivables, direct CAF expenses and a provision for estimated loan losses. See Notes 3 and 5 for additional information on securitizations.

(F) Fair Value of Financial Instruments

Due to the short-term nature and/or variable rates associated with these financial instruments, the carrying value of our cash and cash equivalents, accounts receivable, restricted cash and investments, accounts payable, short-term debt and long-term debt approximates fair value. Our derivative instruments are recorded at fair value. Auto loan

receivables are presented net of an allowance for estimated loan losses. See Note 7 for additional information on fair value measurements.

(G) Inventory

Inventory is primarily comprised of vehicles held for sale or currently undergoing reconditioning and is stated at the lower of cost or market. Vehicle inventory cost is determined by specific identification. Parts and labor used to recondition vehicles, as well as transportation and other incremental expenses associated with acquiring and reconditioning vehicles, are included in inventory. Certain manufacturer incentives and rebates for new car inventory, including holdbacks, are recognized as a reduction to new car inventory when we purchase the vehicles.

(H) Auto Loan Receivables, Net

Auto loan receivables include amounts due from customers primarily related to used retail vehicle sales financed through CAF and are presented net of an allowance for estimated loan losses. The allowance for loan losses represents an estimate of the amount of net losses inherent in our portfolio of managed receivables as of the applicable reporting date and anticipated to occur during the following 12 months. The allowance is primarily based on the credit quality of the underlying receivables, historical loss trends and forecasted forward loss curves. We also take into account recent trends in delinquencies and losses, recovery rates and the economic environment. The provision for loan losses is the periodic expense of maintaining an adequate allowance.

An account is considered delinquent when the related customer fails to make a substantial portion of a scheduled payment on or before the due date. In general, accounts are charged-off on the last business day of the month during which the earliest of the following occurs: the receivable is 120 days or more delinquent as of the last business day of the month, the related vehicle is repossessed and liquidated or the receivable is otherwise deemed uncollectible. For purposes of determining impairment, auto loans are evaluated collectively, as they represent a large group of smaller-balance homogeneous loans, and therefore, are not individually evaluated for impairment. See Note 4 for additional information on auto loan receivables.

Interest income and expenses related to auto loans are included in CAF income. Interest income on auto loan receivables is recognized when earned based on contractual loan terms. All loans continue to accrue interest until repayment or charge-off. Direct costs associated with loan originations are not considered material. See Note 3 for a summary of CAF income.

(I) Property and Equipment

Property and equipment is stated at cost less accumulated depreciation and amortization. Depreciation and amortization are calculated using the straight-line method over the shorter of the asset's estimated useful life or the lease term, if applicable. Property held under capital lease is stated at the lesser of the present value of the future minimum lease payments at the inception of the lease or fair value. Amortization of capital lease assets is computed on a straight-line basis over the shorter of the initial lease term or the estimated useful life of the asset and is included in depreciation expense. Costs incurred during new store construction are capitalized as construction-in-progress and reclassified to the appropriate fixed asset categories when the store is completed.

ESTIMATED USEFUL LIVES

	Life
Buildings	25 years
Capital lease	20 years
Leasehold improvements	8 – 15 years
Furniture, fixtures and equipment	3 – 15 years

We review long-lived assets for impairment when circumstances indicate the carrying amount of an asset may not be recoverable. We recognize impairment when the sum of undiscounted estimated future cash flows expected to result from the use of the asset is less than the carrying value of the asset. We recognized impairments of \$0.2 million in fiscal 2012 and \$2.1 million in fiscal 2010 related to assets within land held for sale. No impairment of long-lived assets resulted from our impairment tests in fiscal 2011.

(J) Other Assets

Computer Software Costs. We capitalize external direct costs of materials and services used in, and payroll and related costs for employees directly involved in the development of, internal-use software. We amortize amounts capitalized on a straight-line basis over five years.

Goodwill and Intangible Assets. Goodwill and other intangibles had a carrying value of \$10.1 million as of February 29, 2012 and February 28, 2011. We review goodwill and intangible assets for impairment annually or when circumstances indicate the carrying amount may not be recoverable. No impairment of goodwill or intangible assets resulted from our annual impairment tests in fiscal 2012, fiscal 2011 or fiscal 2010.

Restricted Cash on Deposit in Reserve Accounts. The restricted cash on deposit in reserve accounts is for the benefit of the securitization investors. In the event that the cash generated by the securitized receivables in a given period was insufficient to pay the interest, principal and other required payments, the balances on deposit in the reserve accounts would be used to pay those amounts. These funds are restricted for the benefit of holders of non-recourse notes payable and are not expected to be available to the company or its creditors. Restricted cash on deposit in reserve accounts was \$45.3 million as of February 29, 2012, and \$45.0 million as of February 28, 2011. See Note 5 for additional information on securitizations.

Restricted Investments. Restricted investments includes money market securities primarily associated with certain insurance programs and mutual funds held in a rabbi trust established in May 2011 to fund informally our executive deferred compensation plan. Due to the short-term nature and/or variable rates associated with these financial instruments, the carrying value approximates fair value. Restricted investments totaled \$31.4 million as of February 29, 2012, and \$26.7 million as of February 28, 2011.

(K) Finance Lease Obligations

We revised our consolidated financial statements for fiscal 2011 and 2010 to correct our accounting for sale-leasebacks transactions. The revisions resulted from the misapplication of the sale-leaseback provisions of FASB ASC Topic 840, *Leases*, related to transactions we entered into between fiscal 1995 and 2009. We determined that our financial statements were not materially affected by the correction.

The related lease agreements give us the ability, by exercising renewal options, to extend the leases to cover substantially all of the lease assets' useful lives at fixed payment terms. This type of renewal is generally considered a form of "continuing involvement," which should have precluded us from derecognizing certain of the related assets from our consolidated balance sheets.

To correct our accounting for these sale-leaseback transactions, we used the financing method where we recorded certain of the assets subject to the sale-leasebacks on our consolidated balance sheets in property, plant and equipment and the related sales proceeds as finance lease obligations. Depreciation is being recognized on the assets. Payments on the leases are now recognized as interest expense and a reduction of the obligations, rather than being recognized as rent expense. The revisions resulted in a net increase in cash flows from operating activities with an equal net decrease in cash flows from financing activities. The following tables summarize the impacts of the revisions on the major financial statement line items for the respective periods.

CONSOLIDATED STATEMENTS OF EARNINGS

	Year Ended February 28, 2011		
	Previously Reported	Adjustments	Revised
<i>(In thousands except per share data)</i>			
Selling, general and administrative expenses	\$ 905,091	\$ (26,286)	\$ 878,805
Interest expense	\$ 3,110	\$ 31,570	\$ 34,680
Earnings before income taxes	\$ 613,490	\$ (5,284)	\$ 608,206
Income tax provision	\$ 232,612	\$ (1,901)	\$ 230,711
Net earnings	\$ 380,878	\$ (3,383)	\$ 377,495
Net Earnings Per Share:			
Basic	\$ 1.70	\$ (0.02)	\$ 1.68
Diluted	\$ 1.67	\$ (0.02)	\$ 1.65

	Year Ended February 28, 2010		
	Previously Reported	Adjustments	Revised
<i>(In thousands except per share data)</i>			
Selling, general and administrative expenses	\$ 818,691	\$ (26,490)	\$ 792,201
Interest expense	\$ 3,460	\$ 32,534	\$ 35,994
Earnings before income taxes	\$ 452,496	\$ (6,044)	\$ 446,452
Income tax provision	\$ 170,828	\$ (2,220)	\$ 168,608
Net earnings	\$ 281,668	\$ (3,824)	\$ 277,844
Net Earnings Per Share:			
Basic	\$ 1.27	\$ (0.02)	\$ 1.25
Diluted	\$ 1.26	\$ (0.02)	\$ 1.24

CONSOLIDATED BALANCE SHEET

	As of February 28, 2011		
	Previously Reported	Adjustments	Revised
<i>(In thousands)</i>			
Property and equipment, net	\$ 920,045	\$ 255,272	\$ 1,175,317
Deferred income taxes	\$ 92,278	\$ 31,407	\$ 123,685
Other assets	\$ 96,913	\$ (1,039)	\$ 95,874
Accrued expenses and other current liabilities	\$ 103,389	\$ 2,609	\$ 105,998
Current portion of long-term debt	\$ 772	\$ (772)	\$ —
Current portion of finance and capital lease obligations	\$ —	\$ 12,617	\$ 12,617
Long-term debt, excluding current portion	\$ 28,350	\$ (28,350)	\$ —
Finance and capital lease obligations, excluding current portion	\$ —	\$ 367,617	\$ 367,617
Other liabilities	\$ 130,570	\$ (15,700)	\$ 114,870
Retained earnings	\$ 1,383,105	\$ (52,381)	\$ 1,330,724

CONSOLIDATED STATEMENTS OF CASH FLOWS

	Year Ended February 28, 2011		
	Previously Reported	Adjustments	Revised
<i>(In thousands)</i>			
Net cash used in operating activities	\$ (17,198)	\$ 10,440	\$ (6,758)
Net cash provided by financing activities	\$ 112,253	\$ (10,440)	\$ 101,813
Increase in cash and cash equivalents	\$ 22,843	\$ —	\$ 22,843

	Year Ended February 28, 2010		
	Previously Reported	Adjustments	Revised
<i>(In thousands)</i>			
Net cash provided by operating activities	\$ 50,290	\$ 9,232	\$ 59,522
Net cash used in financing activities	\$ (151,288)	\$ (9,232)	\$ (160,520)
Decrease in cash and cash equivalents	\$ (122,319)	\$ —	\$ (122,319)

(L) Other Accrued Expenses

As of February 29, 2012 and February 28, 2011, accrued expenses and other current liabilities included accrued compensation and benefits of \$87.9 million and \$65.9 million, respectively, and loss reserves for general liability and workers' compensation insurance of \$23.0 million and \$21.6 million, respectively.

(M) Defined Benefit Plan Obligations

The recognized funded status of defined benefit retirement plan obligations is included both in accrued expenses and other current liabilities and in other liabilities. The current portion represents benefits expected to be paid from our benefit restoration plan over the next 12 months. The defined benefit retirement plan obligations are determined by independent actuaries using a number of assumptions provided by CarMax. Key assumptions used in measuring the plan obligations include the discount rate, rate of return on plan assets and mortality rate.

(N) Insurance Liabilities

Insurance liabilities are included in accrued expenses and other current liabilities. We use a combination of insurance and self-insurance for a number of risks including workers' compensation, general liability and employee-related health care costs, a portion of which is paid by associates. Estimated insurance liabilities are determined by considering historical claims experience, demographic factors and other actuarial assumptions.

(O) Revenue Recognition

We recognize revenue when the earnings process is complete, generally either at the time of sale to a customer or upon delivery to a customer. As part of our customer service strategy, we guarantee the retail vehicles we sell with a 5-day, money-back guarantee. If a customer returns the vehicle purchased within the parameters of the guarantee, we will refund the customer's money. We record a reserve for returns based on historical experience and trends.

We sell ESPs and GAP on behalf of unrelated third parties. The ESPs we offer on all used vehicles provide coverage up to 72 months (subject to mileage limitations), while GAP covers the customer for the term of their finance contract. Because we are not the primary obligor under these plans, we recognize commission revenue at the time of sale, net of a reserve for estimated customer returns. The reserve for returns is based on historical experience and trends.

We collect sales taxes and other taxes from customers on behalf of governmental authorities at the time of sale. These taxes are accounted for on a net basis and are not included in net sales and operating revenues or cost of sales.

(P) Cost of Sales

Cost of sales includes the cost to acquire vehicles and the reconditioning and transportation costs associated with preparing the vehicles for resale. It also includes payroll, fringe benefits and parts and repair costs associated with reconditioning and vehicle repair services. We recognize volume-based incentives related to new vehicles as a reduction to cost of sales when we determine the achievement of qualifying sales volumes is probable.

(Q) Selling, General and Administrative Expenses

Selling, general and administrative ("SG&A") expenses primarily include compensation and benefits, other than payroll related to reconditioning and vehicle repair services; depreciation, rent and other occupancy costs; advertising; and IT expenses, insurance, bad debt, travel, preopening and relocation costs, charitable contributions and other administrative expenses.

(R) Advertising Expenses

Advertising costs are expensed as incurred and substantially all are included in SG&A expenses. Total advertising expenses were \$100.3 million in fiscal 2012, \$96.2 million in fiscal 2011 and \$75.1 million in fiscal 2010. Total advertising expenses were 1.0% of net sales and operating revenues for fiscal 2012, 1.1% for fiscal 2011 and 1.0% for fiscal year 2010.

(S) Store Opening Expenses

Costs related to store openings, including preopening costs, are expensed as incurred and are included in SG&A expenses.

(T) Share-Based Compensation

Share-based compensation represents the cost related to share-based awards granted to employees and non-employee directors. We measure share-based compensation cost at the grant date, based on the estimated fair value of the award, and we recognize the cost on a straight-line basis (net of estimated forfeitures) over the grantee's requisite service period, which is generally the vesting period of the award. We estimate the fair value of stock options using a binomial valuation model. Key assumptions used in estimating the fair value of options are dividend yield, expected volatility, risk-free interest rate and expected term. The fair value of restricted stock is based on the volume-weighted average market value on the date of the grant. The fair value of stock-settled restricted stock units is determined using a Monte-Carlo simulation based on the expected market price of our common stock on the vesting date and the expected number of converted common shares. Cash-settled restricted stock units are liability awards with fair value measurement based on the market price of CarMax common stock as of the end of each reporting period. Share-based compensation expense is recorded in either cost of sales, CAF income or SG&A expenses based on the recipients' respective function.

We record deferred tax assets for awards that result in deductions on our income tax returns, based on the amount of compensation expense recognized and the statutory tax rate in the jurisdiction in which we will receive a deduction. Differences between the deferred tax assets recognized for financial reporting purposes and the actual tax deduction reported on the income tax return are recorded in capital in excess of par value (if the tax deduction exceeds the

deferred tax asset) or in the consolidated statements of earnings (if the deferred tax asset exceeds the tax deduction and no capital in excess of par value exists from previous awards).

(U) Derivative Instruments and Hedging Activities

We enter into derivative instruments to manage exposures that arise from business activities that result in the future known receipt or payment of uncertain cash amounts, the values of which are impacted by interest rates. We recognize the derivatives at fair value as either current assets or current liabilities on the consolidated balance sheets. Where applicable, such contracts covered by master netting agreements are reported net. Gross positive fair values are netted with gross negative fair values by counterparty. The accounting for changes in the fair value of derivatives depends on the intended use of the derivative, whether we have elected to designate a derivative in a hedging relationship and apply hedge accounting and whether the hedging relationship has satisfied the criteria necessary to apply hedge accounting. We may enter into derivative contracts that are intended to economically hedge certain risks, even though hedge accounting may not apply or we do not elect to apply hedge accounting. See Note 6 for additional information on derivative instruments and hedging activities.

(V) Income Taxes

We file a consolidated federal income tax return for a majority of our subsidiaries. Certain subsidiaries are required to file separate partnership or corporate federal income tax returns. Deferred income taxes reflect the impact of temporary differences between the amounts of assets and liabilities recognized for financial reporting purposes and the amounts recognized for income tax purposes, measured by applying currently enacted tax laws. A deferred tax asset is recognized if it is more likely than not that a benefit will be realized. Changes in tax laws and tax rates are reflected in the income tax provision in the period in which the changes are enacted.

We recognize tax liabilities when, despite our belief that our tax return positions are supportable, we believe that certain positions may not be fully sustained upon review by tax authorities. Benefits from tax positions are measured at the highest tax benefit that is greater than 50% likely of being realized upon settlement. The current portion of these tax liabilities is included in accrued income taxes and any noncurrent portion is included in other liabilities. To the extent that the final tax outcome of these matters is different from the amounts recorded, the differences impact income tax expense in the period in which the determination is made. Interest and penalties related to income tax matters are included in SG&A expenses.

(W) Net Earnings Per Share

Basic net earnings per share is computed by dividing net earnings, less earnings allocated to participating securities, by the weighted average number of shares of common stock outstanding. Diluted net earnings per share is computed by dividing net earnings, less earnings allocated to participating securities, by the sum of the weighted average number of shares of common stock outstanding and dilutive potential common stock. See Note 13 for additional information on net earnings per share.

(X) Risks and Uncertainties

We sell used and new vehicles. The diversity of our customers and suppliers and the highly fragmented nature of the U.S. automotive retail market reduce the risk that near-term changes in our customer base, sources of supply or competition will have a severe impact on our business. However, unanticipated events could have an adverse effect on our business, results of operations and financial condition.

(Y) Recent Accounting Pronouncements

In April 2011, the FASB issued an accounting pronouncement related to transfers and servicing (FASB ASC Topic 860), which removes the assessment of effective control criterion requiring the transferor to have the ability to repurchase or redeem the financial assets on substantially the agreed terms, even in the event of default by the transferee. The guidance in this pronouncement is effective prospectively for transactions, or modifications of existing transactions, that occur on or after the first interim or annual period beginning on or after December 15, 2011. We will adopt this pronouncement for our fiscal year beginning March 1, 2012. We do not expect this pronouncement to have a material effect on our consolidated financial statements.

In May 2011, the FASB issued an accounting pronouncement related to fair value measurement (FASB ASC Topic 820), which amends current guidance to achieve common fair value measurement and disclosure requirements in U.S. GAAP and International Financial Reporting Standards. The amendments generally represent clarification of FASB ASC Topic 820, but also include instances where a particular principle or requirement for measuring fair value or disclosing information about fair value measurements has changed. This pronouncement is effective for fiscal years, and interim periods within those years, beginning after December 15, 2011. We will adopt this pronouncement for our fiscal year beginning March 1, 2012. We do not expect this pronouncement to have a material effect on our consolidated financial statements.

In June 2011, the FASB issued an accounting pronouncement, as amended December 2011, that provides new guidance on the presentation of comprehensive income (FASB ASC Topic 220) in financial statements. Entities are required to present total comprehensive income either in a single, continuous statement of comprehensive income or in two separate, but consecutive, statements. Under the single-statement approach, entities must include the components of net income, a total for net income, the components of other comprehensive income and a total for comprehensive income. Under the two-statement approach, entities must report an income statement and, immediately following, a statement of other comprehensive income. Under either method, entities may present reclassification adjustments out of accumulated other comprehensive income on the face of the statement or disclose the reclassification adjustments in the notes to the financial statements. The provisions for this pronouncement as amended are effective for fiscal years, and interim periods within those years, beginning after December 15, 2011, with early adoption permitted. We will adopt this amended pronouncement for our fiscal year beginning March 1, 2012.

In September 2011, the FASB issued an accounting pronouncement related to intangibles – goodwill and other (FASB ASC Topic 350), which allows for companies to first consider qualitative factors as a basis for assessing impairment and determining the necessity of a detailed impairment test. The provisions for this pronouncement are effective for fiscal years beginning after December 15, 2011, with early adoption permitted. We will adopt this pronouncement for our fiscal year beginning March 1, 2012. We do not expect this pronouncement to have a material effect on our consolidated financial statements.

In December 2011, the FASB issued an accounting pronouncement related to offsetting of assets and liabilities on the balance sheet (FASB ASC Topic 210). The amendments require additional disclosures related to offsetting either in accordance with U.S. GAAP or master netting arrangements. The provisions for this pronouncement are effective for fiscal years, and interim periods within those years, beginning after January 1, 2013. We will adopt this pronouncement for our fiscal year beginning March 1, 2013. We do not expect this pronouncement to have a material effect on our consolidated financial statements.

3. CARMAX AUTO FINANCE INCOME

(In millions)	Years Ended February 29 or 28					
	2012	% ⁽¹⁾	2011	% ⁽¹⁾	2010	% ⁽¹⁾
Interest margin:						
Interest and fee income	\$ 448.7	9.6	\$ 419.1	9.9	\$ —	—
Interest expense	(106.1)	(2.3)	(133.8)	(3.2)	—	—
Total interest margin	342.6	7.3	285.3	6.7	—	—
Provision for loan losses	(36.4)	(0.8)	(27.7)	(0.7)	—	—
Total interest margin after provision for loan losses	306.2	6.6	257.6	6.1	—	—
Other income:						
Servicing fee income	—	—	0.9	—	41.9	1.0
Interest income on retained interest in securitized receivables	—	—	1.6	—	68.5	1.7
Gain on sales of loans originated and sold	—	—	—	—	83.0	2.0
Other gain	1.5	—	5.0	0.1	26.7	0.7
Total other income	1.5	—	7.5	0.2	220.1	5.4
Direct expenses:						
Payroll and fringe benefit expense	(20.7)	(0.4)	(20.6)	(0.5)	(20.2)	(0.5)
Other direct expenses	(24.8)	(0.5)	(24.5)	(0.6)	(24.7)	(0.6)
Total direct expenses	(45.5)	(1.0)	(45.1)	(1.1)	(44.9)	(1.1)
CarMax Auto Finance income	\$ 262.2	5.6	\$ 220.0	5.2	\$ 175.2	4.3

Total average managed receivables	\$ 4,662.4	\$ 4,229.9	\$ 4,057.2
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⁽¹⁾ Percent of total average managed receivables.

CAF provides financing for qualified customers at competitive market rates of interest. We securitize substantially all of the loans originated by CAF, as discussed in Note 5. CAF income primarily reflects the interest and fee income generated by the auto loan receivables less the interest expense associated with the debt issued to fund these receivables, direct CAF expenses and a provision for estimated loan losses.

As described in Note 2(E), as of March 1, 2010, we adopted ASU Nos. 2009-16 and 2009-17 on a prospective basis. Prior to March 1, 2010, the majority of CAF income was typically generated by the spread between the interest rates charged to customers and the related funding cost for loans originated during the period. A gain, recorded at the time of securitization, resulted from recording a receivable approximately equal to the present value of the expected residual cash flows generated by the securitized receivables. The cash flows were calculated taking into account expected prepayments, losses and funding costs. The gain on sales of loans originated and sold included both the gain income recorded at the time of securitization and the effect of any subsequent changes in valuation assumptions or funding costs that were incurred in the same fiscal period that the loans were originated. Other gains or losses included the effects of changes in valuation assumptions or funding costs related to loans originated and sold during previous fiscal periods, the effects of new term securitizations and changes in the valuation of retained subordinated bonds, as applicable.

CAF income does not include any allocation of indirect costs or income. We present this information on a direct basis to avoid making arbitrary decisions regarding the indirect benefits or costs that could be attributed to CAF. Examples of indirect costs not included are retail store expenses and corporate expenses such as human resources, administrative services, marketing, information systems, accounting, legal, treasury and executive payroll.

4. AUTO LOAN RECEIVABLES

Auto loan receivables include amounts due from customers primarily related to used retail vehicle sales financed through CAF and are presented net of an allowance for estimated loan losses. We use warehouse facilities to fund auto loan receivables originated by CAF until they are funded through a term securitization or alternative funding arrangement. The majority of these amounts serve as collateral for the related non-recourse notes payable of \$4.68 billion as of February 29, 2012, and \$4.01 billion as of February 28, 2011. See Notes 5 and 11 for additional information on securitizations and non-recourse notes payable.

AUTO LOAN RECEIVABLES, NET

(In millions)	As of February 29 or 28	
	2012	2011
Warehouse facilities	\$ 553.0	\$ 943.0
Term securitizations	4,211.8	3,193.1
Other receivables ⁽¹⁾	217.0	198.5
Total ending managed receivables	4,981.8	4,334.6
Accrued interest and fees	23.1	20.9
Other	(1.8)	4.0
Less allowance for loan losses	(43.3)	(38.9)
Auto loan receivables, net	\$ 4,959.8	\$ 4,320.6

⁽¹⁾ Other receivables includes receivables not funded through the warehouse facilities or term securitizations.

Credit Quality. When customers apply for financing, CAF uses proprietary scoring models that rely on the customers' credit history and certain application information to evaluate and rank their risk. Credit histories are obtained from credit bureau reporting agencies and include information such as number, age, type of and payment history for prior or existing credit accounts. The application information that is used includes income, collateral value and down payment. Our scoring models yield credit grades that represent the relative likelihood of repayment. Customers assigned a grade of "A" are determined to have the highest probability of repayment, and customers assigned a lower grade are determined to have a lower probability of repayment. For loans that are approved, the credit grade influences the terms of the agreement, such as the required loan-to-value ratio and interest rate.

CAF uses a combination of the initial credit grades and historical performance to monitor the credit quality of the auto loan receivables on an ongoing basis. We validate the accuracy of the scoring models periodically. Loan

performance is reviewed on a recurring basis to identify whether the assigned grades adequately reflect the customers' likelihood of repayment.

ENDING MANAGED RECEIVABLES BY MAJOR CREDIT GRADE

(In millions)	As of February 29		As of February 28	
	2012 ⁽¹⁾	% ⁽²⁾	2011 ⁽¹⁾	% ⁽²⁾
A	\$ 2,452.8	49.2	\$ 2,234.1	51.5
B	1,923.6	38.6	1,668.0	38.5
C and other	605.4	12.2	432.5	10.0
Total ending managed receivables	\$ 4,981.8	100.0	\$ 4,334.6	100.0

⁽¹⁾ Classified based on credit grade assigned when customers were initially approved for financing.

⁽²⁾ Percent of total ending managed receivables.

ALLOWANCE FOR LOAN LOSSES

(In millions)	Years Ended February 29 or 28			
	2012	% ⁽²⁾	2011	% ⁽²⁾
Balance as of beginning of year	\$ 38.9		\$ —	
Impact of accounting change ⁽¹⁾	—		58.6	
Balance after accounting change	38.9	0.9	58.6	1.4
Charge-offs	(92.7)		(85.9)	
Recoveries	60.7		38.5	
Provision for loan losses	36.4		27.7	
Balance as of end of year	\$ 43.3	0.9	\$ 38.9	0.9

⁽¹⁾ See Note 2(E) for additional information on the effects of the accounting change.

⁽²⁾ Percent of total ending managed receivables as of the corresponding reporting date.

The allowance for loan losses represents an estimate of the amount of net losses inherent in our portfolio of managed receivables as of the applicable reporting date and anticipated to occur during the following 12 months. The allowance is primarily based on the credit quality of the underlying receivables, historical loss trends and forecasted forward loss curves. We also take into account recent trends in delinquencies and losses, recovery rates and the economic environment. The provision for loan losses is the periodic expense of maintaining an adequate allowance.

PAST DUE RECEIVABLES

(In millions)	As of February 29		As of February 28	
	2012	% ⁽¹⁾	2011	% ⁽¹⁾
Total ending managed receivables	\$ 4,981.8	100.0	\$ 4,334.6	100.0
Delinquent loans:				
31-60 days past due	\$ 85.1	1.7	\$ 86.6	2.0
61-90 days past due	21.8	0.4	24.2	0.6
Greater than 90 days past due	9.6	0.2	10.5	0.2
Total past due	\$ 116.5	2.3	\$ 121.3	2.8

⁽¹⁾ Percent of total ending managed receivables.

5. SECURITIZATIONS

Securitization Financing. We maintain a revolving securitization program composed of two warehouse facilities ("warehouse facilities") that we use to fund auto loan receivables originated by CAF until they are funded through a term securitization or alternative funding arrangement. We sell the auto loan receivables to a wholly owned, bankruptcy-remote, special purpose entity that transfers an undivided percentage ownership interest in the

receivables, but not the receivables themselves, to entities formed by third-party investors (“bank conduits”). The bank conduits generally issue asset-backed commercial paper or utilize other funding sources supported by the transferred receivables, and the proceeds are used to finance the securitized receivables.

We typically use term securitizations to provide long-term funding for the auto loan receivables initially securitized through the warehouse facilities. In these transactions, a pool of auto loan receivables is sold to a bankruptcy-remote, special purpose entity that, in turn, transfers the receivables to a special purpose securitization trust. The securitization trust issues asset-backed securities, secured or otherwise supported by the transferred receivables, and the proceeds from the sale of the asset-backed securities are used to finance the securitized receivables.

We recognize transfers of auto loan receivables into the warehouse facilities and term securitizations as secured borrowings, which result in recording the auto loan receivables and the related non-recourse notes payable to the investors on our consolidated balance sheets. See Note 11 for additional information on our non-recourse notes payable

Financial Covenants and Performance Triggers. The securitization agreements related to the warehouse facilities include various financial covenants and performance triggers. The financial covenants include a maximum net leverage ratio and a minimum interest and rent coverage ratio. Performance triggers require that the pools of securitized receivables in the warehouse facilities achieve specified thresholds related to loss and delinquency rates. If these financial covenants and/or thresholds are not met, we could be unable to continue to securitize receivables through the warehouse facilities. In addition, the warehouse facility investors could charge us a higher rate of interest and could have us replaced as servicer. Further, we could be required to deposit collections on the securitized receivables with the warehouse facility agents on a daily basis and deliver executed lockbox agreements to the warehouse facility agents. As of February 29, 2012, we were in compliance with the financial covenants and the securitized receivables were in compliance with the performance triggers.

Transition. Effective March 1, 2010, all transfers of auto loan receivables related to the warehouse facilities are accounted for as secured borrowings. These transfers represent only a portion of the auto loan receivables and this portion does not meet the definition of a participating interest because our interest in the transferred receivables is subordinate to the interest of the investors in the bank conduits.

As of March 1, 2010, we amended our warehouse facility agreement in effect as of that date. As a result, auto loan receivables previously securitized through that warehouse facility no longer qualify for sale treatment because, under the amendment, CarMax now has effective control over the receivables. The receivables that were funded in the warehouse facility at that date were consolidated, at their fair value, along with the related non-recourse notes payable to the investors.

With the removal of the QSPE consolidation exemption from FASB ASC Topic 810, effective March 1, 2010, we are required to evaluate existing and future term securitization trusts for consolidation. In our capacity as servicer, we have the power to direct the activities of the trusts that most significantly impact the economic performance of the receivables. In addition, we have the obligation to absorb losses (subject to limitations) and the rights to receive any returns of the trusts, which could be significant. Accordingly, we are the primary beneficiary of the trusts and are required to consolidate them, effective March 1, 2010. The auto loan receivables securitized through the term securitization trusts were consolidated at their unpaid principal balances as of that date, net of an allowance for loan losses, along with the related non-recourse notes payable to the investors.

Retained Interest. Prior to March 1, 2010, all transfers of auto loan receivables were accounted for as sales. When the receivables were securitized, we recognized a gain on the sale and retained an interest in the receivables that were securitized. The retained interest included the present value of the expected residual cash flows generated by the securitized receivables, or “interest-only strip receivables,” various reserve accounts, required excess receivables and retained subordinated bonds. As of February 29, 2012, and February 28, 2011, there was no retained interest, as all transfers of auto loan receivables were accounted for as secured borrowings.

As part of the adoption of ASU Nos. 2009-16 and 2009-17, as of March 1, 2010, any retained interest related to term securitizations was either eliminated or reclassified, generally to auto loan receivables, accrued interest receivable or restricted cash. On March 1, 2010, we also amended our existing warehouse facility agreement. However, this did not result in the elimination or reclassification of the retained interest related to the receivables that were funded in the warehouse facility as of that date. In May 2010, we repurchased the remaining portion of those receivables and resecuritized them through our second warehouse facility established in the first quarter of fiscal 2011. As a result,

the retained interest related to these receivables was either eliminated or reclassified at that time. See Note 11 for additional information on our warehouse facilities.

Fiscal 2010 Securitization Information

Except as noted, the following disclosures apply to our securitization activities prior to March 1, 2010, when transfers of auto loan receivables were accounted for as sales.

The fair value of the retained interest was \$552.4 million as of February 28, 2010, and the receivables underlying the retained interest had a weighted average life of 1.5 years as of that date. The weighted average life in periods (for example, months or years) of prepayable assets was calculated by multiplying the principal collections expected in each future period by the number of periods until that future period, summing those products and dividing the sum by the initial principal balance.

Interest-Only Strip Receivables. Interest-only strip receivables represented the present value of residual cash flows we expected to receive over the life of the securitized receivables. The value of these receivables was determined by estimating the future cash flows using our assumptions of key factors, such as finance charge income, loss rates, prepayment rates, funding costs and discount rates appropriate for the type of asset and risk. The value of interest-only strip receivables could have been affected by external factors, such as changes in the behavior patterns of customers, changes in the strength of the economy and developments in the interest rate and credit markets; therefore, actual performance could have differed from these assumptions. We evaluated the performance of the receivables relative to these assumptions on a regular basis. Any financial impact resulting from a change in performance was recognized in earnings in the period in which it occurred. Effective March 1, 2010, interest-only strip receivables are no longer reported on the consolidated balance sheets.

Reserve Accounts. We are required to fund various reserve accounts established for the benefit of the securitization investors. In the event that the cash generated by the securitized receivables in a given period was insufficient to pay the interest, principal and other required payments, the balances on deposit in the reserve accounts would be used to pay those amounts. In general, each of our term securitizations requires that an amount equal to a specified percentage of the original balance of the securitized receivables be deposited in a reserve account on the closing date. An amount equal to a specified percentage of funded receivables is also required for our warehouse facilities. Any excess cash generated by the receivables must be used to fund the reserve account to the extent necessary to maintain the required amount. If the amount on deposit in the reserve account exceeds the required amount, the excess is released to us. In the term securitizations, the amount required to be on deposit in the reserve account must equal or exceed a specified floor amount. The reserve account remains funded until the investors are paid in full, at which time the remaining balance is released to us. As of February 28, 2010, the amount on deposit in reserve accounts was \$47.4 million. Effective March 1, 2010, the amount on deposit in reserve accounts is reported as restricted cash within other assets on our consolidated balance sheets.

Required Excess Receivables. The total value of the securitized receivables must exceed the principal amount owed to the investors by a specified amount. The required excess receivables balance represents this specified amount. Any cash flows generated by the required excess receivables are used, if needed, to make payments to the investors. Any remaining cash flows from the required excess receivables are released to us. As of February 28, 2010, the unpaid principal balance related to the required excess receivables was \$129.5 million. Effective March 1, 2010, required excess receivables are included in auto loan receivables on our consolidated balance sheets.

Retained Subordinated Bonds. Between January 2008 and April 2009, we retained some or all of the subordinated bonds associated with our term securitizations. We received periodic interest payments on certain bonds. The bonds were carried at fair value and changes in fair value were included in earnings as a component of CAF income. We based our valuation on observable market prices of the same or similar instruments when available; however, observable market prices were not consistently available for these assets. Therefore, our valuations were primarily based on an average of three non-binding, market spread quotes from third-party investment banks. By applying these average spreads to the bond benchmarks, as determined through the use of a widely accepted third-party bond pricing model, we measured a fair value. As of February 28, 2010, the fair value of retained subordinated bonds was \$248.8 million. Effective March 1, 2010, the retained subordinated bonds are eliminated as a part of the consolidation of the term securitization trusts.

PAST DUE ACCOUNT INFORMATION

<i>(In millions)</i>	As of February 28, 2010
Accounts 31+ days past due	\$ 133.2
Ending managed receivables	\$ 4,112.7
Past due accounts as a percentage of ending managed receivables	3.24%

CREDIT LOSS INFORMATION

<i>(In millions)</i>	Year Ended February 28, 2010
Net credit losses on managed receivables	\$ 70.1
Total average managed receivables	\$ 4,057.2
Net credit losses as a percentage of total average managed receivables	1.73%
Average recovery rate	49.8%

SELECTED CASH FLOWS FROM SECURITIZED RECEIVABLES

<i>(In millions)</i>	Year Ended February 28, 2010
Proceeds from new securitizations	\$ 1,647.0
Proceeds from collections	\$ 779.2
Servicing fees received	\$ 41.8
Other cash flows received from the retained interest:	
Interest-only strip and excess receivables	\$ 131.0
Reserve account releases	\$ 16.6
Interest on retained subordinated bonds	\$ 9.5

Proceeds from New Securitizations. Proceeds from new securitizations included proceeds from receivables that were newly securitized in or refinanced through the warehouse facility during the indicated period. Balances previously outstanding in term securitizations that were refinanced through the warehouse facility totaled \$76.0 million in fiscal 2010. Proceeds received when we refinance receivables from the warehouse facility are excluded from this table as they are not considered new securitizations.

Proceeds from Collections. Proceeds from collections represented principal amounts collected on receivables securitized through the warehouse facility that were used to fund new originations.

Servicing Fees Received. Servicing fees received represented cash fees paid to us to service the securitized receivables.

Other Cash Flows Received from the Retained Interest. Other cash flows received from the retained interest represented cash that we received from the securitized receivables other than servicing fees. It included cash collected on interest-only strip and excess receivables, amounts released to us from reserve accounts and interest on retained subordinated bonds.

6. DERIVATIVE INSTRUMENTS AND HEDGING ACTIVITIES

Risk Management Objective of Using Derivatives. We are exposed to certain risks arising from both our business operations and economic conditions, particularly with regard to future issuances of fixed-rate debt and existing and future issuances of floating-rate debt. Primary exposures include LIBOR and other rates used as benchmarks in our securitizations. We enter into derivative instruments to manage exposures that arise from business activities that result in the future known receipt or payment of uncertain cash amounts, the value of which are impacted by interest rates. Our derivative instruments are used to manage differences in the amount of our known or expected cash receipts and our known or expected cash payments principally related to the funding of our auto loan receivables.

We do not anticipate significant market risk from derivatives as they are predominantly used to match funding costs to the use of the funding. However, disruptions in the credit markets could impact the effectiveness of our hedging strategies.

Credit risk is the exposure to nonperformance of another party to an agreement. We mitigate credit risk by dealing with highly rated bank counterparties.

Cash Flow Hedges of Interest Rate Risk. Our objectives in using interest rate derivatives are to add stability to interest expense, to manage our exposure to interest rate movements and to better match funding costs to the interest received on the fixed-rate receivables being securitized. To accomplish these objectives, we primarily use interest rate swaps. Interest rate swaps designated as cash flow hedges involve the receipt of variable amounts from a counterparty in exchange for our making fixed-rate payments over the life of the agreements without exchange of the underlying notional amount. These interest rate swaps are designated as cash flow hedges of forecasted interest payments in anticipation of permanent funding in the term securitization market.

For derivatives that are designated and qualify as cash flow hedges, the effective portion of changes in the fair value is initially recorded in accumulated other comprehensive loss ("AOCL") and is subsequently reclassified into CAF income in the period that the hedged forecasted transaction affects earnings. The ineffective portion of the change in fair value of the derivatives is recognized directly in CAF income. Amounts reported in AOCL related to derivatives will be reclassified to CAF income as interest expense is incurred on our future issuances of fixed-rate debt. During the next 12 months, we estimate that an additional \$12.5 million will be reclassified as a decrease to CAF income.

As of February 29, 2012, we had interest rate swaps outstanding with a combined notional amount of \$603.0 million that were designated as cash flow hedges of interest rate risk.

Non-designated Hedges. Derivative instruments not designated as accounting hedges, including interest rate swaps and interest rate caps, are not speculative. These instruments are used to limit risk for investors in the warehouse facilities, to minimize the funding costs related to certain term securitization vehicles and to mitigate interest rate risk associated with related financial instruments. Changes in the fair value of derivatives not designated as accounting hedges are recorded directly in CAF income. Prior to March 1, 2010, substantially all of the changes in the fair value of derivatives were offset by the changes in fair value of our retained interest in the related securitized receivables, which were also recorded in CAF income. See Note 5 for additional information on retained interest.

As of February 29, 2012, we had interest rate swaps outstanding with a combined notional amount of \$60.2 million and interest rate caps outstanding with offsetting (asset and liability) notional amounts of \$853.7 million that were not designated as accounting hedges.

Fair Values of Derivative Instruments on the Consolidated Balance Sheets. The table below presents the fair values of our derivative instruments as well as their classification on the consolidated balance sheets. See Note 7 for additional information on fair value measurements.

FAIR VALUES OF DERIVATIVE INSTRUMENTS

(In thousands)	As of February 29, 2012		As of February 28, 2011	
	Assets	Liabilities	Assets	Liabilities
Derivatives designated as accounting hedges:				
Interest rate swaps ⁽¹⁾	\$ 11	\$ —	\$ 2,105	\$ —
Interest rate swaps ⁽²⁾	—	(1,643)	—	(1,093)
Total derivatives designated as accounting hedges	11	(1,643)	2,105	(1,093)
Derivatives not designated as accounting hedges:				
Interest rate swaps ⁽¹⁾	304	—	1,136	—
Interest rate swaps ⁽²⁾	—	(335)	—	(2,742)
Interest rate caps ⁽¹⁾	83	(81)	778	(779)
Total derivatives not designated as accounting hedges	387	(416)	1,914	(3,521)
Total	\$ 398	\$ (2,059)	\$ 4,019	\$ (4,614)

⁽¹⁾ Reported in other current assets on the consolidated balance sheets.

⁽²⁾ Reported in accounts payable on the consolidated balance sheets.

Effect of Derivative Instruments on the Consolidated Statements of Earnings. The tables below present the effect of the company's derivative instruments on the consolidated statements of earnings.

DERIVATIVES DESIGNATED AS ACCOUNTING HEDGES

(In thousands)	Years Ended February 29 or 28		
	2012	2011	2010
Interest rate swaps:			
Loss recognized in AOCL ⁽¹⁾	\$ 22,968	\$ 10,376	\$ —
Loss reclassified from AOCL into CAF Income ⁽¹⁾	\$ 7,567	\$ 2,450	\$ —
Loss recognized in CAF Income ⁽²⁾	\$ —	\$ 4	\$ —

⁽¹⁾ Represents the effective portion.

⁽²⁾ Represents the ineffective portion and amount excluded from effectiveness testing.

DERIVATIVES NOT DESIGNATED AS ACCOUNTING HEDGES

(In thousands)	Location	Years Ended February 29 or 28		
		2012	2011	2010
Gain (loss) on interest rate swaps ⁽¹⁾	CAF Income	\$ 1,529	\$ 3,661	\$ (8,547)
Net periodic settlements and accrued interest	CAF Income	(1,615)	(7,969)	(20,128)
Total		\$ (86)	\$ (4,308)	\$ (28,675)

⁽¹⁾ Prior to March 1, 2010, substantially all of the changes in the fair value of derivatives were offset by changes in fair value of our retained interest in the related securitized receivables, which were also recorded in CAF Income.

7. FAIR VALUE MEASUREMENTS

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants in the principal market or, if none exists, the most advantageous market, for the specific asset or liability at the measurement date (referred to as the "exit price"). The fair value should be based on assumptions that market participants would use, including a consideration of nonperformance risk.

We assess the inputs used to measure fair value using the three-tier hierarchy. The hierarchy indicates the extent to which inputs used in measuring fair value are observable in the market.

- Level 1** Inputs include unadjusted quoted prices in active markets for identical assets or liabilities that we can access at the measurement date.
- Level 2** Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly, including quoted prices for similar assets in active markets, quoted prices from identical or similar assets in inactive markets and observable inputs such as interest rates and yield curves.
- Level 3** Inputs that are significant to the measurement that are not observable in the market and include management's judgments about the assumptions market participants would use in pricing the asset or liability (including assumptions about risk).

Our fair value processes include controls that are designed to ensure that fair values are appropriate. Such controls include model validation, review of key model inputs, analysis of period-over-period fluctuations and reviews by senior management.

Valuation Methodologies

Money market securities. Money market securities are cash equivalents, which are included in either cash and cash equivalents or other assets, and consist of highly liquid investments with original maturities of three months or less. We use quoted market prices for identical assets to measure fair value. Therefore, all money market securities are classified as Level 1.

Mutual fund investments. Mutual fund investments consist of publicly traded mutual funds that primarily include diversified investments in large-, mid- and small-cap domestic and international companies. The investments, which

are included in other assets, are held in a rabbi trust and are restricted to funding informally our executive deferred compensation plan. We use quoted active market prices for identical assets to measure fair value. Therefore, all mutual fund investments are classified as Level 1.

Retained Interest in Securitized Receivables. Prior to March 1, 2010, the retained interest in securitized receivables included interest-only strip receivables, various reserve accounts, required excess receivables and retained subordinated bonds. Excluding the retained subordinated bonds, we estimated the fair value of the retained interest using internal valuation models. These models included a combination of market inputs and our own assumptions. As the valuation models included significant unobservable inputs, we classified the retained interest as Level 3.

For the retained subordinated bonds, we based our valuation on observable market prices for similar assets when available. Otherwise, our valuations were based on input from independent third parties and internal valuation models. As the key assumption used in the valuation was based on unobservable inputs, we classified the retained subordinated bonds as Level 3. As described in Note 5, there was no retained interest as of February 29, 2012, or February 28, 2011.

Derivative Instruments. The fair values of our derivative instruments are included in either other current assets or accounts payable. As described in Note 6, as part of our risk management strategy, we utilize derivative instruments to manage differences in the amount of our known or expected cash receipts and our known or expected cash payments principally related to the funding of our auto loan receivables. Our derivatives are not exchange-traded and are over-the-counter customized derivative instruments. All of our derivative exposures are with highly rated bank counterparties.

We measure derivative fair values assuming that the unit of account is an individual derivative instrument and that derivatives are sold or transferred on a stand-alone basis. We estimate the fair value of our derivatives using quotes determined by the derivative counterparties and third-party valuation services. We validate certain quotes using our own internal models. Quotes from third-party valuation services, quotes received from bank counterparties and our internal models project future cash flows and discount the future amounts to a present value using market-based expectations for interest rates and the contractual terms of the derivative instruments. Because model inputs can typically be observed in the liquid market and the models do not require significant judgment, these derivatives are classified as Level 2.

Our derivative fair value measurements consider assumptions about counterparty and our own nonperformance risk. We monitor counterparty and our own nonperformance risk and, in the event that we determine that a party is unlikely to perform under terms of the contract, we would adjust the derivative fair value to reflect the nonperformance risk.

ITEMS MEASURED AT FAIR VALUE ON A RECURRING BASIS

(In millions)	As of February 29, 2012		
	Level 1	Level 2	Total
Assets:			
Money market securities	\$ 458.1	\$ —	\$ 458.1
Mutual fund investments	2.6	—	2.6
Derivative instruments	—	0.3	0.3
Total assets at fair value	\$ 460.7	\$ 0.3	\$ 461.0
Percent of total assets at fair value	99.9%	0.1%	100.0%
Percent of total assets	5.5%	— %	5.5%
Liabilities:			
Derivative instruments	\$ —	\$ 2.0	\$ 2.0
Total liabilities at fair value	\$ —	\$ 2.0	\$ 2.0
Percent of total liabilities	— %	— %	— %

<i>(In millions)</i>	As of February 28, 2011		
	Level 1	Level 2	Total
Assets:			
Money market securities	\$ 50.6	\$ —	\$ 50.6
Derivative instruments	—	3.2	3.2
Total assets at fair value	\$ 50.6	\$ 3.2	\$ 53.8
Percent of total assets at fair value	94.0%	6.0%	100.0%
Percent of total assets	0.7%	0.0%	0.8%
Liabilities:			
Derivative instruments	\$ —	\$ 3.8	\$ 3.8
Total liabilities at fair value	\$ —	\$ 3.8	\$ 3.8
Percent of total liabilities	— %	0.1%	0.1%

CHANGES IN LEVEL 3 ASSETS MEASURED AT FAIR VALUE ON A RECURRING BASIS

<i>(In millions)</i>	Year Ended February 28, 2011
Balance at beginning of year	\$ 552.4
Impact of accounting change ⁽¹⁾	(508.6)
Balance as of March 1	43.7
Total realized/unrealized gains ⁽²⁾	0.4
Purchases, sales, issuances and settlements, net	(44.2)
Balance at end of year	\$ —

⁽¹⁾ See Note 2(E) for additional information on the effects of the accounting change.

⁽²⁾ Reported in CarMax Auto Finance income in the consolidated statements of earnings.

8. PROPERTY AND EQUIPMENT

<i>(In thousands)</i>	As of February 29 or 28	
	2012	2011 ⁽¹⁾
Land	\$ 232,274	\$ 221,997
Land held for sale	8,446	8,693
Land held for development	119,087	72,168
Buildings	1,033,034	1,005,416
Capital leases	1,739	1,739
Leasehold improvements	95,110	83,287
Furniture, fixtures and equipment	273,280	248,944
Construction in progress	92,393	44,894
Total property and equipment	1,855,363	1,687,138
Less accumulated depreciation and amortization	576,641	511,821
Property and equipment, net	\$ 1,278,722	\$ 1,175,317

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 reflects the revisions to correct our accounting for sale-leaseback transactions.

Land held for development represents land owned for potential expansion. Leased property meeting capital lease criteria is capitalized and the present value of the related lease payments is recorded as long-term debt. Accumulated amortization on capital lease assets was \$0.1 million as of February 29, 2012, and February 28, 2011.

9. INCOME TAXES

INCOME TAX PROVISION

(In thousands)	Years Ended February 29 or 28		
	2012	2011 ⁽¹⁾	2010 ⁽¹⁾
Current:			
Federal	\$ 223,548	\$ 184,919	\$ 123,215
State	30,439	28,300	17,852
Total	253,987	213,219	141,067
Deferred:			
Federal	54	16,484	25,689
State	(926)	1,009	1,852
Total	(872)	17,493	27,541
Income tax provision	\$ 253,115	\$ 230,711	\$ 168,608

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 and fiscal 2010 reflect the revisions to correct our accounting for sale-leaseback transactions.

EFFECTIVE INCOME TAX RATE RECONCILIATION

	Years Ended February 29 or 28		
	2012	2011	2010
Federal statutory income tax rate	35.0 %	35.0 %	35.0%
State and local income taxes, net of federal benefit	2.9	3.3	3.0
Nondeductible and other items	0.2	(0.2)	(0.2)
Credits	(0.2)	—	—
Valuation allowance	0.1	(0.2)	—
Effective income tax rate	38.0 %	37.9 %	37.8%

TEMPORARY DIFFERENCES RESULTING IN DEFERRED TAX ASSETS AND LIABILITIES

(In thousands)	As of February 29 or 28	
	2012	2011 ⁽¹⁾
Deferred tax assets:		
Accrued expenses	\$ 33,888	\$ 33,366
Partnership basis	55,710	47,798
Depreciation and amortization	43,672	41,194
Stock compensation	53,635	45,726
Capital loss carry forward	2,152	1,445
Total gross deferred tax assets	189,057	169,529
Less: valuation allowance	(2,152)	(1,445)
Net gross deferred tax assets	186,905	168,084
Deferred tax liabilities:		
Finance lease obligations	31,634	26,982
Prepaid expenses	6,892	6,394
Inventory	3,240	3,668
Derivatives	2,067	2,164
Total gross deferred tax liabilities	43,833	39,208
Net deferred tax asset	\$ 143,072	\$ 128,876

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 reflects the revisions to correct our accounting for sale-leaseback transactions.

As discussed in Note 2(E), as of March 1, 2010, we adopted FASB ASU Nos. 2009-16 and 2009-17 and amended our existing warehouse facility. As a result, we wrote-off the deferred tax liability applicable to the remaining

interest-only strip receivables related to term securitizations, previously recorded in retained interest in securitized receivables, and we recorded a net deferred tax asset, primarily related to the establishment of the allowance for loan losses. The combined effect of these adjustments was \$54.9 million.

Except for amounts for which a valuation allowance has been provided, we believe it is more likely than not that the results of future operations will generate sufficient taxable income to realize the deferred tax assets. The valuation allowance as of February 29, 2012, relates to capital loss carryforwards that are not more likely than not to be utilized prior to their expiration.

RECONCILIATION OF UNRECOGNIZED TAX BENEFITS

<i>(In thousands)</i>	Years Ended February 29 or 28		
	2012	2011	2010
Balance at beginning of year	\$ 18,662	\$ 21,952	\$ 25,584
Increases for tax positions of prior years	5,403	10,183	4,756
Decreases for tax positions of prior years	(6,918)	(17,017)	(5,114)
Increases based on tax positions related to the current year	4,754	6,712	6,186
Settlements	(334)	(3,168)	(9,460)
Lapse of statute	(637)	—	—
Balance at end of year	\$ 20,930	\$ 18,662	\$ 21,952

As of February 29, 2012, we had \$20.9 million of gross unrecognized tax benefits, \$3.9 million of which, if recognized, would affect our effective tax rate. It is reasonably possible that the amount of the unrecognized tax benefit with respect to certain of our uncertain tax positions will increase or decrease during the next 12 months; however, we do not expect the change to have a significant effect on our results of operations, financial condition or cash flows. As of February 28, 2011, we had \$18.7 million of gross unrecognized tax benefits, \$3.5 million of which, if recognized, would affect our effective tax rate. As of February 28, 2010, we had \$22.0 million of gross unrecognized tax benefits, \$1.7 million of which, if recognized, would affect our effective tax rate.

Our continuing practice is to recognize interest and penalties related to income tax matters in SG&A expenses. Our accrual for interest increased \$0.6 million to \$1.1 million as of February 29, 2012, from \$0.5 million as of February 28, 2011. Our accrual for interest decreased \$2.6 million to \$0.5 million as of February 28, 2011, from \$3.1 million as of February 28, 2010.

CarMax is subject to U.S. federal income tax as well as income tax of multiple states and local jurisdictions. With a few insignificant exceptions, we are no longer subject to U.S. federal, state and local income tax examinations by tax authorities for years prior to fiscal 2007.

10. BENEFIT PLANS

(A) Retirement Benefit Plans

Effective December 31, 2008, we froze both our noncontributory defined benefit pension plan (the “pension plan”) and our noncontributory unfunded nonqualified plan (the “restoration plan”), which restores retirement benefits for certain associates who are affected by Internal Revenue Code limitations on benefits provided under the pension plan. No additional benefits have accrued under these plans since that date. In connection with benefits earned prior to December 31, 2008, we have a continuing obligation to fund the pension plan and will continue to recognize net periodic pension expense for both plans. We use a fiscal year end measurement date for both the pension plan and the restoration plan.

BENEFIT PLAN INFORMATION

(In thousands)	Years Ended February 29 or 28					
	Pension Plan		Restoration Plan		Total	
	2012	2011	2012	2011	2012	2011
Change in projected benefit obligation:						
Obligation at beginning of year	\$ 118,512	\$ 107,802	\$ 9,105	\$ 8,691	\$ 127,617	\$ 116,493
Interest cost	6,830	6,541	518	520	7,348	7,061
Actuarial loss	30,996	5,620	471	67	31,467	5,687
Benefits paid	(1,706)	(1,451)	(202)	(173)	(1,908)	(1,624)
Obligation at end of year	154,632	118,512	9,892	9,105	164,524	127,617
Change in fair value of plan assets:						
Plan assets at beginning of year	91,492	77,723	—	—	91,492	77,723
Actual return on plan assets	2,551	15,220	—	—	2,551	15,220
Employer contributions	4,560	—	202	173	4,762	173
Benefits paid	(1,706)	(1,451)	(202)	(173)	(1,908)	(1,624)
Plan assets at end of year	96,897	91,492	—	—	96,897	91,492
Funded status recognized	\$ (57,735)	\$ (27,020)	\$ (9,892)	\$ (9,105)	\$ (67,627)	\$ (36,125)
Amounts recognized in the consolidated balance sheets:						
Current liability	\$ —	\$ —	\$ (409)	\$ (381)	\$ (409)	\$ (381)
Noncurrent liability	(57,735)	(27,020)	(9,483)	(8,724)	(67,218)	(35,744)
Net amount recognized	\$ (57,735)	\$ (27,020)	\$ (9,892)	\$ (9,105)	\$ (67,627)	\$ (36,125)
Accumulated benefit obligation	\$ 154,632	\$ 118,512	\$ 9,892	\$ 9,105	\$ 164,524	\$ 127,617

Benefit Obligations. Accumulated and projected benefit obligations (“ABO” and “PBO”) represent the obligations of the benefit plans for past service as of the measurement date. ABO is the present value of benefits earned to date with benefits computed based on current service and compensation levels. PBO is ABO increased to reflect expected future service and increased compensation levels. As a result of the freeze of plan benefits under our pension and restoration plans as of December 31, 2008, the ABO and PBO balances are equal to one another at all subsequent dates.

ASSUMPTIONS USED TO DETERMINE BENEFIT OBLIGATIONS

	As of February 29 or 28			
	Pension Plan		Restoration Plan	
	2012	2011	2012	2011
Discount rate	4.75%	5.80%	4.75%	5.80%

Plan Assets. Our pension plan assets are held in trust and management sets the investment policies and strategies. Long-term strategic investment objectives include asset preservation and appropriately balancing risk and return. We oversee the investment allocation process, which includes selecting investment managers, setting long-term strategic targets and monitoring asset allocations and performance. Target allocations for plan assets are guidelines, not limitations, and occasionally plan fiduciaries will approve allocations above or below the targets. We target allocating 75% of plan assets to equity and equity-related instruments and 25% to fixed income securities. Equity securities are currently composed of mutual funds that include highly diversified investments in large-, mid- and small-cap companies located in the United States and internationally. The equity-related instruments consist of collective funds that are public investment vehicles with the underlying assets currently representing mutual funds that include equity securities of highly diversified large-, mid-, small-cap companies located in the United States and internationally. The fixed income securities are currently composed of mutual funds that include investments in debt securities, mortgage-backed securities, corporate bonds and other debt obligations primarily in the United States. We do not expect any plan assets to be returned to us during fiscal 2013.

The fair values of the plan’s assets are provided by the plan’s trustee and the investment managers. Within the fair value hierarchy (see Note 7), cash and cash equivalents and the mutual funds are classified as Level 1 as quoted active market prices for identical assets are used to measure fair value. The collective funds are public investment

vehicles valued using a net asset value (“NAV”) provided by the plan’s trustee as a practical expedient for measuring the fair value. The NAV is based on the underlying net assets owned by the fund divided by the number of shares outstanding. The NAV’s unit price is quoted on a private market that is not active. However, the NAV is based on the fair value of the underlying securities within the fund, which are traded on an active market and valued at the closing price reported on the active market on which those individual securities are traded. As such, the collective funds are classified as Level 2.

FAIR VALUE OF PLAN ASSETS AND FAIR VALUE HIERARCHY

(In thousands)	As of February 29 or 28	
	2012	2011
Cash and cash equivalents (Level 1)	\$ 595	\$ 421
Mutual funds (Level 1):		
Equity securities ⁽¹⁾	24,410	58,197
Equity securities – international ⁽²⁾	4,078	11,395
Fixed income securities ⁽³⁾	22,750	21,482
Collective funds (Level 2):		
Equity securities ⁽⁴⁾	36,803	—
Equity securities – international ⁽⁵⁾	8,261	—
Investment payables, net	—	(3)
Total	\$ 96,897	\$ 91,492

⁽¹⁾ Includes large-, mid- and small-cap companies primarily from diverse U.S. industries including computer, oil and gas and internet sectors; approximately 95% of securities relate to U.S. entities and 5% of securities relate to non-U.S. entities as of February 29, 2012 (85% and 15%, respectively, as of February 28, 2011).

⁽²⁾ Consists of equity securities of primarily foreign corporations from diverse industries including bank, oil and gas and pharmaceutical sectors; 100% of securities relate to non-U.S. entities as of February 29, 2012 (90% relate to non-U.S. entities and 10% relate to U.S. entities, as of February 28, 2011).

⁽³⁾ Includes debt securities of U.S. and foreign governments, their agencies and corporations, and diverse investments in mortgage-backed securities and corporate bonds; approximately 70% of securities relate to U.S. entities and 30% of securities relate to non-U.S. entities (75% and 25%, respectively, as of February 28, 2011).

⁽⁴⁾ Includes pooled funds representing mutual funds that include large-, mid- and small-cap companies from diverse U.S. industries including bank, internet and computer sectors; approximately 95% of securities relate to U.S. entities and 5% of securities relate to non-U.S. entities.

⁽⁵⁾ Consists of pooled funds representing mutual funds that include equity securities of primarily foreign corporations from diverse industries including bank, oil and gas and REIT sectors; approximately 90% of securities relate to non-U.S. entities and 10% of securities relate to U.S. entities.

Funding Policy. For the pension plan, we contribute amounts sufficient to meet minimum funding requirements as set forth in the employee benefit and tax laws, plus any additional amounts as we may determine to be appropriate. We expect to contribute \$7.2 million to the pension plan in fiscal 2013. For the non-funded restoration plan, we contribute an amount equal to the benefit payments.

ESTIMATED FUTURE BENEFIT PAYMENTS

(In thousands)	Pension Plan	Restoration Plan
Fiscal 2013	\$ 1,669	\$ 409
Fiscal 2014	\$ 2,001	\$ 475
Fiscal 2015	\$ 2,308	\$ 489
Fiscal 2016	\$ 2,624	\$ 499
Fiscal 2017	\$ 2,959	\$ 507
Fiscal 2018 to 2022	\$ 20,847	\$ 2,856

COMPONENTS OF NET PENSION EXPENSE

(In thousands)	Years Ended February 29 or 28								
	Pension Plan			Restoration Plan			Total		
	2012	2011	2010	2012	2011	2010	2012	2011	2010
Interest cost	\$ 6,830	\$ 6,541	\$ 5,710	\$ 518	\$ 520	\$ 605	\$ 7,348	\$ 7,061	\$ 6,315
Expected return on plan assets	(6,870)	(6,580)	(6,487)	—	—	—	(6,870)	(6,580)	(6,487)
Recognized actuarial loss	461	280	—	—	—	—	461	280	—
Net pension expense (benefit)	\$ 421	\$ 241	\$ (777)	\$ 518	\$ 520	\$ 605	\$ 939	\$ 761	\$ (172)

CHANGES NOT RECOGNIZED IN NET PENSION EXPENSE BUT RECOGNIZED IN OTHER COMPREHENSIVE INCOME

(In thousands)	Years Ended February 29 or 28					
	Pension Plan		Restoration Plan		Total	
	2012	2011	2012	2011	2012	2011
Net actuarial loss (gain)	\$ 35,315	\$ (3,020)	\$ 471	\$ 68	\$ 35,786	\$ (2,952)

In fiscal 2013, we anticipate that \$1.2 million in estimated actuarial losses of the pension plan will be amortized from accumulated other comprehensive loss. We do not anticipate that any estimated actuarial losses will be amortized from accumulated other comprehensive loss for the restoration plan.

ASSUMPTIONS USED TO DETERMINE NET PENSION EXPENSE

	Years Ended February 29 or 28					
	Pension Plan			Restoration Plan		
	2012	2011	2010	2012	2011	2010
Discount rate	5.80%	6.10%	6.85%	5.80%	6.10%	6.85%
Expected rate of return on plan assets	7.75%	7.75%	7.75%	—	—	—

Assumptions. Underlying both the calculation of the PBO and the net pension expense are actuarial calculations of each plan's liability. These calculations use participant-specific information such as salary, age and years of service, as well as certain assumptions, the most significant being the discount rate, rate of return on plan assets and mortality rate. We evaluate these assumptions at least once a year and make changes as necessary.

The discount rate used for retirement benefit plan accounting reflects the yields available on high-quality, fixed income debt instruments. For our plans, we review high quality corporate bond indices in addition to a hypothetical portfolio of corporate bonds with maturities that approximate the expected timing of the anticipated benefit payments.

To determine the expected long-term return on plan assets, we consider the current and anticipated asset allocations, as well as historical and estimated returns on various categories of plan assets. We apply the estimated rate of return to a market-related value of assets, which reduces the underlying variability in the asset values. The use of expected long-term rates of return on pension plan assets could result in recognized asset returns that are greater or less than the actual returns of those pension plan assets in any given year. Over time, however, the expected long-term returns are anticipated to approximate the actual long-term returns, and therefore, result in a pattern of income and expense recognition that more closely matches the pattern of the services provided by the employees. Differences between actual and expected returns, which are a component of unrecognized actuarial gains/losses, are recognized over the average future expected service of the active employees in the pension plan.

Given the frozen status of the pension and benefit restoration plans, the rate of compensation increases is not applicable for periods subsequent to December 31, 2008. Prior to this date, we determined the rate of compensation increases based upon our long-term plans for these increases. Mortality rate assumptions are based on the life expectancy of the population and were updated in fiscal 2011 to account for increases in life expectancy.

(B) Retirement Savings 401(k) Plan

We sponsor a 401(k) plan for all associates meeting certain eligibility criteria. In conjunction with the pension plan curtailments, enhancements were made to the 401(k) plan effective January 1, 2009. The enhancements increased

the maximum salary contribution for eligible associates and increased our matching contribution. Additionally, an annual company-funded contribution regardless of associate participation was implemented, as well as an additional company-funded contribution to those associates meeting certain age and service requirements. The total cost for company contributions was \$20.9 million in fiscal 2012, \$20.5 million in fiscal 2011 and \$20.1 million in fiscal 2010.

(C) Retirement Restoration Plan

Effective January 1, 2009, we replaced the frozen restoration plan with a new non-qualified retirement plan for certain senior executives who are affected by Internal Revenue Code limitations on benefits provided under the Retirement Savings 401(k) Plan. Under this plan, these associates may continue to defer portions of their compensation for retirement savings. We match the associates' contributions at the same rate provided under the 401(k) plan, and also provide the annual company-funded contribution made regardless of associate participation, as well as the additional company-funded contribution to the associates meeting the same age and service requirements. This plan is unfunded with lump sum payments to be made upon the associate's retirement. The total cost for this plan was \$0.5 million in fiscal 2012 and \$1.0 million in fiscal 2011. The total cost for this plan was not material in fiscal 2010.

(D) Executive Deferred Compensation Plan

Effective January 1, 2011, we established an unfunded nonqualified deferred compensation plan to permit certain eligible key associates to defer receipt of a portion of their compensation to a future date. This plan also includes a restorative company contribution designed to compensate the plan participants for any loss of company contributions under the Retirement Savings 401(k) Plan and the Retirement Restoration Plan due to a reduction in their eligible compensation resulting from deferrals into the Executive Deferred Compensation Plan. The total cost for this plan was not material in fiscal 2012 and fiscal 2011.

11. DEBT

	As of February 29 or 28	
<i>(In thousands)</i>	2012	2011 ⁽¹⁾
Revolving credit facility	\$ 943	\$ 1,002
Finance and capital lease obligations	367,674	380,234
Non-recourse notes payable	4,684,089	4,013,661
Total debt	5,052,706	4,394,897
Less short-term debt and current portion:		
Revolving credit facility	943	1,002
Finance and capital lease obligations	14,108	12,617
Non-recourse notes payable	174,337	132,519
Total debt, excluding current portion	\$ 4,863,318	\$ 4,248,759

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 reflects the revisions to correct our accounting for sale-leaseback transactions.

Revolving Credit Facility. During the second quarter of fiscal 2012, we entered into a new 5-year, \$700 million unsecured revolving credit facility (the "credit facility") with various financial institutions. This credit facility replaced our existing \$700 million inventory-secured credit facility that was scheduled to expire in December 2011. The credit facility contains representations and warranties, conditions and covenants. Borrowings under this credit facility are available for working capital and general corporate purposes. Borrowings accrue interest at variable rates based on LIBOR, the federal funds rate, or the prime rate, depending on the type of borrowing. We pay a commitment fee on the unused portions of the available funds.

As of February 29, 2012, \$0.9 million of short-term debt was outstanding under the credit facility and the remaining capacity was fully available to us.

The weighted average interest rate on outstanding short-term and long-term debt was 1.6% in fiscal 2012, fiscal 2011 and fiscal 2010.

We capitalize interest in connection with the construction of certain facilities. Capitalized interest totaled \$0.1 million in fiscal 2011 and \$0.3 million in fiscal 2010. There was no capitalized interest in fiscal 2012.

Finance and Capital Lease Obligations. Finance and capital lease obligations primarily relate to superstores subject to sale-leaseback transactions. The leases were structured at varying interest rates with initial lease terms ranging from 15 to 20 years with payments made monthly. Payments on the leases are recognized as interest expense and a reduction of the obligations. In conjunction with certain of the sale-leaseback transactions, we must meet financial covenants relating to minimum tangible net worth and minimum coverage of rent expense. We were in compliance with all such covenants as of February 29, 2012. We have not entered into any sale-leaseback transactions since fiscal 2009. See Note 15 for additional information on future minimum lease obligations.

Non-Recourse Notes Payable. The timing of principal payments on the non-recourse notes payable is based on principal collections, net of losses, on the securitized auto loan receivables. The non-recourse notes payable accrue interest at fixed rates and mature between June 2012 and August 2018, but may mature earlier or later, depending upon the repayment rate of the underlying auto loan receivables. As of February 29, 2012, \$4.68 billion of non-recourse notes payable was outstanding. The outstanding balance included \$174.3 million classified as current portion of non-recourse notes payable, as this represents principal payments that have been collected, but will be distributed in the following period.

During the fourth quarter of fiscal 2012, we renewed our \$800 million warehouse facility that was scheduled to expire in February 2012 for an additional 364-day term. As of February 29, 2012, the combined warehouse facility limit was \$1.6 billion. As of that date, \$553.0 million of auto loan receivables was funded in the warehouse facilities and unused warehouse capacity totaled \$1.05 billion. Of the combined warehouse facility limit, \$800 million will expire in August 2012 and \$800 million will expire in February 2013.

The return requirements of investors in the bank conduits could fluctuate significantly depending on market conditions. At renewal, the cost, structure and capacity of the facilities could change. These changes could have a significant impact on our funding costs. See Notes 4 and 5 for additional information on the related securitized auto loan receivables.

12. STOCK AND STOCK-BASED INCENTIVE PLANS

(A) Shareholder Rights Plan and Undesignated Preferred Stock

In conjunction with our shareholder rights plan, shareholders received preferred stock purchase rights as a dividend at the rate of one right for each share of CarMax, Inc. common stock owned. The rights are exercisable only upon the attainment of, or the commencement of a tender offer to attain, a 15% or greater ownership interest in the company by a person or group. When exercisable, and as adjusted for our March 2007 2-for-1 stock split, each right would entitle the holder to buy one half of one one-thousandth of a share of Cumulative Participating Preferred Stock, Series A, \$20 par value, at an exercise price of \$140 per share, subject to adjustment. A total of 300,000 shares of such preferred stock, which has preferential dividend and liquidation rights, have been authorized and designated. No such shares are outstanding. In the event that an acquiring person or group acquires the specified ownership percentage of CarMax, Inc. common stock (except pursuant to a cash tender offer for all outstanding shares determined to be fair by the board of directors) or engages in certain transactions with the company after the rights become exercisable, each right will be converted into a right to purchase, for half the current market price at that time, shares of CarMax, Inc. common stock valued at two times the exercise price. We also have an additional 19,700,000 authorized shares of undesignated preferred stock of which no shares are outstanding. Our shareholder rights plan will expire by its terms on May 21, 2012.

(B) Stock Incentive Plans

We maintain long-term incentive plans for management, key employees and the nonemployee members of our board of directors. The plans allow for the granting of equity-based compensation awards, including nonqualified stock options, incentive stock options, stock appreciation rights, restricted stock awards, stock- and cash-settled restricted stock units, stock grants or a combination of awards. To date, we have not awarded any incentive stock options.

As of February 29, 2012, a total of 39,200,000 shares of our common stock have been authorized to be issued under the long-term incentive plans. The number of unissued common shares reserved for future grants under the long-term incentive plans was 4,160,641 as of February 29, 2012.

Prior to fiscal 2007, the majority of associates who received share-based compensation awards primarily received nonqualified stock options. From fiscal 2007 through fiscal 2009, these associates primarily received restricted stock instead of stock options, and beginning in fiscal 2010, these associates primarily received cash-settled restricted stock units instead of restricted stock awards. Senior management and other key associates receive awards

of nonqualified stock options and, starting in fiscal 2010, stock-settled restricted stock units. Nonemployee directors receive awards of nonqualified stock options and stock grants.

Nonqualified Stock Options. Nonqualified stock options are awards that allow the recipient to purchase shares of our common stock at a fixed price. Stock options are granted at an exercise price equal to the fair market value of our common stock on the grant date. Substantially all of the stock options vest annually in equal amounts over periods of three to four years. These options are subject to forfeiture and expire no later than ten years after the date of the grant.

Cash-Settled Restricted Stock Units. Also referred to as restricted stock units, or RSUs, these are awards that entitle the holder to a cash payment equal to the fair market value of a share of our common stock for each unit granted at the end of a three-year vesting period. However, the cash payment per RSU will not be greater than 200% or less than 75% of the fair market value of a share of our common stock on the grant date. RSUs are liability awards that are subject to forfeiture and do not have voting rights.

Stock-Settled Restricted Stock Units. Also referred to as market stock units, or MSUs, these are awards to eligible key associates that are converted into between zero and two shares of common stock for each unit granted at the end of a three-year vesting period. The conversion ratio is calculated by dividing the average closing price of our stock during the final forty trading days of the three-year vesting period by our stock price on the grant date, with the resulting quotient capped at two. This quotient is then multiplied by the number of MSUs granted to yield the number of shares awarded. MSUs are subject to forfeiture and do not have voting rights.

Restricted Stock. Restricted stock awards are awards of our common stock that are subject to specified restrictions and a risk of forfeiture. The restrictions typically lapse three years from the grant date. Participants holding restricted stock are entitled to vote on matters submitted to holders of our common stock for a vote. No restricted stock awards have been granted since fiscal 2009.

(C) Share-Based Compensation

COMPOSITION OF SHARE-BASED COMPENSATION EXPENSE

	Years Ended February 29 or 28		
(In thousands)	2012	2011	2010
Cost of sales	\$ 1,845	\$ 2,081	\$ 2,103
CarMax Auto Finance income	1,867	1,603	1,334
Selling, general and administrative expenses	45,392	40,996	35,407
Share-based compensation expense, before income taxes	\$ 49,104	\$ 44,680	\$ 38,844

COMPOSITION OF SHARE-BASED COMPENSATION EXPENSE – BY GRANT TYPE

	Years Ended February 29 or 28		
(In thousands)	2012	2011	2010
Nonqualified stock options	\$ 21,581	\$ 17,302	\$ 17,404
Cash-settled restricted stock units	15,435	13,917	5,718
Stock-settled restricted stock units	10,360	5,948	2,614
Employee stock purchase plan	1,015	1,074	987
Stock grants to non-employee directors	550	475	550
Restricted stock	163	5,964	11,571
Share-based compensation expense, before income taxes	\$ 49,104	\$ 44,680	\$ 38,844

We recognize compensation expense for stock options, MSUs and restricted stock on a straight-line basis (net of estimated forfeitures) over the requisite service period, which is generally the vesting period of the award. The variable expense associated with RSUs is recognized over their vesting period (net of expected forfeitures) and is calculated based on the volume-weighted average price of our common stock on the last trading day of each reporting period. The total costs for matching contributions for our employee stock purchase plan are included in share-based compensation expense. There were no capitalized share-based compensation costs as of the end of fiscal 2012, fiscal 2011 or fiscal 2010.

STOCK OPTION ACTIVITY

<i>(Shares and intrinsic value in thousands)</i>	Number of Shares	Weighted Average Exercise Price	Weighted Average Remaining Contractual Life (Years)	Aggregate Intrinsic Value
Outstanding as of March 1, 2011	12,444	\$ 17.31		
Options granted	1,993	\$ 32.62		
Options exercised	(1,519)	\$ 16.63		
Options forfeited or expired	(340)	\$ 16.58		
Outstanding as of February 29, 2012	12,578	\$ 19.84	3.7	\$ 140,296
Exercisable as of February 29, 2012	7,667	\$ 17.25	2.8	\$ 103,273

We granted nonqualified options to purchase 1,993,498 shares of common stock in fiscal 2012, 1,892,867 shares in fiscal 2011 and 2,948,150 shares in fiscal 2010. The total cash received as a result of stock option exercises was \$25.3 million in fiscal 2012, \$45.6 million in fiscal 2011 and \$35.2 million in fiscal 2010. We settle stock option exercises with authorized but unissued shares of our common stock. The total intrinsic value of options exercised was \$23.9 million for fiscal 2012, \$41.6 million for fiscal 2011 and \$25.8 million for fiscal 2010. We realized related tax benefits of \$9.5 million in fiscal 2012, \$16.5 million for fiscal 2011 and \$10.1 million for fiscal 2010.

OUTSTANDING STOCK OPTIONS

As of February 29, 2012					
Options Outstanding			Options Exercisable		
<i>(Shares in thousands)</i>	Number of Shares	Weighted Average Remaining Contractual Life (Years)	Weighted Average Exercise Price	Number of Shares	Weighted Average Exercise Price
Range of Exercise Prices					
\$ 7.14 to \$10.75	543	1.1	\$ 7.31	543	\$ 7.31
\$11.43	2,294	4.1	\$ 11.43	1,023	\$ 11.43
\$13.19 to \$14.13	1,510	3.0	\$ 13.45	1,509	\$ 13.45
\$14.49 to \$19.36	1,472	2.0	\$ 15.85	1,444	\$ 15.88
\$19.82	1,685	3.1	\$ 19.82	1,223	\$ 19.82
\$19.98 to \$24.99	1,282	2.2	\$ 24.78	1,248	\$ 24.91
\$25.39	1,743	5.1	\$ 25.39	485	\$ 25.39
\$25.67 to \$33.11	2,049	6.0	\$ 32.37	192	\$ 29.95
Total	12,578	3.7	\$ 19.84	7,667	\$ 17.25

For all stock options granted prior to March 1, 2006, the fair value was estimated as of the date of grant using a Black-Scholes option-pricing model. For stock options granted to associates on or after March 1, 2006, the fair value of each award is estimated as of the date of grant using a binomial valuation model. In computing the value of the option, the binomial model considers characteristics of fair-value option pricing that are not available for consideration under the Black-Scholes model, such as the contractual term of the option, the probability that the option will be exercised prior to the end of its contractual life and the probability of termination or retirement of the option holder. For this reason, we believe that the binomial model provides a fair value that is more representative of actual experience and future expected experience than the value calculated using the Black-Scholes model. For grants to nonemployee directors prior to fiscal 2009, we used the Black-Scholes model to estimate the fair value of stock option awards. Beginning in fiscal 2009, we used the binomial model. Estimates of fair value are not intended to predict actual future events or the value ultimately realized by the recipients of share-based awards.

The weighted average fair value per share at the date of grant for options granted was \$13.80 in fiscal 2012, \$10.82 in fiscal 2011 and \$5.30 in fiscal 2010. The unrecognized compensation costs related to nonvested options totaled \$28.2 million as of February 29, 2012. These costs are expected to be recognized on a straight-line basis over a weighted average period of 1.9 years.

ASSUMPTIONS USED TO ESTIMATE OPTION VALUES

	Years Ended February 29 or 28		
	2012	2011	2010
Dividend yield	0.0%	0.0%	0.0%
Expected volatility factor ⁽¹⁾	34.8% - 52.0%	34.6% - 50.5%	52.2% - 73.4%
Weighted average expected volatility	49.3%	48.2%	57.3%
Risk-free interest rate ⁽²⁾	0.01% - 3.5%	0.1% - 4.0%	0.2% - 3.2%
Expected term (in years) ⁽³⁾	4.6	4.7	5.2 - 5.5

⁽¹⁾ Measured using historical daily price changes of our stock for a period corresponding to the term of the option and the implied volatility derived from the market prices of traded options on our stock.

⁽²⁾ Based on the U.S. Treasury yield curve in effect at the time of grant.

⁽³⁾ Represents the estimated number of years that options will be outstanding prior to exercise.

CASH-SETTLED RESTRICTED STOCK UNIT ACTIVITY

	Number of Units	Weighted Average Grant Date Fair Value
<i>(Units in thousands)</i>		
Outstanding as of March 1, 2011	1,501	\$ 17.49
Stock units granted	575	\$ 32.69
Stock units vested and converted	(21)	\$ 20.64
Stock units cancelled	(140)	\$ 21.02
Outstanding as of February 29, 2012	1,915	\$ 21.76

We granted RSUs of 575,380 units in fiscal 2012, 688,880 units in fiscal 2011 and 1,005,505 units in fiscal 2010. The initial fair market value per unit at the date of grant for the RSUs granted was \$32.69 during fiscal 2012, \$25.39 in fiscal 2011 and \$11.43 in fiscal 2010. The RSUs will be cash-settled upon vesting.

EXPECTED CASH SETTLEMENT RANGE UPON RESTRICTED STOCK UNIT VESTING

<i>(In thousands)</i>	As of February 29, 2012	
	Minimum ⁽¹⁾	Maximum ⁽¹⁾
Fiscal 2013	\$ 6,624	\$ 17,664
Fiscal 2014	10,616	28,309
Fiscal 2015	11,529	30,745
Total expected cash settlements	\$ 28,769	\$ 76,718

⁽¹⁾ Net of estimated forfeitures.

STOCK-SETTLED RESTRICTED STOCK UNIT ACTIVITY

	Number of Units	Weighted Average Grant Date Fair Value
<i>(Units in thousands)</i>		
Outstanding as of March 1, 2011	666	\$ 24.66
Stock units granted	299	\$ 45.48
Stock units vested and converted	(2)	\$ 24.19
Stock units cancelled	(13)	\$ 31.02
Outstanding as of February 29, 2012	950	\$ 31.12

We granted MSUs of 299,102 units in fiscal 2012, 278,445 units in fiscal 2011 and 405,872 units in fiscal 2010. The weighted average fair value per unit at the date of grant for MSUs granted was \$45.48 in fiscal 2012, \$36.28 in fiscal 2011 and \$16.34 in fiscal 2010. The fair values were determined using a Monte-Carlo simulation and were based on the expected market price of our common stock on the vesting date and the expected number of converted common shares.

The unrecognized compensation costs related to nonvested MSUs totaled \$12.2 million as of February 29, 2012. These costs are expected to be recognized on a straight-line basis over a weighted average period of 1.0 years.

RESTRICTED STOCK ACTIVITY

<i>(Shares in thousands)</i>	Number of Shares	Weighted Average Grant Date Fair Value
Outstanding as of March 1, 2011	863	\$ 19.81
Restricted stock vested	(856)	\$ 19.81
Restricted stock cancelled	(7)	\$ 19.82
Outstanding as of February 29, 2012	—	\$ —

We did not grant any shares of restricted stock to our employees in fiscal 2012, fiscal 2011 or fiscal 2010. The fair value of a restricted stock award is determined and fixed based on the fair market value of our stock on the grant date.

We realized related tax benefits of \$10.9 million in fiscal 2012, \$7.7 million in fiscal 2011 and \$4.1 million in fiscal 2010 from the vesting of restricted stock in fiscal 2012, fiscal 2011 and fiscal 2010, respectively.

(D) Employee Stock Purchase Plan

We sponsor an employee stock purchase plan for all associates meeting certain eligibility criteria. Associate contributions are limited to 10% of eligible compensation, up to a maximum of \$7,500 per year. For each \$1.00 contributed to the plan by associates, we match \$0.15. We have authorized up to 8,000,000 shares of common stock for the employee stock purchase plan. Shares are acquired through open-market purchases.

As of February 29, 2012, a total of 4,165,137 shares remained available under the plan. Shares purchased on the open market on behalf of associates totaled 260,927 during fiscal 2012, 301,195 during fiscal 2011 and 452,936 during fiscal 2010. The average price per share for purchases under the plan was \$30.02 in fiscal 2012, \$25.80 in fiscal 2011 and \$16.71 in fiscal 2010. The total costs for matching contributions are included in share-based compensation expense.

13. NET EARNINGS PER SHARE

Nonvested share-based payment awards that contain nonforfeitable rights to dividends or dividend equivalents (whether paid or unpaid) are participating securities and should be included in the computation of net earnings per share pursuant to the two-class method. Our restricted stock awards are considered participating securities because they contain nonforfeitable rights to dividends and are included in the computation of earnings per share pursuant to the two-class method. Nonvested MSUs do not receive nonforfeitable dividend equivalent rights, and therefore, are not considered participating securities. RSUs are nonparticipating, non-equity instruments, and therefore, are excluded from net earnings per share calculations.

BASIC AND DILUTIVE NET EARNINGS PER SHARE RECONCILIATIONS

(In thousands except per share data)	Years Ended February 29 or 28		
	2012	2011 ⁽¹⁾	2010 ⁽¹⁾
Net earnings	\$ 413,795	\$ 377,495	\$ 277,844
Less net earnings allocable to restricted stock	166	1,623	2,344
Net earnings available for basic common shares	413,629	375,872	275,500
Adjustment for dilutive potential common shares	—	38	28
Net earnings available for diluted common shares	\$ 413,629	\$ 375,910	\$ 275,528
Weighted average common shares outstanding	226,282	223,449	219,527
Dilutive potential common shares:			
Stock options	3,608	3,540	2,415
Stock-settled restricted stock units	831	612	292
Weighted average common shares and dilutive potential common shares	230,721	227,601	222,234
Basic net earnings per share	\$ 1.83	\$ 1.68	\$ 1.25
Diluted net earnings per share	\$ 1.79	\$ 1.65	\$ 1.24

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 and fiscal 2010 reflect the revisions to correct our accounting for sale-leaseback transactions.

Certain weighted-average options to purchase shares of common stock were outstanding and not included in the calculation of diluted net earnings per share because their inclusion would be antidilutive. In fiscal 2012, options to purchase 1,750,473 shares were not included. In fiscal 2011, options to purchase 1,656,658 shares were not included. In fiscal 2010, options to purchase 5,425,666 shares were not included.

14. COMPREHENSIVE INCOME

COMPONENTS OF TOTAL COMPREHENSIVE INCOME

(In thousands, net of income taxes)	Years Ended February 29 or 28		
	2012	2011 ⁽¹⁾	2010 ⁽¹⁾
Net earnings	\$ 413,795	\$ 377,495	\$ 277,844
Other comprehensive income (loss):			
Retirement plans:			
Amounts arising during the year	(22,591)	1,828	(2,686)
Amortization recognized in net pension expense	345	190	—
Cash flow hedges:			
Effective portion of changes in fair value	(22,603)	(9,856)	—
Reclassifications to net earnings	7,447	2,327	—
Total comprehensive income	\$ 376,393	\$ 371,984	\$ 275,158

⁽¹⁾ As discussed in Note 2(K), fiscal 2011 and fiscal 2010 reflect the revisions to correct our accounting for sale-leaseback transactions.

ACCUMULATED OTHER COMPREHENSIVE LOSS

	Years Ended February 29 or 28		
	Unrecognized Actuarial (Losses) Gains	Unrecognized Hedge Losses	Total Accumulated Other Comprehensive Loss
<i>(In thousands, net of income taxes)</i>			
Balance as of February 28, 2009	\$ (16,860)	\$ —	\$ (16,860)
Amounts arising during the year	(2,686)		(2,686)
Balance as of February 28, 2010	(19,546)	—	(19,546)
Amounts arising during the year	1,828		1,828
Amortization recognized in net pension expense	190		190
Effective portion of changes in fair value		(9,856)	(9,856)
Reclassifications to net earnings		2,327	2,327
Balance as of February 28, 2011	(17,528)	(7,529)	(25,057)
Amounts arising during the year	(22,591)		(22,591)
Amortization recognized in net pension expense	345		345
Effective portion of changes in fair value		(22,603)	(22,603)
Reclassifications to net earnings		7,447	7,447
Balance as of February 29, 2012	\$ (39,774)	\$ (22,685)	\$ (62,459)

Changes in the funded status of our retirement plans and the effective portion of changes in the fair value of derivatives that are designated and qualify as cash flow hedges are recognized in accumulated other comprehensive loss. The cumulative balances are net of deferred tax of \$24.0 million as of February 29, 2012, and \$10.7 million as of February 28, 2011.

15. LEASE COMMITMENTS

We conduct a majority of our business in leased premises. Our lease obligations are based upon contractual minimum rates. Most leases provide that we pay taxes, maintenance, insurance and operating expenses applicable to the premises. The initial term of most real property leases will expire within the next 20 years; however, most of the leases have options providing for renewal periods of 5 to 20 years at terms similar to the initial terms. For finance and capital leases, a portion of the periodic lease payments is recognized as interest expense and the remainder reduces the obligations. For operating leases, rent is recognized on a straight-line basis over the lease term, including scheduled rent increases and rent holidays. Rent expense for all operating leases was \$42.3 million in fiscal 2012, \$42.3 million in fiscal 2011 and \$42.4 million in fiscal 2010. See Note 11 for additional information on finance and capital lease obligations.

FUTURE MINIMUM LEASE OBLIGATIONS

	As of February 29, 2012	
	Finance and Capital Leases ⁽¹⁾⁽²⁾	Operating Lease Commitments ⁽¹⁾⁽²⁾
<i>(In thousands)</i>		
Fiscal 2013	\$ 46,707	\$ 40,883
Fiscal 2014	47,535	40,066
Fiscal 2015	48,488	39,506
Fiscal 2016	49,388	38,841
Fiscal 2017	43,748	36,224
Fiscal 2018 and thereafter	220,323	258,439
Total minimum lease payments	456,189	\$ 453,959
Less amounts representing interest	(266,115)	
Present value of net minimum lease payments	\$ 190,074	

⁽¹⁾ Excludes taxes, insurance and other costs payable directly by us. These costs vary from year to year and are incurred in the ordinary course of business.

⁽²⁾ As discussed in Note 2(K), amounts reflect the revisions to correct our accounting for sale-leaseback transactions.

16. CONTINGENT LIABILITIES

(A) Litigation

On April 2, 2008, Mr. John Fowler filed a putative class action lawsuit against CarMax Auto Superstores California, LLC and CarMax Auto Superstores West Coast, Inc. in the Superior Court of California, County of Los Angeles. Subsequently, two other lawsuits, Leena Areso et al. v. CarMax Auto Superstores California, LLC and Justin Weaver v. CarMax Auto Superstores California, LLC, were consolidated as part of the Fowler case. The allegations in the consolidated case involved: (1) failure to provide meal and rest breaks or compensation in lieu thereof; (2) failure to pay wages of terminated or resigned employees related to meal and rest breaks and overtime; (3) failure to pay overtime; (4) failure to comply with itemized employee wage statement provisions; (5) unfair competition; and (6) California's Labor Code Private Attorney General Act. The putative class consisted of sales consultants, sales managers, and other hourly employees who worked for the company in California from April 2, 2004, to the present. On May 12, 2009, the court dismissed all of the class claims with respect to the sales manager putative class. On June 16, 2009, the court dismissed all claims related to the failure to comply with the itemized employee wage statement provisions. The court also granted CarMax's motion for summary adjudication with regard to CarMax's alleged failure to pay overtime to the sales consultant putative class. The plaintiffs appealed the court's ruling regarding the sales consultant overtime claim. On May 20, 2011, the California Court of Appeal affirmed the ruling in favor of CarMax. The plaintiffs filed a Petition of Review with the California Supreme Court, which was denied. As a result, the plaintiffs' overtime claims are no longer a part of the lawsuit.

The claims currently remaining in the lawsuit regarding the sales consultant putative class are: (1) failure to provide meal and rest breaks or compensation in lieu thereof; (2) failure to pay wages of terminated or resigned employees related to meal and rest breaks; (3) unfair competition; and (4) California's Labor Code Private Attorney General Act. On June 16, 2009, the court entered a stay of these claims pending the outcome of a California Supreme Court case involving unrelated third parties but related legal issues. Subsequently, CarMax moved to lift the stay and compel the plaintiffs' remaining claims into arbitration on an individual basis, which the court granted on November 21, 2011. The plaintiffs appealed the court's ruling to the California Court of Appeal. The appeal is pending. The Fowler lawsuit seeks compensatory and special damages, wages, interest, civil and statutory penalties, restitution, injunctive relief and the recovery of attorneys' fees. We are unable to make a reasonable estimate of the amount or range of loss that could result from an unfavorable outcome in these matters.

We are involved in various other legal proceedings in the normal course of business. Based upon our evaluation of information currently available, we believe that the ultimate resolution of any such proceedings will not have a material adverse effect, either individually or in the aggregate, on our financial condition, results of operations or cash flows.

(B) Other Matters

In accordance with the terms of real estate lease agreements, we generally agree to indemnify the lessor from certain liabilities arising as a result of the use of the leased premises, including environmental liabilities and repairs to leased property upon termination of the lease. Additionally, in accordance with the terms of agreements entered into for the sale of properties, we generally agree to indemnify the buyer from certain liabilities and costs arising subsequent to the date of the sale, including environmental liabilities and liabilities resulting from the breach of representations or warranties made in accordance with the agreements. We do not have any known material environmental commitments, contingencies or other indemnification issues arising from these arrangements.

As part of our customer service strategy, we guarantee the used vehicles we retail with at least a 30-day limited warranty. A vehicle in need of repair within this period will be repaired free of charge. As a result, each vehicle sold has an implied liability associated with it. Accordingly, based on historical trends, we record a provision for estimated future repairs during the guarantee period for each vehicle sold. The liability for this guarantee was \$4.5 million as of February 29, 2012, and \$3.2 million as of February 28, 2011, and is included in accrued expenses and other current liabilities.

17. SELECTED QUARTERLY FINANCIAL DATA (UNAUDITED)

As discussed in Note 2(K), amounts in the tables below reflect the revisions to correct our accounting for sale-leaseback transactions.

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Fiscal Year
<i>(In thousands, except per share data)</i>	2012	2012	2012	2012	2012
Net sales and operating revenues	\$ 2,679,417	\$ 2,587,819	\$ 2,260,514	\$ 2,475,849	\$ 10,003,599
Gross profit	\$ 383,095	\$ 354,275	\$ 303,219	\$ 338,172	\$ 1,378,761
CarMax Auto Finance income	\$ 69,661	\$ 63,826	\$ 62,625	\$ 66,073	\$ 262,185
Selling, general and administrative expenses	\$ 241,655	\$ 229,887	\$ 225,765	\$ 243,479	\$ 940,786
Net earnings	\$ 125,500	\$ 111,154	\$ 82,110	\$ 95,031	\$ 413,795
Net earnings per share:					
Basic	\$ 0.56	\$ 0.49	\$ 0.36	\$ 0.42	\$ 1.83
Diluted	\$ 0.54	\$ 0.48	\$ 0.36	\$ 0.41	\$ 1.79

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Fiscal Year
<i>(In thousands, except per share data)</i>	2011	2011	2011	2011	2011
Net sales and operating revenues	\$ 2,261,912	\$ 2,341,880	\$ 2,119,129	\$ 2,252,633	\$ 8,975,554
Gross profit	\$ 333,548	\$ 349,118	\$ 297,910	\$ 320,652	\$ 1,301,228
CarMax Auto Finance income	\$ 57,495	\$ 52,604	\$ 55,745	\$ 54,139	\$ 219,983
Selling, general and administrative expenses	\$ 220,079	\$ 218,664	\$ 213,156	\$ 226,906	\$ 878,805
Net earnings	\$ 100,225	\$ 107,005	\$ 81,511	\$ 88,754	\$ 377,495
Net earnings per share:					
Basic	\$ 0.45	\$ 0.48	\$ 0.36	\$ 0.39	\$ 1.68
Diluted	\$ 0.44	\$ 0.47	\$ 0.36	\$ 0.39	\$ 1.65

Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure.

None.

Item 9A. Controls and Procedures.

Evaluation of Disclosure Controls and Procedures

We maintain disclosure controls and procedures ("disclosure controls") that are designed to ensure that information required to be disclosed in our reports filed under the Securities Exchange Act of 1934 is recorded, processed, summarized and reported within the time periods specified in the U.S. Securities and Exchange Commission's rules and forms. Disclosure controls are also designed to ensure that this information is accumulated and communicated to management, including the chief executive officer ("CEO") and the chief financial officer ("CFO"), as appropriate, to allow timely decisions regarding required disclosure.

As of the end of the period covered by this report, we evaluated the effectiveness of the design and operation of our disclosure controls. This evaluation was performed under the supervision and with the participation of management, including the CEO and CFO. Based upon that evaluation, the CEO and CFO concluded that our disclosure controls were effective as of the end of the period.

Changes in Internal Control over Financial Reporting

There was no change in our internal control over financial reporting that occurred during the quarter ended February 29, 2012, that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Management's Report on Internal Control over Financial Reporting

Management's annual report on internal control over financial reporting is included in Item 8, Consolidated Financial Statements and Supplementary Data, of this Form 10-K and is incorporated herein by reference.

Item 9B. Other Information.

None.

Part III

With the exception of the information incorporated by reference from our 2012 Proxy Statement in Items 10, 11, 12, 13 and 14 of Part III of this Annual Report on Form 10-K, our 2012 Proxy Statement is not to be deemed filed as a part of this Form 10-K.

Item 10. Directors, Executive Officers and Corporate Governance.

The following table identifies our executive officers as of February 29, 2012. We are not aware of any family relationships among any of our executive officers or between any of our executive officers and any directors. All executive officers are elected annually and serve for one year or until their successors are elected and qualify. The next election of officers will occur in June 2012.

<u>Name</u>	<u>Age</u>	<u>Office</u>
Thomas J. Folliard	47	President, Chief Executive Officer and Director
Michael K. Dolan	62	Executive Vice President and Chief Administrative Officer
Joseph S. Kunkel	49	Senior Vice President, Marketing and Strategy
Eric M. Margolin	58	Senior Vice President, General Counsel and Corporate Secretary
Thomas W. Reedy	47	Senior Vice President and Chief Financial Officer
Richard M. Smith	54	Senior Vice President and Chief Information Officer
William C. Wood, Jr.	45	Senior Vice President, Stores

Mr. Folliard joined CarMax in 1993 as senior buyer and became director of purchasing in 1994. He was promoted to vice president of merchandising in 1996, senior vice president of store operations in 2000 and executive vice president of store operations in 2001. Mr. Folliard became president and chief executive officer and a director of CarMax in 2006.

Mr. Dolan joined CarMax in 1997 as vice president and chief information officer. He was named senior vice president in 2001 and was promoted to executive vice president and chief administrative officer in 2006. Mr. Dolan had prior executive experience in information systems with H.E. Butt Grocery Company, a privately held grocery retailer, where he was vice president and chief information officer. In March 2012, Mr. Dolan announced he will be retiring from the company in July 2012.

Mr. Kunkel joined CarMax in 1998 as vice president, marketing and strategy. Mr. Kunkel was named senior vice president in 2001. Prior to joining CarMax, Mr. Kunkel was president of Wholesome Kidfoods, Inc. and a senior manager with McKinsey and Company.

Mr. Margolin joined CarMax in 2007 as senior vice president, general counsel and corporate secretary. Prior to joining CarMax, he was senior vice president, general counsel and corporate secretary with Advance Auto Parts, Inc. and vice president, general counsel and corporate secretary with Tire Kingdom, Inc.

Mr. Reedy joined CarMax in 2003 as its vice president and treasurer and, in January 2010, was promoted to senior vice president, finance. In October 2010, Mr. Reedy was promoted to senior vice president and chief financial officer. In March 2012, he was promoted to executive vice president and chief financial officer. Prior to joining CarMax, Mr. Reedy was vice president, corporate development and treasurer of Gateway, Inc., a technology retail company.

Mr. Smith was the first full-time associate of CarMax, having worked on the original CarMax concept while at Circuit City in 1991. He has held various positions in technology and operations throughout his tenure with CarMax and was promoted to vice president, management information systems, in 2005. He was promoted to senior vice president and chief information officer in 2006.

Mr. Wood joined CarMax in 1993 as a buyer-in-training. He has served as buyer, purchasing manager, district manager, regional director and director of buyer development. He was promoted to vice president, merchandising in 1998, vice president of sales operations in 2007, senior vice president, sales in 2010, and senior vice president, stores in 2011. In March 2012, he was promoted to executive vice president, stores. Prior to joining CarMax, Mr. Wood worked at Circuit City from 1989 to 1993.

The information concerning our directors required by this Item is incorporated by reference to the section titled “Proposal One - Election of Directors” in our 2012 Proxy Statement.

The information concerning the audit committee of our board of directors and the audit committee financial expert required by this Item is incorporated by reference to the information included in the sub-section titled “Committees of the Board – Audit Committee” in our 2012 Proxy Statement.

The information concerning compliance with Section 16(a) of the Securities Exchange Act of 1934 required by this Item is incorporated by reference to the sub-section titled “Section 16(a) Beneficial Ownership Reporting Compliance” in our 2012 Proxy Statement.

The information concerning our code of ethics (“Code of Business Conduct”) for senior management required by this Item is incorporated by reference to the sub-section titled “Corporate Governance Policies and Practices” in our 2012 Proxy Statement.

Item 11. Executive Compensation.

The information required by this Item is incorporated by reference to the section titled “Executive Compensation” appearing in our 2012 Proxy Statement. Additional information required by this Item is incorporated by reference to the sub-section titled “Non-Employee Director Compensation in Fiscal 2012” in our 2012 Proxy Statement.

Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters.

The information required by this Item is incorporated by reference to the section titled “CarMax Share Ownership” and the sub-section titled “Equity Compensation Plan Information” in our 2012 Proxy Statement.

Item 13. Certain Relationships and Related Transactions and Director Independence.

The information required by this Item is incorporated by reference to the section titled “Certain Relationships and Related Transactions” in our 2012 Proxy Statement.

The information required by this Item concerning director independence is incorporated by reference to the sub-section titled “Director Independence” in our 2012 Proxy Statement.

Item 14. Principal Accountant Fees and Services.

The information required by this Item is incorporated by reference to the sub-section titled “Auditor Information” in our 2012 Proxy Statement.

Part IV

Item 15. Exhibits and Financial Statement Schedules.

(a) The following documents are filed as part of this report:

1. **Financial Statements.** All financial statements as set forth under Item 8 of this Form 10-K.
2. **Financial Statement Schedules.** Schedules have been omitted because they are not applicable, are not required or the information required to be set forth therein is included in the Consolidated Financial Statements and Notes thereto.
3. **Exhibits.** The Exhibits listed on the accompanying Index to Exhibits immediately following the financial statement schedule are filed as part of, or incorporated by reference into, this Form 10-K.

(b) Exhibits

See Item 15(a)(3) above.

(c) Financial Statement Schedules

See Item 15(a)(2) above.

Signatures

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CARMAX, INC.

By: /s/ THOMAS J. FOLLIARD
Thomas J. Folliard
President and Chief Executive Officer
April 25, 2012

By: /s/ THOMAS W. REEDY
Thomas W. Reedy
Executive Vice President and Chief Financial Officer
April 25, 2012

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed by the following persons on behalf of the registrant and in the capacities and on the dates indicated:

/s/ THOMAS J. FOLLIARD
Thomas J. Folliard
President, Chief Executive Officer and Director
April 25, 2012

/s/ W. ROBERT GRAFTON *
W. Robert Grafton
Director
April 25, 2012

/s/ THOMAS W. REEDY
Thomas W. Reedy
Executive Vice President and Chief Financial Officer
April 25, 2012

/s/ EDGAR H. GRUBB *
Edgar H. Grubb
Director
April 25, 2012

/s/ NATALIE L. WYATT
Natalie L. Wyatt
Chief Accounting Officer
April 25, 2012

/s/ MITCHELL D. STEENROD *
Mitchell D. Steenrod
Director
April 25, 2012

/s/ RONALD E. BLAYLOCK *
Ronald E. Blaylock
Director
April 25, 2012

/s/ THOMAS G. STEMBERG *
Thomas G. Stemberg
Director
April 25, 2012

/s/ RAKESH GANGWAL *
Rakesh Gangwal
Director
April 25, 2012

/s/ VIVIAN M. STEPHENSON *
Vivian M. Stephenson
Director
April 25, 2012

/s/ JEFFREY E. GARTEN *
Jeffrey E. Garten
Director
April 25, 2012

/s/ BETH A. STEWART *
Beth A. Stewart
Director
April 25, 2012

/s/ SHIRA GOODMAN *
Shira Goodman
Director
April 25, 2012

/s/ WILLIAM R. TIEFEL *
William R. Tiefel
Director
April 25, 2012

*By: /s/ THOMAS W. REEDY
Thomas W. Reedy
Attorney-In-Fact

The original powers of attorney authorizing Thomas J. Folliard and Thomas W. Reedy, or either of them, to sign this annual report on behalf of certain directors and officers of the company are included as Exhibit 24.1.

INDEX TO EXHIBITS

- 3.1 CarMax, Inc. Amended and Restated Articles of Incorporation, effective June 6, 2002, filed as Exhibit 3.1 to CarMax's Current Report on Form 8-K, filed October 3, 2002 (File No. 1-31420), is incorporated by this reference.
- 3.2 CarMax, Inc. Articles of Amendment to the Amended and Restated Articles of Incorporation, effective June 6, 2002, filed as Exhibit 3.2 to CarMax's Current Report on Form 8-K, filed October 3, 2002 (File No. 1-31420), is incorporated by this reference.
- 3.3 CarMax, Inc. Bylaws, as amended and restated October 18, 2011, filed as Exhibit 3.1 to CarMax's Current Report on Form 8-K, filed October 20, 2011 (File No. 1-31420), is incorporated by this reference.
- 4.1 Rights Agreement, dated May 21, 2002, between CarMax, Inc. and Wells Fargo Bank Minnesota, N.A., as Rights Agent, filed as Exhibit 4.1 to CarMax's Registration Statement on Form S-4/A, filed June 6, 2002 (File No. 333-85240), is incorporated by this reference.
- 4.2 Appointment, Assignment and Assumption Agreement, dated November 28, 2008, between CarMax, Inc. and American Stock Transfer & Trust Company, LLC, as Rights Agent, filed as Exhibit 4.2 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2009 (File No. 1-31420), is incorporated by this reference.
- 10.1 CarMax, Inc. Employment Agreement for Executive Officer, dated December 1, 2011, between CarMax, Inc. and Thomas J. Folliard, filed as Exhibit 10.4 to CarMax's Quarterly Report on Form 10-Q, filed January 9, 2012 (File No. 1-31420) is incorporated by this reference. *
- 10.2 CarMax, Inc. Severance Agreement for Executive Officer, dated December 1, 2011, between CarMax, Inc. and Michael K. Dolan, filed as Exhibit 10.5 to CarMax's Quarterly Report on Form 10-Q, filed January 9, 2012 (File No. 1-31420) is incorporated by this reference. *
- 10.3 CarMax, Inc. Severance Agreement for Executive Officer, dated December 1, 2011, between CarMax, Inc. and Thomas W. Reedy, filed as Exhibit 10.6 to CarMax's Quarterly Report on Form 10-Q, filed January 9, 2012 (File No. 1-31420) is incorporated by this reference. *
- 10.4 CarMax, Inc. Severance Agreement for Executive Officer, dated December 1, 2011, between CarMax, Inc. and Joseph S. Kunkel, filed as Exhibit 10.7 to CarMax's Quarterly Report on Form 10-Q, filed January 9, 2012 (File No. 1-31420) is incorporated by this reference. *
- 10.5 CarMax, Inc. Severance Agreement for Executive Officer, dated December 1, 2011, between CarMax, Inc. and William C. Wood, Jr., filed as Exhibit 10.8 to CarMax's Quarterly Report on Form 10-Q, filed January 9, 2012 (File No. 1-31420) is incorporated by this reference. *
- 10.6 CarMax, Inc. Benefit Restoration Plan, as amended and restated, effective June 30, 2011, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed June 30, 2011 (File No. 1-31420), is incorporated by this reference. *
- 10.7 CarMax, Inc. Retirement Restoration Plan, as amended and restated, effective June 30, 2011, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed June 30, 2011 (File No. 1-31420), is incorporated by this reference. *
- 10.8 CarMax, Inc. Executive Deferred Compensation Plan, as amended and restated, effective June 30, 2011, filed as Exhibit 10.3 to CarMax's Current Report on Form 8-K, filed June 30, 2011 (File No. 1-31420), is incorporated by this reference. *
- 10.9 CarMax, Inc. Non-Employee Directors Stock Incentive Plan, as amended and restated June 24, 2008, filed as Exhibit 10.1 to CarMax's Quarterly Report on Form 10-Q, filed July 10, 2008 (File No. 1-31420), is incorporated by this reference. *

- 10.10 CarMax, Inc. 2002 Stock Incentive Plan, as amended and restated June 23, 2009, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed June 26, 2009 (File No. 1-31420), is incorporated by this reference. *
- 10.11 CarMax, Inc. Annual Performance-Based Bonus Plan, as amended and restated June 26, 2007, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed June 29, 2007 (File No. 1-31420), is incorporated by this reference. *
- 10.12 CarMax, Inc. 2002 Employee Stock Purchase Plan, as amended and restated June 23, 2009, filed as Exhibit 10.1 to CarMax's Quarterly Report on Form 10-Q, filed July 9, 2009 (File No. 1-31420), is incorporated by this reference.
- 10.13 Credit Agreement dated August 26, 2011, among CarMax Auto Superstores, Inc., CarMax, Inc., certain subsidiaries of CarMax named therein, Bank of America, N.A., as a lender and as administrative agent, and the other lending institutions named therein, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed August 30, 2011 (File No. 1-31420), is incorporated by this reference.
- 10.14 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective December 21, 2011, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed December 23, 2011 (File No. 1-31420), is incorporated by reference. *
- 10.15 Form of Notice of Market Stock Unit Grant between CarMax, Inc. and certain named and other executive officers, effective December 21, 2011, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed December 23, 2011 (File No. 1-31420), is incorporated by reference. *
- 10.16 Form of Notice of Restricted Stock Unit Grant between CarMax Inc. and certain named and other executive officers, effective December 21, 2011, filed as Exhibit 10.3 to CarMax's Current Report on Form 8-K, filed December 23, 2011 (File No. 1-31420), is incorporated by reference. *
- 10.17 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective October 18, 2010, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed October 22, 2010 (File No. 1-31420), is incorporated by this reference. *
- 10.18 Form of Notice of Restricted Stock Grant between CarMax, Inc. and certain executive officers, effective January 1, 2009, filed as Exhibit 10.2 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2009 (File No. 1-31420), is incorporated by this reference. *
- 10.19 Form of Notice of Market Stock Unit Grant between CarMax, Inc. and certain named and other executive officers, effective October 18, 2010, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed October 22, 2010 (File No. 1-31420), is incorporated by this reference. *
- 10.20 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective January 1, 2009, filed as Exhibit 10.1 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2009 (File No. 1-31420), is incorporated by this reference. *
- 10.21 Form of Directors Stock Option Grant Agreement between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.3 to CarMax's Quarterly Report on Form 10-Q, filed July 10, 2008 (File No. 1-31420), is incorporated by this reference. *
- 10.22 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, filed as Exhibit 10.18 to CarMax's Annual Report on Form 10-K, filed April 25, 2008 (File No. 1-31420), is incorporated by this reference. *
- 10.23 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed October 20, 2006 (File No. 1-31420), is incorporated by this reference. *
- 10.24 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, filed as Exhibit 10.3 to CarMax's Current Report on Form 8-K, filed April 28, 2006 (File No. 1-31420), is incorporated by this reference. *

- 10.25 Form of Directors Stock Option Grant Agreement between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.5 to CarMax's Current Report on Form 8-K, filed April 28, 2006 (File No. 1-31420), is incorporated by this reference. *
- 10.26 Form of Incentive Award Agreement between CarMax, Inc. and certain named executive officers, including Austin Ligon, Thomas J. Folliard, Keith D. Browning, Michael K. Dolan, and Joseph S. Kunkel, filed as Exhibit 10.16 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. *
- 10.27 Form of Incentive Award Agreement between CarMax, Inc. and certain executive officers, filed as Exhibit 10.17 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. *
- 10.28 Form of Incentive Award Agreement between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.18 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. *
- 10.29 Form of Amendment to Incentive Award Agreement between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.19 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. *
- 10.30 Form of Stock Grant Notice Letter from CarMax, Inc. to certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.20 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. *
- 21.1 CarMax, Inc. Subsidiaries, filed herewith.
- 23.1 Consent of KPMG LLP, filed herewith.
- 24.1 Powers of Attorney, filed herewith.
- 31.1 Certification of the Chief Executive Officer Pursuant to Rule 13a-14(a), filed herewith.
- 31.2 Certification of the Chief Financial Officer Pursuant to Rule 13a-14(a), filed herewith.
- 32.1 Certification of the Chief Executive Officer Pursuant to 18 U.S.C. Section 1350, filed herewith.
- 32.2 Certification of the Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, filed herewith.
- 101.INS⁽¹⁾ XBRL Instance Document.
- 101.SCH⁽¹⁾ XBRL Taxonomy Extension Schema Document.
- 101.CAL⁽¹⁾ XBRL Taxonomy Extension Calculation Linkbase Document.
- 101.DEF⁽¹⁾ XBRL Taxonomy Extension Definition Linkbase Document.
- 101.LAB⁽¹⁾ XBRL Taxonomy Extension Label Linkbase Document.
- 101.PRE⁽¹⁾ XBRL Taxonomy Extension Presentation Linkbase Document.

* Indicates management contracts, compensatory plans or arrangements of the company required to be filed as an exhibit.

⁽¹⁾ In accordance with Rule 406T of Regulation S-T, the XBRL related information in Exhibit 101 to this Annual Report on Form 10-K is deemed not filed or part of a registration statement or prospectus for purposes of Sections 11 or 12 of the Securities Act, is deemed not filed for purposes of Section 18 of the Exchange Act, and is otherwise not subject to liability under those sections.

COMPANY OFFICERS

Senior Management Team

Tom Folliard
President
Chief Executive Officer

Mike Dolan
Executive Vice President
Chief Administrative Officer

Bill Nash
Executive Vice President
Human Resources and Administration

Tom Reedy
Executive Vice President
Chief Financial Officer

Cliff Wood
Executive Vice President
Stores

Angie Chattin
Senior Vice President
CarMax Auto Finance

Ed Hill
Senior Vice President
Service Operations

Joe Kunkel
Senior Vice President
Marketing and Strategy

Eric Margolin
Senior Vice President
General Counsel and
Corporate Secretary

Richard Smith
Senior Vice President
Chief Information Officer

Anu Agarwal
Vice President
Business Strategy

Dave Banks
Vice President
Information Technology

Dan Bickett
Vice President
Construction and Facilities

Jon Daniels
Vice President
CarMax Auto Finance

Laura Donahue
Vice President
Advertising

Roberta Douma
Vice President
Talent Management

Barbara Harvill
Vice President
Information Technology

Dan Johnston
Vice President
Regional Sales

Katharine Kenny
Vice President
Investor Relations

Tom Marcey
Vice President
Regional Merchandising & Logistics

Enrique Mayor-Mora
Vice President
Finance

Rob Mitchell
Vice President
Consumer Finance

Douglass Moyers
Vice President
Real Estate

Lynn Mussatt
Vice President
Business Operations

Scott Rivas
Vice President
Human Resources

Rob Sorensen
Vice President
Marketing

Brian Stone
Vice President
Regional Service Operations

Fred Wilson
Vice President
Store Administration

COMPANY OFFICERS

Home Office and Field Management Team

Mark Adams
Assistant Vice President
Logistics

Chuck Allen
Region Vice President
Service Operations
Atlanta Region

Rod Baker
Region Vice President
Service Operations
Phoenix Region

Chris Bartee
Region Vice President
Merchandising
Southwest Region

Ron Bevers
Region Vice President
General Manager
Phoenix Region

Diane Cafritz
Assistant Vice President
Deputy General Counsel

Mike Callahan
Assistant Vice President
CarMax Auto Finance

Sam Campagna
Region Vice President
General Manager
Florida Region

Ron Costa
Region Vice President
Merchandising
Los Angeles Region

Kevin Cox
Region Vice President
General Manager
Atlanta Region

Craig Cronheim
Assistant Vice President
Loss Prevention

John Davis
Region Vice President
Service Operations

Jason Day
Region Vice President
Merchandising
Atlanta Region

Troy Downs
Assistant Vice President
Information Technology

Wes Dunn
Region Vice President
Merchandising
Nashville Region

Brian Dunne
Region Vice President
Service Operations
Southwest Region

Bryan Ennis
Region Vice President
Small Store Concept Leader

Edward Fabritiis
Assistant Vice President
Service Operations
Human Resources

Greg Fitzharris
Assistant Vice President
Deputy General Counsel

Dodie Fix
Assistant Vice President
Procurement

Troy Flaherty
Region Vice President
Merchandising
Mid-Atlantic Region

Jon Geske
Region Vice President
Service Operations
Los Angeles Region

Todd Gibbons
Region Vice President
Service Operations
Central Region

Corey Haire
Region Vice President
General Manager
Mid-Atlantic Region

Tracy Hanson
Region Vice President
Service Operations
Nashville Region

Veronica Hinckle
Assistant Vice President
Assistant Controller

Rusty Jordan
Assistant Vice President
Consumer Finance

Chad Kulas
Assistant Vice President
Human Resources

Sarah Lane
Assistant Vice President
Marketing and Sales Strategy

Ross Longood
Assistant Vice President
Deputy General Counsel

Mike McCauley
Region Vice President
Merchandising
Phoenix Region

Bill McChrystal
Region Vice President
Merchandising
Florida Region

Andy McMonigle
Assistant Vice President
Assistant Treasurer

Bill Myers
Region Vice President
General Manager
Nashville Region

Tom Nolan
Region Vice President
Service Operations
Florida Region

Mike Otte
Region Vice President
Service Operations
Mid-Atlantic Region

Erik Peterson
Assistant Vice President
Sales Development

Sean Ramage
Assistant Vice President
Talent Management

Kim Ross
Assistant Vice President
Human Resources

Marty Sberna
Region Vice President
Service Operations

Gary Sheehan
Assistant Vice President
Process Engineering

Vaughn Sigmon
Region Vice President
General Manager
Los Angeles Region

Judith Simon
Assistant Vice President
Service Operations

David Smith
Assistant Vice President
Pricing and Inventory Strategy

Greg Stewart
Assistant Vice President
Associate Relations

Mac Stuckey
Assistant Vice President
Deputy General Counsel

Greg Tigani
Assistant Vice President
Sales Operations

Tom Vicini
Region Vice President
General Manager
Central Region

Pasha Walther
Region Vice President
Merchandising
Central Region

Donna Wassel
Region Vice President
General Manager
Southwest Region

Joe Wilson
Assistant Vice President
Auction Services and
Merchandising Development

Natalie Wyatt
Assistant Vice President
Controller

Eileen Yost
Assistant Vice President
Tax Accounting

BOARD OF DIRECTORS

William R. Tiefel

Chairman of the Board

CarMax, Inc.

Chairman Emeritus

The Ritz-Carlton Hotel Company, L.L.C.

(a luxury hospitality company)

Retired Vice Chairman

Marriott International, Inc.

(a diversified hospitality company)

Ronald E. Blaylock

Founder and Managing Partner

GenNx360 Capital Partners

(a private-equity buyout fund)

Retired Chief Executive Officer

Blaylock & Company

(a full-service investment banking firm)

Thomas J. Folliard

President and Chief Executive Officer

CarMax, Inc.

Rakesh Gangwal

Former Chief Executive Officer

Worldspan Technologies, Inc.

(a travel technology services company)

Former Chief Executive Officer

U.S. Airways Group, Inc.

(an airline company)

Jeffrey E. Garten

Juan Trippe Professor in the Practice of

International Trade, Finance and Business

Yale School of Management

Chairman

Garten Rothkopf

(an international consulting firm)

Shira Goodman

Executive Vice President, Global Growth

Staples, Inc.

(an office supply superstore retailer)

W. Robert Grafton

Retired Managing Partner – Chief Executive

Andersen Worldwide S.C.

(an accounting and professional services firm)

Edgar H. Grubb

Retired Executive Vice President and Chief Financial Officer

Transamerica Corporation

(an insurance and financial services company)

Mitchell D. Steenrod

Senior Vice President, Chief Financial Officer and

Chief Information Officer

Pilot Travel Centers LLC

(an operator of travel centers and truck stops)

Thomas G. Stemberg

Founder and Chairman Emeritus

Staples, Inc.

(an office supply superstore retailer)

Managing General Partner, Highland Consumer Fund

Highland Capital Partners

(a venture capital firm)

Vivian M. Stephenson

Retired Chief Operating Officer

Williams-Sonoma, Inc.

(a specialty retailer of products for the home)

Beth A. Stewart

Chief Executive Officer

Trewstar Corporate Board Services

(an executive search firm)

Co-Managing Member

Trewstar, LLC

(a private investment company)

BOARD COMMITTEES

Audit

W. Robert Grafton, Chairman

Rakesh Gangwal

Mitchell D. Steenrod

Beth A. Stewart

Compensation and Personnel

Thomas G. Stemberg, Chairman

Ronald E. Blaylock

Edgar H. Grubb

Nominating and Governance

Vivian M. Stephenson, Chairman

Jeffrey E. Garten

Shira Goodman

CORPORATE & SHAREHOLDER INFORMATION

HOME OFFICE

CarMax, Inc.
12800 Tuckahoe Creek Parkway
Richmond, Virginia 23238
Telephone: (804) 747-0422

WEBSITE

www.carmax.com

ANNUAL SHAREHOLDERS' MEETING

Monday, June 25, 2012, at 1:00 p.m. ET
The Richmond Marriott West Hotel
4240 Dominion Boulevard
Glen Allen, Virginia 23060

STOCK INFORMATION

CarMax, Inc. common stock is traded on the New York Stock Exchange under the ticker symbol KMX.
As of February 29, 2012, there were approximately 4,400 CarMax shareholders of record.

QUARTERLY STOCK PRICE RANGE

The following table sets forth by fiscal quarter the high and low reported prices of our common stock for the last two fiscal years.

	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Fiscal 2012				
High	\$35.98	\$34.81	\$31.73	\$33.48
Low	\$28.39	\$25.18	\$22.77	\$28.44
Fiscal 2011				
High	\$26.50	\$22.55	\$34.37	\$37.02
Low	\$20.30	\$18.62	\$20.24	\$31.10

DIVIDEND POLICY

To date, we have not paid a cash dividend on our common stock. We believe it is prudent to retain our net earnings for use in operations and for geographic expansion, as well as to maintain maximum financial flexibility and liquidity for our business. Therefore, we do not anticipate paying cash dividends in the foreseeable future.

TRANSFER AGENT AND REGISTRAR

Contact our transfer agent for questions regarding your stock certificates, including changes of address, name or ownership; lost certificates; or to consolidate multiple accounts.
American Stock Transfer & Trust Company, LLC
Attn: CarMax, Inc.
Operations Center
6201 15th Avenue
Brooklyn, NY 11219
Toll free: (866) 714-7297
Via email: info@amstock.com
Via internet: www.amstock.com

INDEPENDENT AUDITORS

KPMG LLP
1021 East Cary Street, Suite 2000
Richmond, Virginia 23219

FINANCIAL INFORMATION

For quarterly sales and earnings information, financial reports, filings with the Securities and Exchange Commission (including Form 10-K), news releases and other investor information, please visit our investor website at investor.carmax.com. Information may also be obtained from the Investor Relations Department at:
Email: investor_relations@carmax.com
Telephone: (804) 747-0422, ext. 4287

CEO AND CFO CERTIFICATIONS

Our chief executive officer and chief financial officer have filed with the SEC the certifications required by Section 302 of the Sarbanes-Oxley Act of 2002 regarding the quality of our public disclosure. These certifications are included as exhibits to the Annual Report on Form 10-K for fiscal 2012. In addition, our chief executive officer annually certifies to the NYSE that he is not aware of any violation by CarMax of the NYSE's corporate governance listing standards. This certification was submitted, without qualification, as required after the 2011 annual meeting of CarMax's shareholders.

CORPORATE GOVERNANCE INFORMATION

Copies of the CarMax Corporate Governance Guidelines, the Code of Business Conduct, and the charters for each of the Audit Committee, Nominating and Governance Committee and Compensation and Personnel Committee are available from our investor website, at investor.carmax.com, under the corporate governance tab. Alternatively, shareholders may obtain, without charge, copies of these documents by writing to Investor Relations at the CarMax home office.

INVESTOR RELATIONS

Security analysts and investors are invited to contact:
Katharine W. Kenny, Vice President, Investor Relations
Telephone: (804) 935-4591
Email: katharine_kenny@carmax.com

GENERAL INFORMATION

Members of the media and others seeking general information about CarMax should contact:
Trina H. Lee, Director, Public Affairs
Telephone: (804) 935-6642
Email: trina_lee@carmax.com



CARMAX, CARMAX THE AUTO SUPERSTORE, 5-DAY MONEY-BACK GUARANTEE (and design), VALUMAX and CARMAX.COM are all registered trademarks or service marks of CarMax. Other company, product and service names may be trademarks or service marks of their respective owners.

CARMAX, INC.

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RICHMOND, VIRGINIA 23238

804-747-0422

WWW.CARMAX.COM